



NO REFUND POLICY

Effective Date: January 1, 2026

At Blossom HTX Hair Studio, all sales are final. By booking an appointment and/or purchasing any service or product, you acknowledge and agree to the following policy.



1. NO REFUNDS

All payments made for services, packages, treatments, deposits, and retail products are **NON-REFUNDABLE** under any circumstances. This includes, but is not limited to:

- Dissatisfaction with results
- Change of mind
- Failure to follow aftercare instructions
- Inability to complete a service



2. RESULTS DISCLAIMER

Results may vary from client to client. Blossom HTX Hair Studio does not guarantee specific outcomes. Hair condition, previous treatments, lifestyle, and maintenance all affect results.



3. DEPOSITS

All deposits are **NON-REFUNDABLE** and required to secure appointments.

- Deposits may be applied toward your service
- Deposits will be forfeited if you cancel late, reschedule outside policy guidelines, or fail to show



4. TOUCH-UPS & ADJUSTMENTS

Any additional services, corrections, or adjustments requested after completion will be considered a new service and charged accordingly. Complimentary corrections are not guaranteed and are provided at the sole discretion of the studio.



5. CANCELLATIONS & NO-SHOWS

Failure to attend your appointment or cancel without proper notice will result in:

- Loss of deposit
- Possible requirement of a new deposit to rebook

Repeated no-shows may result in refusal of future bookings.



6. LIABILITY WAIVER

Blossom HTX Hair Studio and its stylists are not liable for:

- Allergic reactions
- Hair damage due to prior chemical history
- Unexpected results
- Dissatisfaction after service completion

By proceeding with services, you acknowledge and accept all risks.



7. AGREEMENT

By booking with Blossom HTX Hair Studio, you confirm that you have:

- Read
- Understood
- Agreed to this No Refund Policy in full

8. TEXAS LEGAL COMPLIANCE & CONSUMER NOTICE

This policy is intended to comply with applicable Texas laws, including:



Texas Business & Commerce Code § 2.316
Allows limitation of warranties when clearly disclosed (applies to service expectations and results).



Texas Deceptive Trade Practices Act (DTPA) § 17.41 - 17.63
This policy does not waive consumer rights but clearly discloses service terms and limitations to prevent misunderstandings.



Texas Occupations Code § 1602 (Cosmetology Regulations)
Governs licensed cosmetology services and establishes professional standards.



Texas Penal Code § 31.04 (Theft of Service)
Failure to pay for services rendered or reserving services without intent to pay may constitute theft of service.



Texas Civil Practice & Remedies Code § 93.001
Supports enforceability of written agreements when acknowledged by the client.

9. CONTACT - For any questions regarding this policy, please contact us prior to booking your appointment.

CLIENT ACKNOWLEDGMENT

I have read, understood, and agree to Blossom HTX Hair Studio's No Refund Policy.

Client Name (Print): _____ Date: _____

Client Signature: _____

