

Useful Telephone Numbers

Lower Oldpark Community Association. 9-23 Avoca Street, Belfast BT14 6EN. Tel: 02890351334

Keep yourself up-to-date using the Lower Oldpark Housing Website. Go to:

<https://loweroldparkhousing.co.uk/>

Issue/ Problem	Organisation to Contact	Phone
Abandoned Vehicles (On public highways) (Report)	Belfast City Council	0800 032 8100
Advice	Citizens' Advice: North Belfast	0300 123 3233
	Citizens' Advice: Shankill	0300 123 3233
	The Vine Centre	028 9035 1020
	Ballysillan Community Forum	028 9039 1272
Animal Welfare Issues (Report)	Belfast City Council	028 9027 0431
Anti-social Behaviour (ASB) (Report)	PSNI	101
	Belfast City Council ASB Officer North Belfast	028 9032 0202 ext 6914 / 3324
	Choice Housing (Choice Housing tenants)	0300 111 2211
	Clanmil Housing (Clanmil Housing tenants)	028 9087 6000
	Northern Ireland Housing Executive (NIHE) (NIHE tenants)	03448 920900
	Radius Housing (Radius Housing tenants)	0330 123 0888
Bins (Request assisted bin lift)	Belfast City Council	028 9027 0230
Bins (Report a problem with your bin – missed collection, lost, stolen, burnt, damaged, spillage, not returned to its collection point)	Belfast City Council	028 9027 0230
Bogus Callers (Report)	Quick Check (A trained operator will contact the organisation that the caller claims to be representing to check if they are genuine)	0800 013 2290
	Crimestoppers	0800 555 111
Bulky Waste Collection (Request)	Belfast City Council	028 9027 0230
Consumer Advice	Belfast City Council	028 9027 0525
Crime (Report)	PSNI (Emergency)	999
	PSNI (Non-emergency)	101
	Crimestoppers	0800 555 111
Dogs (Report lost, stray, stolen)	Belfast City Council	028 9027 0431
Dogs (Report dog fouling)	Belfast City Council	028 9027 0431
Dogs (Apply for a license)	Belfast City Council	028 9027 0431
Dumping (Fly-tipping) (Report)	Belfast City Council (Streets)	028 90270230
	Northern Ireland Housing Executive (NIHE) (NIHE owned land)	03448 920901
Electricity Distribution Infrastructure (NIE Faults)	Northern Ireland Electricity Networks	08457 643643

Issue/ Problem	Organisation to Contact	Phone
Gas Distribution Infrastructure (Report problem)	Phoenix Gas or Firmus (24 hour helpline)	0800 002001
Graffiti and Fly-posting (Non-Housing Executive and non-housing association properties) (Report)	Belfast City Council	028 9027 0230
	Choice Housing (Properties)	0300 111 2211
	Clanmil Housing (Properties)	028 9087 6000
	Northern Ireland Housing Executive (Properties)	03448 920900
	Radius Housing (Properties)	
Hazardous Waste (Drug related litter such as sharps or needles in public spaces) (Report)	Belfast City Council	028 9027 0469
Housing Advice	Lower Oldpark Community Association	028 90351334
	Housing Rights Service	028 9024 5640
Housing Providers (Social housing to rent) (Lower Oldpark neighbourhood)	Northern Ireland Housing Executive (General)	03448 920 900
	Northern Ireland Housing Executive (Repairs)	03448 920901
	Northern Ireland Housing Executive (Housing Benefit issues)	03448 920902
	Choice Housing	0300 111 2211
	Clanmil Housing (General)	028 9087 6000
	Clanmil Housing (Repairs)	028 9087 6019
	Clanmil Housing (Out of Hours Repairs)	028 9042 1010
	Clanmil Housing (Arrears)	028 9087 7034
	Radius Housing	0330 123 0888
Human Trafficking (Report)	Crimestoppers	0800 555 111
	PSNI	999
	Migrant Helpline	077 6666 8781
Litter Bins (Overflowing)	Belfast City Council	028 9027 0230
Noise Problems (Report)	Belfast City Council	028 9037 3006
Pest Control (Rats, mice, fleas, flies and cockroaches) (Report problem)	Belfast City Council	028 9027 0431
Roads and Footpaths (Public) (Report problem)	Department for Infrastructure (Roads)	028 9054 0540
Street Cleaning (Report problem)	Belfast City Council	028 9027 0230
Street Lights (Report problem)	Department for Infrastructure (Roads)	0300 2007899
Telephone Company Infrastructure (Report problem)	British Telecom (Problems with cables, green cabinets, telephone poles, manhole covers)	0800 0232023
	Virgin Media (Problems with cables, cabinets and manhole covers)	08708883116
Waste and Recycling Advice Line	Belfast City Council	0800 0328100
Water Distribution Infrastructure (Report problem)	Northern Ireland Water	03457 440088

