

INDEPENDENT EAST RESIDENTS VOICE PANEL
SCRUTINY MEETING
Wednesday 10 June 2026, 10am
Microsoft Teams

Present	Samantha Goodwin Alicia Mortlock (AM) Helen Sidell (HS) Abigail Cassie (AC) Pam Curran (PC)	Facilitator, TPas Resident, Havebury Homes Resident Broadland Housing Resident, Freebridge Community Housing Resident, Orwell Housing
Guest	Andrew Smith (AS)	Chief Executive Officer
Apologies	Lindsay Jolly (LJ) Maggi Miller (MM)	Resident, Saffron Housing Resident, Orwell Housing
Minutes	Lilian Clarke	Executive PA, Havebury Homes

MINUTES

		Action
1	Apologies and welcome	
1.1	Apologies were noted as above and introductions were made.	
2	SG introduced AS to the meeting who outlined the forthcoming conference, explaining its purpose, agenda and what attendees can expect.	
2.1	AS reported that Independent East are working together and have formed: - Norfolk and Suffolk Housing Partnership (NSHP) which was formed at the end of 2025 - NSHP is bigger and wider than Independent East - Conference to be held on 20 November 2026 at The Kings Centre, Norwich - Approximately 100-150 attendees - The theme will be “strengthening resident voice” and deepen collaboration between residents, boards and housing partners” - Local Authorities are being involved - Attendance from Homes England - There will be an hour session during the morning, session for IERVP for 20 minutes talking about the work that has been undertaken.	
2.2	AM reported that the National Tenants Alliance has been selected by both the Ministry and Regulator as being the first national tenant body who will be stakeholders. The	

	formal announcement is expected later this year in July. AM pointed out that this information is currently confidential and not yet in the public domain.	
2.3	HS asked whether there would be an opportunity for the group to attend a meeting of the Independent East Directors to gain a better understanding of how the various elements are being co-ordinated and managed. AS confirmed that he would discuss the request with the other Directors and report back in due course.	
2.4	SG commented that it would be valuable to meet face to face to discuss the issues in greater detail. IERVP agreed. It was suggested that consideration be given on how progress will be monitored, how ongoing visibility of the work will be maintained and how the wider resident body can be engaged and kept informed.	
2.5	AM suggested that a nominated representative from the group be invited to attend the resident committee meetings to provide updates on the group's activities, progress and ongoing work.	
2.6	ACTION - SG asked that HS and AM finalise the draft report so that it can be circulated to all members for review and comment.	
2.7	ACTION - SG to re-send the recommendations table with the group's comments included.	
2.8	ACTION – SG agreed to follow up on the damp and mould and ASB workstreams to establish their status and provide an update to the group.	
	AS left the meeting at 10:35am	
2.10	IERVP discussed the possibility of moving the meeting dates to an evening slot so that more members can attend.	
2.11	IERVP discussed the possibility of using a CEOs IE face to face meeting for their review.	
2.12	ACTION: LC to ask AS if IERVP could hijack their face-to-face meeting on 02 October.	
3	Date of Next Meeting: 22 July 2026, 10am	
4	Meeting Closed: 11am	