

MagnaTrack Warranty



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Progressive Screens, the manufacturer of **MagnaTrack and Defender Hurricane Systems**, guarantees the material and workmanship of its products to be of excellent quality. All materials are carefully selected to withstand most weather elements and breakage under normal use. The warranty does not cover claims originating from faulty installations, hail, flood, fire, harmful chemicals and fumes, misuse, abuse, fading, chalking, oxidization, erosion of paint, acts of God, or causes beyond control of the manufacturer. This warranty is for the benefit of the original purchaser and is not transferable. The lifetime material warranty applies to aluminum components only (prorated after 2 years).

5-YEAR WARRANTY

Progressive Screens warrants the electrical motors for a period of 5 years, commencing from the date of sale from Progressive Screens, against failure under expected normal use. Warranty is void if the electrical motor is exposed to water, acts of God, or abnormal conditions, including faulty installation.

2-YEAR WARRANTY

Progressive Screens warrants the electric and electronic components such as radio transmitters and receivers for a period of 2 years, commencing from the date of sale from Progressive Screens, against failure under expected normal use. Warranty is void if the electric and electronic component is exposed to water, acts of God, or abnormal conditions.

Screen & Vinyl Warranty

Progressive Screens warrants fabrics supplied from Twitchell; these have a 10-year limited warranty from the original date of purchase. The warranty covers defects of workmanship, materials, and excessive loss of strength in normal conditions, including sunlight, rot, mildew, or atmospheric chemicals that might render it unserviceable. Improper use, abuse, or use of harsh chemicals will void warranty. Fabrics not manufactured by Twitchell might have different warranties associated. Please see catalog or website for full details and warranty information.

Progressive Screens warrants our clear vinyl windows for (1) year. The warranty specifically covers manufacturer's defects in the material or workmanship of stitching or welding of the vinyl windows to the surrounding material. Any defects in the vinyl panels need to be noted upon installation of the motorized system. Discoloring, yellowing, orange-peel, or scratches discovered in the material after the install is complete is not covered and typically caused by use of improper cleaning solutions. Please see catalog or website for cleaning instructions, care, and maintenance.