GRAYSON STEPANEK, MBA, PCM, CDMP

Full-Stack Marketing Leader | Storyteller | Purpose-Driven Brand Builder

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OVERVIEW

Brand marketer with a proven record of creating mission-driven, multi-channel marketing campaigns that elevate community connection, drive revenue growth, and amplify brand value across digital, retail, and experiential channels. Blends purpose-driven storytelling with effective project management and data-backed strategy to build beloved, high-impact brands.

EXPERIENCE

Director of Marketing & Communications | Goodwill Acadiana (June 2024 – Present)

- Develop & lead integrated multi-channel marketing campaigns across digital, social, email, SMS, OTT/CTV, and in-store channels, emphasizing local impact and boosting community engagement
- Drove 3.6% YoY donor growth, 9.6% YoY retail revenue growth, 211,700+ social media impressions (+32% YoY), and 64,671 website visits (+108% YoY) in first year
- Collaborate with cross-functional teams across retail, mission services, and senior leadership to ensure
 alignment of marketing goals with business objectives and present actionable results to senior leadership and
 the Board of Directors
- Position Goodwill Acadiana as a community-first brand through integrated communications and values-based storytelling
- Redesigned agency <u>website</u> and brand position through effective project management to align with customer feedback and improve brand value and engagement
- Pioneered new marketing channels: PPC, email, news, OTT/CTV, LinkedIn & TikTok, and audio
- Hosted first-ever Greater Good Donation Drive, garnering 3,252 lbs. of donations (163% of goal) & 29,000+ organic Instagram impressions

Marketing Consultant | AssuranceAmerica (June 2023 – Aug 2024)

- Revitalized digital presence and creative direction through rebranding, generating historic levels of organic social engagement in a regulated insurance environment
- Posted 48 of 50 all-time highest-performing posts, attained 100,000+ organic impressions, and increased LinkedIn followers by 19%
- Previous Positions: Social Media Marketing Coordinator, Social Media Intern

Communications & Marketing Graduate Assistant | University of Louisiana at Lafayette (Jan 2023 – May 2024)

• Posted top two and 35 of 45 highest-performing posts ever on Instagram

Graphic Design Intern | Sigma Chi Fraternity (Apr 2022 – Dec 2022)

EDUCATION

Master of Business Administration | University of Louisiana at Lafayette (Jan 2023 – May 2024)

• Concentration: Entrepreneurship | 4.0 GPA

Bachelor of Marketing | University of Louisiana at Lafayette (Aug 2018 – Dec 2022)

• Minor: Mathematics | Cum Laude – 3.62 GPA | Honors graduate

CERTIFICATIONS

- American Marketing Association: <u>Professional Certified Marketer</u> (PCM)
- Digital Marketing Institute: <u>Certified Digital Marketing Professional</u> (CDMP)
- Google Ads Display Certification
- LANTEC Corporate Training: <u>Strategic Decision Making & Problem Solving Certificate</u>

TOOLS

• Google Ads, Mailchimp, Adobe Photoshop, GroundTruth, Placer Al, ClickUp, Microsoft 365, Meta Business Suite, LinkedIn, TikTok Ads Manager, Wix, ChatGPT, Google Al Studio

ACHIEVEMENTS

- Acadiana's Top 20 Under 40 (2025): Recognized for community leadership & marketing innovation at Goodwill Acadiana
- Leadership Lafayette Class XXXVIII (2025): Accepted into exclusive leadership program because of community leadership & impact
- The 705 Most Valuable Board Member (2024)
- Outstanding Business Master's Graduate (Spring 2024): Recognized as top of my class for academics, campus & community involvement, & overall leadership
- Outstanding Graduate Student of the Year (2024) & Outstanding Senior of the Year (2023)
- New Student Convocation Speaker (2023): Addressed a crowd of 3,000+ freshmen, inspiring them with my collegiate journey and providing them with life advice
- UL Lafayette Hall of Fame Inductee (2023)
- UL Lafayette Homecoming Court (2022)
- Outstanding Marketing/Recruitment Award (2022)

COMMUNITY LEADERSHIP & SERVICE

- the 705 Young Leaders for a Better Acadiana: President-Elect (Jan 2025 Present); Civic Chair (2024)
- UL Lafayette College of Business Administration Alumni Chapter: President (Apr 2025 Present)
- One Acadiana Ambassador (Jan 2025 Present)
- Sigma Chi Leadership Institute Servant Leadership Facilitator (2023 Present)
- Sigma Chi Lafayette Alumni Chapter: Founder (Present) & President (Jan 2023 May 2024)