



Konocti County Water District

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KONOCTI COUNTY WATER DISTRICT WATER SHUT OFF POLICY

Konocti County Water District bills on a monthly basis. Meters are read around the tenth of the month and bills go out by the fifteenth. All bills are due on the 5th of the following month. If bills are not paid by the end of the day on the 10th they will incur a late fee. On the 11th day of the month a late fee bill and ten day lock off notice is mailed on accounts that are 60 days past due. After the ten day lock off notice a 48-hour notice is posted at the home and a \$20.00 charge is added to your account. If the account is still not brought to a current status after the 48 hour notice is posted we lock them off. Accounts that are locked off must pay the past due balance in full plus an \$80 reconnect fee to restore service.