



Authorized Service Provider

Tyrosys Corp • 10921 E Crystal Falls Pkwy, K-800 • Leander, Texas 78641 • 512-686-0469

Please Print Legibly

Repair Drop-off Date & Time: \_\_\_\_\_

Unit and Customer Information:

Repair Number

\_\_\_\_\_

Name	
Address	
City, State Zip	
Telephone	
Email	
Best Contact: Phone <input type="checkbox"/> Email <input type="checkbox"/> Morning <input type="checkbox"/> Evening <input type="checkbox"/> Home <input type="checkbox"/> Cell <input type="checkbox"/>	

Serial Number	
Mac Model / Gen	

Unit Symptoms: Please describe the problem your computer or equipment is having...

\_\_\_\_\_

Tyrosys Corp Service Consent:

The person dropping off the equipment and the owner of the equipment authorizes Tyrosys to diagnose and service the above listed equipment.

Carry-in service labor performed at a base hourly rate of \$87.00 dollars per hour. At a minimum, a Diagnostic Evaluation Fee will be due for troubleshooting your equipment, and pre-payment is required for all suspected liquid spill units or other special circumstances.

Any equipment left beyond 30 calendar days from drop-off date will be considered abandoned and will be liquidated or destroyed.

All services are performed in our laboratory by Tyrosys staffed Apple Certified and Apple Authorized Technicians.

Manufacturer hardware warranties including AppleCare do not reimburse Tyrosys for the labor of evaluating, troubleshooting, and freight to transport your equipment, therefore diagnostic fees and applicable transit fees will apply. Software troubleshooting or repair, data recovery, and iOS unlocking are not covered by any warranty and are always billable services. Hardware and accessories sales are final and are exchangeable only within 3 business days of purchase.

Tyrosys Corp assumes no responsibility for data or data lost during servicing. It is the owners responsibility to backup important data prior to repair service release. Your original failed hard drive will not be returned to you if replaced and returned under warranty because it must be returned to the manufacturer. If the Hard disk drive or solid state drive is replaced outside of warranty, the original hard disk drive will be returned to the owner.

Customer release signature is required for Tyrosys to service your equipment. \_\_\_\_\_

Important -- Your Signature Required for Service

Repair Number: \_\_\_\_\_

Tyrosys Corp • Apple Authorized Service Provider • 10921 E Crystal Falls Pkwy K-800 • Leander, Texas 78641

**Equipment to be Repaired Details:** Mac Computer  Test Equipment  Other: \_\_\_\_\_

Memory Size:		Disk Size & Type:	
OS Version:		Triage Tests Run:	MRI <input type="checkbox"/> AST2 <input type="checkbox"/> Storage <input type="checkbox"/> NBAD <input type="checkbox"/> VST <input type="checkbox"/>
Warranty Status: Apple Limited <input type="checkbox"/> AppleCare Protection Plan <input type="checkbox"/> AppleCare Plus <input type="checkbox"/> Out of Warranty <input type="checkbox"/>			
Is the Data Backed Up? Yes <input type="checkbox"/> No <input type="checkbox"/> Time Machine <input type="checkbox"/> Loose Files / Manual <input type="checkbox"/> FileVaulted <input type="checkbox"/>			

**Preliminary Diagnosis with Repair to be Performed:**

<p>Accessories Incl. <i>(if none, write none)</i></p>	
<p>Admin Password: <i>(Please underline Capital Letters)</i></p>	
<p>Apple / Google / Microsoft ID Password: <i>** Only if required for repair **</i></p>	