



Shipping Guide

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Thank you for choosing Tyrosys for your Mail-in-Mac repair!

We want to make your repair experience as seamless and easy as possible. So here are couple important things:

The basics...

You'll need to make sure the Tyrosys Mail-in Repair Form is completely filled out and has your best contact information, system passwords (if necessary), and **sign the work authorization**.

Unless the accessories are suspected to be part of the problem, we don't need your power adapter, keyboard, mice, trackpad, etc.. This saves you money not having to buy a bigger box or pay for added weight.

If you have the original box for your machine, you can use it — however, double-boxing the unit is strongly recommended. For security this will conceal what is actually inside the box and offer additional shipping protection.

Never use a padded mailer to ship your MacBook!

It might seem silly, but a customer in the past used this reckless method of shipping and it damaged their display. There is simply not enough padding to protect your machine without it being inside of an actual box.

Don't have a box for your Mac?

Not to worry, we have transit boxes available for purchase that will make shipping safe and easy.



FedEx / ULINE Large Computer Transit Box \$26.00

Durable, Customizable, and Easy to use multiple times.

Compatible with:

All Apple MacBook, MacBook Air, and MacBook Pro models.

All Apple Mac Mini Models (2005 to Present)

For Desktop units like iMacs and Mac Pro Towers, often having your local UPS or FedEx Store box the unit is the most price effective and safest way of shipping. We do offer specialized iMac Transit Boxes for \$89 + shipping. If you have questions about the best way to ship your Mac, you can always call us.