

JULIE MENDOZA

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744 Urbano Dr., San Francisco, CA. 94127

WORK EXPERIENCE

Kaiser Permanente | June 2015 – current |

- Facilities Strategy, Planning & Design Medical Architect/Planner

San Francisco International Airport | May 2014 – Aug 2014 |

- SFO Landside Operations – Planning Intern



EDUCATION & CERTIFICATION

University of Southern California, 2015

- B. Arch
- Minor in Urban Policy, Planning & Design

LEED Green Associate

STRENGTHS*

ACHIEVER | hard worker

ARRANGER | project manager

ANALYTICAL | data driven

RESTORATIVE | problem solver

RELATOR | team player

** Based on the Gallup Strengths Finder Assessment*

SELECT DESIGN PROGRAM WORK

Facilities Strategy, Planning & Design (FSP&D) provides facility planning and design program standards (architectural, engineering, and construction) to help Kaiser Permanente project teams manage a portfolio of 68 million square feet.

Property Profiles Co-managed the development of tools to assess the functional usage of buildings within the KP portfolio and their alignment with the KP Design Program. Managed the completion of 60+ assessments.

Post Occupancy Evaluations Led the development and implementation of the Post Occupancy Evaluation (POEs) process for new facilities within the KP portfolio. Maintained the Lessons Learned Database and developed a toolkit for streamlined implementation of the POE process. Coordinated analysis of lessons learned with a multi-disciplinary team of stakeholders, including Environmental Health and Safety, Ergonomics, Risk Compliance, Service Line experts, Engineers, and project teams.

Service Lines Supported development of Room Templates, Functional Programs, Space Programs, Equipment and Furniture Lists, and Room Data Sheets for Cardiology, Emergency Department, Imaging, Medical/Surgical, Outpatient Pharmacy, Oncology Pharmacy, Physical Therapy, Reception, and Supply Chain Service Lines.

dRofus Supported implementation for KP-wide project development through dRofus and piloted it on 3 projects.

Content Expert Panels Led engagement with Kaiser Permanente Supply Chain end users and multi-disciplinary stakeholders in developing improved standards for the KP Design Program.

Design Criteria Supported development of the multi-disciplinary KP Design Program requirements and recommendations. Co-wrote multiple whitepapers advising project teams on design program strategies.

Gender Neutral Design Led research and development into viability of multi-occupancy gender neutral restrooms for equal accommodation through design. Built full scale mock ups and conducted end user surveys.

Lean Champion Spearheaded an effort to transform the way FSP&D operates. Primary goals of the lean workgroup were to encourage the department to adopt a lean culture by identifying waste, viewing problems as opportunities for improvement, and learning how to utilize lean tools for improved efficiency and decision-making.

PROJECT SUPPORT

Capitol Hill Medical Center | Seattle, Washington |

Assisted in options development for renovation and replacement of a hospital and 3 medical offices on a campus.

Everett Clinic | Everett, Washington |

Supported programming and planning of 16 provider Primary Care MOB.

Fischer Crossing | Peachtree City, Georgia |

Assessed land purchase and site planning options for a multi-phase outpatient campus.

Free Clinic of Simi Valley | Simi Valley, California |

Led user meetings and provided predesign and programming for a Primary Care and Behavioral Health clinic with Community Outreach services.

Fresno MOB | Fresno, California |

Led user meetings and supported programming for a 140,000 SF Specialty MOB.

Modesto MOB | Modesto, California |

Assessed campus backfill options and programmed a new 96 provider MOB while engaging with end users.

Parker MOB | Parker, Colorado |

Assisted in dRofus implementation from programming through schematic design.

Regional Clinical Technology facility | Berkeley, California |

Performed preliminary programming for relocation of the Regional Northern California Clinical Technology facility. Engaged with end users to assess operational requirements for relocation of existing services, as well as the addition of a unique simulation and testing center.

Roseville Hospital Expansion | Roseville, California |

Led user meetings and supported programming and planning for renovation and expansion of a 488 bed hospital campus.

Vallejo MOB | Vallejo, California |

Engaged with users to program the backfill of a Health Education Center in an existing outpatient facility.

Watsonville Behavioral Health | Watsonville, California |

Programmed and engaged with end users on a standalone 7 Provider Behavioral Health clinic.

Walnut Creek Medical Center | Walnut Creek, California |

Supported master planning of the Walnut Creek Medical Center campus, including a hospital, medical offices, women and children's center, administrative building, and parking structure.

SOFTWARE

Adobe

- Illustrator
- InDesign
- Photoshop

Database/Web

- Survey Gizmo
- QuickBase

- ArcGIS
- AutoCAD
- dRofus
- Revit
- Rhinoceros
- Sketchup

Microsoft

- Excel
- PowerPoint
- Project
- SharePoint
- Teams
- Word

INTERESTS

