



- Dackground
  Background, objective, and methodology
- Prospective students

  Social media, the path to purchase and through the Drum Hub
- Current students
  Who they are, what they need and how they are motivated by Dimtri now and in future
- Key insights

  Summary insights for the Drum
  Hub and Dimitri Fantini

#### Background

Dimitri sought to boost student sign-ups and satisfaction on his website, dimitrifantinidrums.com, by improving the user experience. While he had analyzed usage data, he needed insights into the key features and motivations driving students to purchase and complete the course.

#### Objective

- Define key drivers and roadblocks for current and prospective students
- Discuss improvements for the curriculum and consider role of student tracking systems
- > Identify friction points and leverage successes





## Methodology



1:1 interviews n=10

30-minute video sessions via Zoom for existing Drum Hub students



Social Media YouTube & Instagram

Review performance metrics via <u>Instagram</u>, <u>YouTube</u>, and YouTube studio



Attend The Drum Hub Spring 2024

Drum Hub graduate: I completed seven 1:1 sessions (four with Dimitri, three with Tim Baltes), seven group workshops, and one masterclass (Dorothea Taylor)





Path to purchase – awareness

## Step 1: student motivation



Hit a plateau

Students felt they have hit a wall and are unsure how to get to the next level



Current study is lacking

Whether self-studying or working with a teacher, students wanted a drum expert who can teach advanced techniques and dynamics, not just the basics



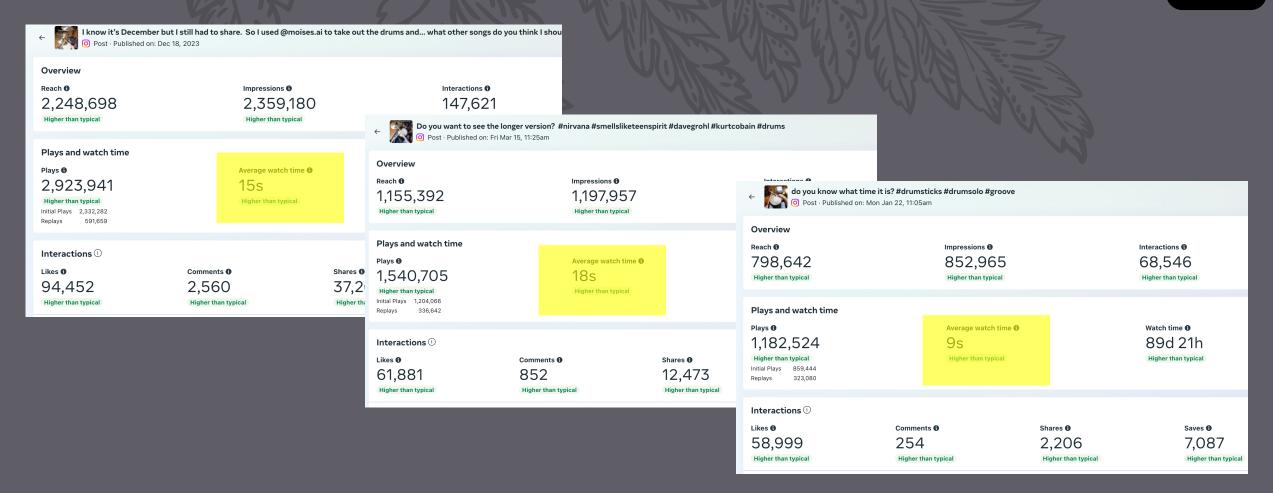
No community

Many students lack ways to connect with other musicians (e.g., through local events, recording content or discussions on social media)





consideration



# Special consideration for YouTube: audience is older, and watches for longer (~2 min. v. 15 seconds on Instagram)



Viewers ages 35-64
are <b>74% of all</b>
channel viewers -
and 73% of all
watch hours

Viewer age	% all channel views	Avg. view length time (mm:ss)	% of total channel watchtime (hours)
13–17 years	21%	3:34	18%
18–24 years	6%	4:17	6%
25–34 years	11%	4:11	11%
35-44 years	19%	3:48	18%
45-54 years	29%	4:17	29%
55-64 years	25%	4:28	27%
65+ years	9%	4:16	9%

## Most viewed sections are often demonstrations of advanced techniques on the kit



Path to purchase – consideration



## #1 motivation to join the Drum Hub is *Instagram*. Here is what your students say drew them in...



Path to purchase – consideration



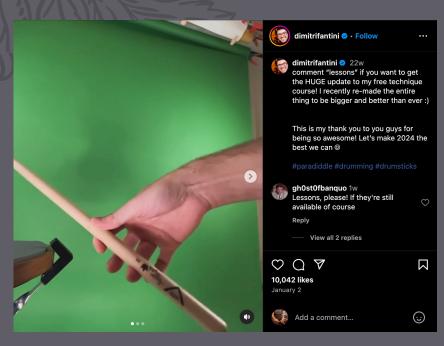
#### Personality

- Down to earth
- Sense of humor
- Seems genuine



#### Chops

- Better than current coach
- Easy to see expertise across genres
- Locations were memorable e.g.
   "I saw him jamming in the forest"



#### Detail

- · Relaxed playing style is noticeable / unusual
  - Close ups = "I want to play like that"
- Breakdowns give demo on teaching style



## The Drum Hub gives students...

### Actionable and valuable feedback

The 1:1 sessions with Dimitri were the most valuable component of the Drum Hub. All students agreed that **the Drum Hub had a positive impact on their drum playing and knowledge and would recommend it to other drummers.** They also emphasize how they apply his knowledge every time they play.

## A "skeleton key" to creativity

Students highlight that Dimitri was able to shed light on their technique which they hadn't considered previously. Students consistently reference how learning how to play "slowly and perfectly" has unlocked confidence and creativity and transformed their drumming.

#### Better technique, more mindful playing

Students frequently note that after Drum Hub **they have a greater respect and intuition in their playing.** They share how they are more mindful in their playing and more aware of how they approach practice.

### Recommendations

## Implement Goal setting and Progress Tracking

## Comprehensive Onboarding

#### Enhance Community Engagement

## Automate calendar and social posts

- Use visual progress bars or checklists and completion badges to track progress towards established goal.
- Assist students in setting detailed learning goals for motivation and focus during intake.
- Provide personalized email or text messages from instructors to check in on weekly or monthly progress.
- Send automated email or tex notifications on progress and upcoming milestones.

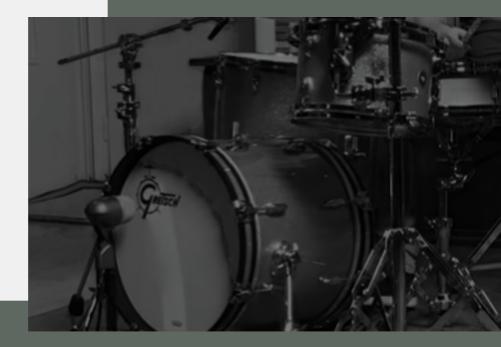
- Conduct detailed orientation sessions and provide clear onboarding materials to reduce confusion (including Discord).
- Consider "pinning" orientation material or quick reference guides within Discord for ease of use.

- Integrate quizzes or weekly challenges in Discord or Instagram.
- Schedule and share course related events, Q&A sessions, and workshops through Discord.
- Crowd source weekly workshop topics within social media (Instagram YouTube, Discord)
- Consider a live monthly office hour on Instagram where your expertise can b
   demonstrated

- Streamline event planning and promotion with AI automated social media calendar tools. These provide topics, templates and auto post across social channels
- Utilize Apollo bot (allows calendaring via Discord) for managing events and sending reminders to keep students informed

### Benefits

- 1. Increased Engagement: Gamification and interactive challenges make learning enjoyable and rewarding.
- 2. Improved Completion Rates: Milestone celebrations and clear goal setting encourage students to stay committed.
- 3. Enhanced Learning Experience: Community engagement and personalized feedback foster a supportive environment.
- 4. Efficient Event Management: Apollo and automated event scheduling and promotion ensure timely communication and participation.





Typical student is an experienced player

Students stay for the rigor and accountability

Students have some additions to the course

Milestones may be of interest, especially if visual

- Experienced drummer seeking advanced technique
  - Interested in recording, playing live, and structured practice
- Has had previous instructor(s)
   who were not technically
   proficient

- Structure and milestones based on changing needs
- 1:1 sessions with personal check-ins outside of class time
- A sense of community, learning from others
- · Detailed instruction

- Lessons for recording audio/video for social media and live shows
  - Linear phrasing
- Goal oriented coursework
- Guidance on what comes next

- Consider implementing checklist to complete a single skill (e.g., doubles at 110bpm) for visible reminder of progress made
- Consider requesting an optional student video upload/review at the end of each chapter that mimics your video. This can serve as a low touch way to "sign-off" on completed techniques.

