



## **RB Editing Solutions LLC Payments and Refund Policy**

Effective Date: December 14, 2023

Thank you for choosing RB Editing Solutions LLC for your editing needs. Please review the following payment and refund policy carefully before initiating any projects with us.

**1. Deposit and Payment:** A non-refundable deposit of 50% of the total project cost is required before any work will commence. The final payment is due before the removal of watermarks and the release of the completed project. c. We accept payments via [Accepted Payment Methods], and all invoices will be sent electronically.

**2. Refund Policy:** No refunds will be issued after the final project has been approved and released to the client. b. Refunds will only be considered on a case-by-case basis for exceptional circumstances. c. To request a refund, the client must submit a written explanation of the situation within 7 days of project completion.

**3. Revisions:** Revisions requested after the final project has been approved and released may incur additional costs. b. All revision requests must be submitted in writing, specifying the changes required. c. RB Editing Solutions LLC reserves the right to assess additional fees for revisions based on the scope and complexity of the changes.

**4. Project Completion Timeline:** All projects will take a minimum of 7 calendar days to complete from the date of project initiation. Project timelines may vary depending on the scope and complexity of the work. Any deviations from the initial timeline will be communicated promptly.

**5. Client Responsibilities:** Clients are responsible for providing all necessary information and materials required for project completion. Failure to provide required information in a timely manner may result in project delays.

**6. Confidentiality:** RB Editing Solutions LLC will treat all client information and project details with the utmost confidentiality. Client information will not be disclosed to third parties without explicit consent.

**7. Termination of Services:** RB Editing Solutions LLC reserves the right to terminate services if clients fail to adhere to the terms outlined in this policy.

By initiating a project with RB Editing Solutions LLC, clients acknowledge that they have read and agreed to the terms and conditions outlined in this Payment and Refund Policy. This policy is subject to change, and any modifications will be communicated to clients in advance.

For any questions or concerns regarding this policy, please contact us at [info@rbedittingsolutions.com](mailto:info@rbedittingsolutions.com).

Thank you for choosing RB Editing Solutions LLC. We look forward to providing you with high-quality editing services.