

SUNDAY, SEPTEMBER 22 11am - 5pm Keach Park, Concord

ATTENDING THE FESTIVAL - FAQS

GENERAL

Who is available to answer questions?

The Welcome Tent at the Festival entrance on the Community Center side of the park will be staffed at all times with knowledgeable volunteers to answer your questions.

Festival staff and volunteers will be wearing white t-shirts with the Festival logo on the front.

If you need to reach us before or after the Festival, please email: Connect@ConcordNHMulticulturalFestival.org

Where can I park?

The main parking for the Concord Multicultural Festival is at the parking lot at 70 Pembroke Rd (formerly Community Bridges).

Festival parking is free! Please adhere to the parking restrictions listed below:

- → The parking lot in front of the Community Center, 14 Canterbury Road, is reserved for people with mobility challenges. A handicap placard or license plate is required to park in the accessible parking spots. If you do not have a license plate or placard but have mobility challenges, please contact us.
- → The parking lots at Newton Ave and Canterbury Rd are reserved for vendors, volunteers, and emergency vehicles only.
 - *Note: **Newton Ave will be closed** to all non-resident traffic.
- → Please do not park on the streets surrounding the park. This includes: Newton Ave., Canterbury Rd., Exchange Ave., and Pembroke Rd. This ensures emergency vehicles and residents have access.

Is there an admission fee for the festival?

Admission is free! You can enjoy performances, vendors, and demonstrations free of charge.

*Please Note: Individual vendors charge for food, art, and other products.

What is the rain date?

The Concord Multicultural Festival will take place on Sunday, September 22, 2024, *rain or shine*. Come prepared for a day outside and plan for the weather.

If the weather becomes a safety concern, we will make the call when necessary and follow our emergency communication plan.

There is no rain date.

Is everything at the festival family-friendly?

Yes! We welcome attendees of all ages. Most activities and performances will delight children and adults alike.

*Children under the age of 12 must be accompanied by an adult at all times.

Are bathrooms available?

Portable toilets, including wheelchair-accessible toilets, are available under the trees near the Canterbury Road parking lots, and on the Loudon Road side of the park, as well as one by the basketball courts.

Can I bring a backpack or cooler?

Yes. However, for the comfort and safety of all attendees, we discourage large bags and backpacks because there are many people in attendance, and it can get crowded, especially in the food vendor area.

*Please Note: According to NH State law, alcoholic beverages may not be consumed in public areas, including all areas of the festival.

Can I bring my dog?

Trained service animals are welcome in all parts of the festival.

Leashed, well-behaved pet dogs are allowed, but please consider leaving them at home so as not to interfere with service dogs. Owners of aggressive, uncontrolled, or unleashed pets will be asked to remove their pets from the festival grounds for the safety and comfort of all attendees. For your pet's safety and comfort, please do not leave your pet in your car while you attend the festival.

FOOD

I have specific dietary needs (vegan, gluten-free, halal, etc.). Will there be food options for me?

Food sold at the festival may be prepared in kitchens that also handle common allergens, including nuts, dairy, seafood, gluten, and eggs. Unfortunately, we cannot guarantee any food sold at the festival is free from allergens.

See list of vendors for specific information

How much does the food cost?

We have designed our offerings in a "tasting menu" format so that you can sample many different dishes if you wish. **Most dishes will be \$3 - \$5.**

What forms of payment are accepted at the festival?

We will be using a voucher system for food vendors again this year.

- → Food must be purchased with vouchers which are sold at designated voucher sales tents.
- → Vouchers can be purchased with cash or checks.

Checks should be made payable to: Granite United Way, note: "Concord Multicultural Festival"

- → Purchase vouchers at one of the Voucher Tents, which will have a banner that says "VOUCHERS"
- → Vouchers will be in \$1 and \$5 increments, and have the same value as cash. Food items will be priced to correspond with voucher values.
- → Food vendors will not accept payment in cash or credit cards. They can only accept vouchers.
- → Non-food vendors (craft vendors etc.) will accept cash; some may accept credit cards.

Can I bring my own food, such as a cooler, picnic basket, or drinks?

Yes. While we hope you will enjoy our diverse food offerings, you may bring your own food and beverages into the park and surrounding public areas.

*Please Note: According to NH State law, alcoholic beverages may not be consumed in public areas, including all areas of the festival.

Will there be picnic tables available?

Keach Park has a limited number of picnic tables available. We encourage you to bring your own lawn chair or picnic blanket.

ACCESSIBILITY AND COMFORT

Is there seating available?

Some seating will be available near the performance stage. You are encouraged to bring a lawn chair, picnic blanket, or other portable seat.

*Please Note: No facilities are available to store personal chairs or other seating during the festival.

Will there be water available?

Yes. A **FREE water** cooler is available at the Welcome Tent to fill water bottles. Please bring your own water bottles.

Other beverages will be available for purchase at the Welcome Tent.

Will there be handwashing stations available?

Yes. Handwashing stations will be located near the food vendors.

Hand sanitizer will be available at the Welcome Tent and in other areas throughout the park.

You are welcome to bring your own hand sanitizer, gloves, and/or cleansing wipes. Please dispose of wipes and gloves in the trash cans provided.

Is there a place to nurse a baby or change a diaper?

You are welcome to nurse or change a diaper in any area of the park, however there will be a respite tent set up on the outskirts of the park for a quiet, shaded space.

For the health and safety of our vendors and guests, we ask that you not change diapers on picnic tables, in areas near the food vendors, or where people are eating. Please dispose of all diapers, wipes, and other hygiene products in the trash cans provided.

Are there any shaded or air-conditioned areas in the park?

We will have a respite tent set up away from the activity for a quiet, shaded space. Please inquire at the Welcome Tent or with a volunteer.

There are a few trees in the park that provide some shade, but most of the park will be in full sun for most of the day.

There will be complimentary sunscreen stations around the park.

There are no indoor or air-conditioned areas at the festival.

Are there any sensory-friendly areas?

We anticipate a large crowd at the festival, and there will be many performances with music, bright colors, and movement.

We will have a respite tent set up away from the activity for a quiet, shade space. Please inquire at the Welcome Tent or with a volunteer.

Additionally, there are many areas within a short walk where you can get away from crowds or noise, if needed.

SAFETY

Will there be security?

Yes. Concord Police officers will be at the Festival throughout the day, as well as Peacekeepers, who are trained in de-escalation tactics.

What if there is an emergency?

The Festival committee and its partners have an emergency response plan. If you see someone in need of emergency attention, please locate one of the following people:

- → Police officer will be in uniform
- → Peacekeeper will be wearing bright yellow vest
- → Emergency Response Coordinator will be wearing Bright Pink Vest
- → Event Staff White t-shirt with logo on front and EVENT TEAM on back
- → Or go to the Information booth and the staff there will help.

What if I lose a child or someone in my group?

Please locate any of the people listed above for assistance. It's a good idea to designate a group meeting spot in advance.