# Attending the Festival

# 1. Where is the festival being held?



- a. The 2021 Concord Multicultural Festival will be at Keach Park in Concord. We are excited to bring the festival to this new location, with more space and a more convenient layout than is possible downtown!
- b. The festival activities will be concentrated on the fields behind the Citywide Community Center at 14 Canterbury Road.

# 2. Where can I park?

- a. The main parking for the Concord Multicultural Festival is in the Community Bridges parking lot at <u>70 Pembroke Rd</u>.
- b. All parking for the Festival is free. Please adhere to the parking restrictions listed below.
- c. The parking lot in front of the Community Center, 14 Canterbury Rd, is reserved for people who need mobility accommodations. A walking disability placard or license plate is required to park in the accessible parking spots. If you do not have a license plate or placard but need mobility accommodations, please contact us: <u>connect@concordnhmulticulturalfestival.org</u> or 603.568.5740.
- d. The parking lot at Newton Ave is reserved for vendors and emergency vehicles only. Additionally, please note that Newton Ave will be closed to traffic.
- e. To ensure neighborhood residents and emergency vehicles can get through without issue, we ask that you **please do not park on the streets surrounding the park**. This includes Newton Ave., Canterbury Rd., Exchange Ave., and Pembroke Rd.

# 3. Is there an admission fee for the festival?

a. No! You are welcome to enjoy our performances, demonstrations, and information booths free of charge. Individual vendors do charge for their food, art, and other products.

# 4. What is the rain date?

a. The Multicultural Festival will take place on Sunday, September 19, 2021, **rain or shine.** There is no rain date. Please be aware that there are few sheltered or shaded areas in the park.

# 5. Is there wheelchair-accessible parking near the festival?

a. Yes. Wheelchair-accessible parking is available in front of the Concord Community Center, accessible at 14 Canterbury Road.

# 6. Can I get to the festival using public transportation?

a. Unfortunately, there is no public transportation on the weekends.

# 7. Is everything at the festival family-friendly?

- a. Yes! We welcome attendees of all ages, and there will be lots of activities and performances that will be interesting to children. There is also a small playground adjacent to the park that children of all ages are welcome to use.
- b. We ask that children under the age of 12 be accompanied by an adult at all times while at the festival.

- 8. Can I see a map or diagram of where all of the vendors and events will be? Can I see a schedule of events before the festival?
  - a. We are working to finalize the event schedule and assign spaces to all of the vendors. Once those details are final, we will post the information on our website, social media, and send out in our e-newsletter. <u>Sign up to receive updates here</u>.

### 9. Can I bring a backpack, purse, or cooler?

a. Yes, but for the comfort and safety of all attendees we discourage large bags and backpacks. There are many people in attendance and it can get crowded, especially in the food vendor area. There are no facilities available to store large bags or backpacks during the festival. No alcoholic beverages are allowed.

#### 10. Can I bring my dog?

- a. Trained service animals are welcome in all parts of the festival.
- b. Leashed, well-behaved pet dogs are allowed but please consider leaving them at home so as not to interfere with service dogs.
- c. Owners of aggressive, uncontrolled, or unleashed pets will be asked to remove their pets from the festival grounds for the safety and comfort of all attendees.
- d. For your pet's safety and comfort, **do not leave your pet in your car** while you attend the festival.

### 11. Will there be bathrooms available?

a. Portable toilets, including wheelchair-accessible toilets, will be available in the park.

# Food

# 1. I have some specific dietary needs. Will there be food options for me?

- a. Cultures around the world are represented in our food tents, and many offerings are likely to meet most common dietary requirements. Full ingredient information will be available for each dish. If you have specific concerns or questions, please email <u>connect@concordnhmulticulturalfestival.org</u> or stop by the Welcome Tent at the event.
- b. Please note that food sold at the festival may be prepared in kitchens that also handle common allergens, including nuts, dairy, seafood, gluten, and eggs. Unfortunately we cannot guarantee any food sold at the festival is free from allergens.

#### 2. How much does the food cost?

a. We have designed our offerings in a "tasting menu" format so that you can sample many different dishes if you wish. Most dishes will be \$3 - \$5.

# 3. What forms of payment are accepted at the festival?

- We will be using a voucher system for our food tents again this year; vouchers may be purchased at one of the voucher tents, which will be marked with green balloons.
  Vouchers can be purchased with cash only.
- b. Vouchers will be in **\$1 and \$5 increments**, and have the **same value as cash**. Food items will be priced accordingly to correspond with vouchers.
- c. Food vendors will not accept payment in cash or credit cards. They will accept **vouchers only.**
- d. For more information about the voucher system, please visit our website <u>https://concordnhmulticulturalfestival.org/food-vendors</u>
- e. Non-food vendors (craft vendors etc.) will accept cash; some may accept credit cards, depending on the individual vendor.

#### 4. Can I bring my own food, such as a cooler, picnic basket, or beverages?

a. While we hope you will enjoy our diverse food offerings, you may bring your own food and beverages into the park and surrounding public areas. Please note that, per New Hampshire state law, alcoholic beverages may not be consumed in public areas, including all areas of the festival.

#### 5. Will there be picnic tables available?

a. Keach Park has a limited number of picnic tables available. You are welcome to bring your own lawn chair or picnic blanket.

# Accessibility, Safety, and Comfort

#### 1. Is there seating available?

**a.** Some seating will be available near the performance stage. You are welcome to bring a lawn chair, picnic blanket, or other portable seat if you would like, but please note that there are no facilities available to store personal chairs or other seating during the festival.

#### 2. Will there be water available?

a. We will have a water cooler at the Welcome tent, and you are welcome to fill a water bottle from it for free. We also have branded water bottles available for purchase at the Welcome tent. They are \$5 each and funds go to support the Festival. Other beverages will also be available for purchase at the Welcome tent. Please note that there are no water fountains in the park. \*There will be bendable plastic straws upon request.

#### 3. Will there be handwashing stations available?

- a. There will be handwashing stations near the food vendors and hand sanitizer will be available at the Welcome Tent and in other areas throughout the park.
- b. You are welcome to bring your own hand sanitizer, gloves, and/or cleansing wipes. Please dispose of wipes and gloves in the trash cans provided.

#### 4. Is there a place to nurse a baby or change a diaper?

- a. You are welcome to nurse or change a diaper in any area of the park.
- b. For the health and safety of our vendors and guests, we ask that you not change diapers on picnic tables, in areas near the food vendors, or where people are eating.
- c. Please dispose of all diapers, wipes, and other hygiene products in the trash cans provided. Individuals who do not properly dispose of these items will be asked to leave the festival grounds.

#### 5. Are there any shaded or air-conditioned areas in the park?

a. There are a few trees in the park that provide some shade, but most of the park will be in full sun for most of the festival. There are no indoor or air-conditioned areas at the festival.

#### 6. Will the festival be very loud or crowded? Are there any sensory-friendly areas?

- a. We anticipate a good crowd at the festival, and there will be many performances with music, bright colors, and movement. However, as the festival is outside, there are many areas within a short walk where you can get away from crowds or noise if needed.
- b. One of our vendors, Neighborhood Access, will have stim tools, ear plugs, and other sensory management solutions for free at their table. Stop by if you need anything!

#### 7. Will there be sign language interpreters at the festival?

a. ASL interpretation will be available for events on the performance stage. Interpreters will not be available at all vendor booths, but each food vendor will have a written menu available.

#### 8. Is the park wheelchair-accessible? Is it accessible to those with mobility limitations?

- a. Wheelchair-accessible parking is available in front of the Concord Community Center, accessible at 14 Canterbury Road.
- b. Keach Park is a large grassy area with hard-packed soil. Wheelchairs and scooters are typically able to navigate it without issue, but there may be areas of uneven ground in some parts of the park.
- c. Vendor booths will be far enough apart to accommodate wheelchairs and other mobility aids.
- d. Wheelchair-accessible portable toilets will be available in the park.

#### 9. Are face masks required at the festival?

- a. At this time, face masks will not be required to enter the festival grounds. However, in accordance with CDC and WHO guidance, we recommend that attendees wear face masks that completely cover their noses and mouths when social distancing cannot be maintained.
- b. Please dispose of single-use face masks in the provided trash cans. Please do not leave masks on the ground, on picnic tables, or in other areas of the park.
- c. Face masks will not be provided. Please bring your own face mask.

#### MORE QUESTIONS? CONTACT US:

CONNECT@CONCORDNHMULTICULTURALFESTIVAL.ORG OR 603.568.5740