

## NLDA COVID-19 Q&A

**Q: How long do students and teachers have to self-quarantine after traveling?**

A: 14 days.

**Q: What type of traveling requires a student or teacher to self-quarantine?**

A: Traveling outside of the county beyond a 100 mile radius or to any city considered to be a "hot spot" for COVID-19 infections.

**Q: What is our refund policy?**

A: If another county or state shutdown is required while classes are in session, all classes will transition to Zoom. If a dancer does not wish to take Zoom classes, they can drop the class on the 1st of the month. No refunds will be given if a student contracts Covid-19 or is in a class with someone who tests positive for Covid-19. No refunds will be given if a student misses class because of traveling and having to self-quarantine. No refunds will be given for unattended classes or studio vacations.

**Q: Can I pay tuition months in advance?**

A: No, tuition can only be paid one month at a time.

**Q: What do I do if my dancer has a medical reason for why they can't wear a mask?**

A: Please bring it to the attention of the studio Owner and/or Assistant Director before the dancers first class. Consideration and admittance of the dancer will be on a case by case basis.

**Q: Do dancers and teachers have to wear masks for the entire dance class?**

A: Yes.

**Q: Can my dancer wait inside the studio or hallway for their class to start and/or after class?**

A: No. All dancers must have their temperature taken before they enter the studio and must promptly exit the studio after class.

**Q: Will there be parent observation days?**

A: No. Teachers and dancers are the only people allowed into the studio.

**Q: What do I do if my dancer has a break between class? I.e. They have an hour between classes?**

A: Dancers cannot wait inside, in the hallway or on the porch before or after classes. Please make appropriate arrangements for your dancer.

**Q: Will my dancer be let into class if they arrive late?**

A: No. Dancers must arrive 5-10 minutes early to have their temperature taken.

**Q: Will my dancer be let into their Zoom class if they arrive late?**

A: No. If the dancer is not in the Zoom waiting room when the teacher checks them in, they will miss class.

**Q: Will there be a lost and found?**

A: No. All items that are left at the studio will be put into a separate plastic bag. All items they are not claimed after 24 hours will be discarded.

**Q: Will there be a shoe box for my dancer to replace or borrow dance shoes?**

A: No.

**Q: At what temperature will my dancer be sent home?**

A: 100 degrees F

**Q: How many people is the studio allowing into class?**

A: 12 dancers and 1 teacher. 13 people total.

**Q: What happens if a teacher tests positive for Covid 19?**

A: The classes that the teacher taught within 2 days before symptom onset will be notified immediately. The students who were in class with the teacher 2 days before symptom onset will be asked to self-quarantine for 10 days. The teacher may return to work with the following criteria:

- At least 10 days since symptoms first appeared and
- At least 24 hours with no fever without fever-reducing medication and
- Symptoms have improved

**Q: What happens if a student tests positive for Covid 19?**

A: The class or classes that the student is enrolled in will be notified immediately. The student's identity will be kept confidential. The dancers who were in class with the student who tested positive (2 days before symptom onset) will be asked to stay home for 10 days. Any teacher who taught the student (2 days before symptom onset) will stay home for 10 days.

**Q: What happens if a student or a teacher lives in a household with someone who tests positive for Covid 19?**

A: The affected student or teacher should stay home for 10 days. If symptoms do not appear after 10 days, the student or teacher may return to class.