



## **PUBLIC RECORDS REQUEST POLICY**

All records of the City of Twinsburg are public, unless they are specifically exempt from disclosure under the Ohio Revised Code. "Record" includes any document or device, whether paper, electronic, or other format, which is created or received under the jurisdiction of this office and which documents the organization, function, policies, decisions, procedures, operations or other activities of the office.

### **Record Request**

No specific language is required to make a request, but the requestor must identify records with sufficient clarity to allow the office to identify, retrieve and review the records. If it is not clear what records are being sought, the record custodian should ask the requester for clarification, and assist the requester in revising the request by informing them of the manner in which the office maintains and accesses its records. The requester need not put a request in writing, or provide his or her identity or the intended use of the requested records. It is this office's general policy that this information should not be requested.

### **Notice of Receipt**

All requests for public records should either be satisfied or be acknowledged in writing by this office within three business days following the receipt. If a request will not be satisfied within three business days, a notice of receipt should be sent to the requester, indicating at least the following terms:

- Request for clarification (if necessary)
- Estimated cost if copies are requested

### **Production of Requested Records**

Inspection of public records must be made available promptly. Copies of public records must be made within a reasonable period of time. "Promptly" and "reasonable period of time" take into account the volume of records requested, where the records are stored, and time for any legal review and/or redaction. Records prepared for inspection may be viewed during regular business hours. The City of Twinsburg will provide copies of public records on paper, on the medium on which they are kept, or on any other medium the office determines it reasonably can duplicate the records as an integral part of normal operations. If portions of a record are public and portions are exempt, the exempt portion will be redacted and the rest will be released. Denial of all or any part of a public record requested shall include an explanation for the denial, including legal authority.

### **Cost for Public Records**

- There is no charge for viewing (inspecting) public records.
- Copies of public records may be charged at the following rates (actual cost)
  - Paper copies — 6 cents per page (letter and legal size)
  - Download computer files on a computer disk - \$1 per disk
  - Electronic records e-mailed to the requester — no charge
- Requesters may have records mailed to them by paying this office the actual cost of postage and mailing supplies

### **E-mail Records**

If the content of an e-mail or other electronic communication meets the definition of a public record, it is subject to disclosure, whether it is in a public, or private, e-mail account. Requests for e-mail records will be treated in the same fashion as records in other formats.

### **Failure to Respond to a Public Records Request**

If a person believes this office has failed to comply with the Ohio Public Records Act, they may file a court petition in mandamus: 1) to compel the office to comply with the request 2) to seek payment of statutory damages, 3) for court costs, and 4) to have the office pay the requesters attorney fees.