

## **Private Instruction Terms & Conditions:**

<u>Cancellation Policy</u>: Private instruction sessions must be canceled at least 24 hours in advance. If a session is canceled within 24 hours of the scheduled time, the participant/family will incur a \$20 cancellation fee (charging the card on file)

<u>Late Arrival</u>: Participants must arrive on time for their scheduled session. The instructor will wait on-site for 15 minutes past the scheduled start time. If the participant arrives within this grace period, the session may proceed but will not extend beyond the originally scheduled duration (e.g., 1 hour from the scheduled start time). If the participant arrives more than 15 minutes late, the session will be canceled, and a \$20 cancellation fee will be charged to the card on file.

<u>Behavior Standards:</u> Private instruction participants are expected to adhere to the same behavior standards as our youth program participants and patrons.

<u>Compliance with Gym Rules</u>: Private instruction participants must follow all rules and regulations established by Valley Rock Gym. Valley Rock Gym reserves the right to terminate private instruction sessions immediately if participants fail to comply with gym rules, regulations, or codes of conduct. In such cases, no refund will be provided for the current session.

<u>Session Duration:</u> Private instruction sessions are scheduled to run for a minimum of 1 hour and a maximum of 2 hours.

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