



## RESPONSIBLE ALCOHOLIC BEVERAGE SERVICE POLICY

### For Convenience Stores and Liquor Stores

The procedures listed below constitute a policy designed to ensure the responsible service of alcoholic beverages. If properly followed, these procedures will help to accomplish several important goals. They will help to reduce the access of alcohol to those who are not of legal age to consume it, to reduce drunk driving and reduce damage to people and property that often can result from intoxication. They can also eliminate your criminal and civil liability in the event that the people who ultimately consume the alcohol you sell are not of legal age to do so and/or choose to drive drunk. By following these procedures strictly, you will be helping to make the community in which you live and work a safer place for everybody.

#### RESPONSIBLE VENDOR ACT, FLORIDA STATUTE 561.702

- (1) Eliminate the sale of alcoholic beverages to, and consumption of alcoholic beverages by underage persons.
- (2) Reduce intoxication-related accidents, injuries, and deaths in the state.
- (3) Encourage alcoholic beverage vendors and their employees to prevent drug activity on their premises.
- (4) Encourage alcoholic beverage vendors to be prudent in their serving practices and to restrict the sanctions that may be imposed in administrative proceedings against those vendors who comply with responsible practices in accordance with this act.
- (5) Encourage alcoholic beverage vendors to implement responsible policies for serving and promoting alcoholic beverages and, by so doing, prevent the over-service of alcoholic beverages to customers and prevent the over-consumption of alcoholic beverages by customers while on the licensed premises of vendors.
- (6) Promote an attitude of professionalism and responsibility on the part of vendors who sell or serve alcoholic beverages which is expressed in a commitment to responsible service.

1. Alcoholic beverages will not be sold to any customer less than 21 years of age.
2. When any customer who appears to be less than 30 years of age wishes to purchase alcoholic beverages, that customer will be asked to present a government-issued photo ID that verifies that they are at least 21 years of age. The only acceptable forms of photo ID will be driver's licenses, Florida ID cards, passports, U.S. uniformed services ID cards, and comparable and valid IDs issued by another state. In the event that the customer cannot present such an ID, they will be refused service politely until they are able to do so.
3. If the ID that is presented appears to have been falsified or tampered with, or if there is any reason to believe that the ID does not belong to the person who is presenting it, the customer will be refused service politely and the manager will be notified. The falsified or tampered card will need to be turned into management.
4. When checking the ID of any customer who appears to be less than 30 years of age, employees will also check the IDs of anybody else who entered the business with him or her or who appears to be waiting outside and who appears to be less than 30 years of age.
5. Alcoholic beverages will not be sold to any customer who appears to be intoxicated. When a customer who is visibly intoxicated wishes to purchase alcoholic beverages, they will be refused service politely.
6. Employees will attempt to determine whether any visibly intoxicated customer is driving. If it is determined that such a customer is driving, employees will attempt to dissuade that customer from doing so. If possible, employees will offer to arrange for alternative transportation. If a visibly intoxicated customer leaves the business in his or her car, employees will write down the license plate number and make and model of the car and notify law enforcement immediately.

**By signing below, you indicate that you have read and understood the procedures outlined in this document and that you will make a good faith effort to follow them at all times. We thank you in advance for doing your part to keep our community safe.**

\_\_\_\_\_  
Employee Signature

Date\_\_\_\_\_

\_\_\_\_\_  
Supervisor Signature

Date\_\_\_\_\_