

# Oh So Sweet

TRADITIONAL SWEETS AND CONFECTIONARY

## Terms and Conditions of hire of our Oh So Sweet Wedding Cart

**Placing an Order** - A booking form must be filled out to place your order for our wedding cart hire. A booking will only be confirmed, and the date of your event reserved, once we have received the completed booking form and deposit.

**Payment** - A non-refundable deposit of £50 is required to secure your booking. The full balance must be paid no later than 1 week prior to the event. We accept credit / debit card, cash or bank transfer.

**Prices** - We will not increase your price once your order has been confirmed.

**Cancellations** - Cancellations result in the loss of the deposit made at the time of booking. We understand circumstances change. If you cancel with more than 4 weeks notice then you will have no further amount to pay; between 2 and 4 weeks you will incur a cancellation charge of 50% of the full balance; less than 2 weeks will incur a cancellation charge of 100% of the full balance. If for any reason Oh So Sweet has to cancel the booking, any payment made will be fully refunded, including the deposit.

**Breakage Deposit** - A £50 deposit will be requested with your final balance payment to cover any breakages or any damage to the cart by any person other than our own staff. This will be refunded after your event assuming nothing is damaged or missing. Any loss, or damage incurred, over and above the breakage cost will be charged accordingly.

**Customer Liability** - Oh So Sweet cannot be deemed liable should any guests at your wedding have an allergic reaction to any sweets provided at the event. Please note that some of the sweets provided may have traces of nuts or may have been produced alongside other products containing nuts.

Customers should also ensure children are suitably supervised at all times as Oh So Sweet CANNOT be held responsible for safety issues which occur from the use of equipment, consumables or the consumption of confectionery at your wedding. Under no circumstances should anything be stuck or pinned to the cart by the hirer.

**Disclaimer** - Oh So Sweet reserves the right to take photographic images of the cart prior to / at your event and use them (with your permission) for marketing purposes.

**Acceptance of Terms** - By placing an order for any goods or services from Oh So Sweet you are deemed to have read and agreed to our terms and conditions. We shall require a signed booking form from you agreeing to these terms when placing your order.