

AJH

Disability & Health Services

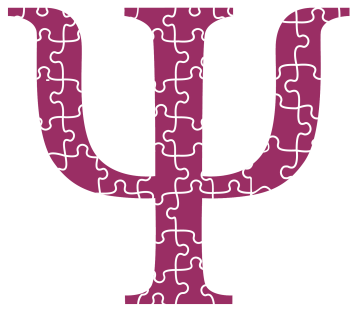
Atypical ♦ Just ♦ Holistic

ABN 44 622 414 493
NDIS Registration 4050027382



EASY READ FEEDBACK AND COMPLAINTS

HOW TO GIVE FEEDBACK OR FILE A COMPLAINT



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This document is to help you give us
Feedback or Complain.



It is okay to complain if you are not happy. Tell us when you are upset about:

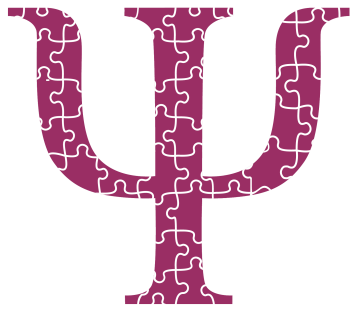
- Your supports
- Workers
- Us (AJH Disability & Health Services)



You can talk to **Amanda Hendren**
(Director & Service Delivery Manager)
on **0400 087 948**.

Or

Lauren Pennisi (HR and Operations
Manager) on **0460 298 046**



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You can ask someone **you trust** to help you.

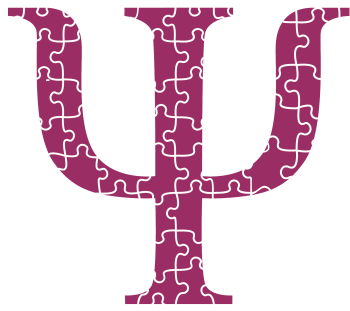


You can ask an **Advocate** to help you.
An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.

Talk to our **Administration team** on
info@ajhqld.org or **0400 087 948** who
can help you find someone.



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We will try to **fix** your problem.
We will **talk** to you about your problem.



Shh!!
We will keep anything you say **private**.



Not Happy?
You can tell:
NDIS Commission
1800 03 55 44 (This is a free call from
landlines)
Or online [here](#)