

**AJH**

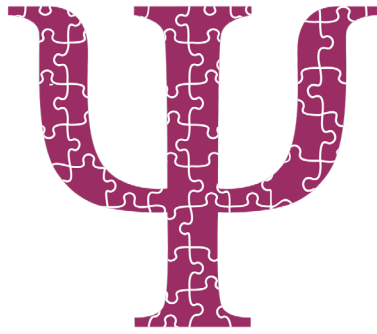
**Disability & Health Services**

Atypical ♦ Just ♦ Holistic

ABN 44 622 414 493  
NDIS Registration 4050027382  
Medicare Provider 4702622L

# EASY READ COMPLAINTS

HOW TO FILE A COMPLAINT OR  
GIVE FEEDBACK



# AJH

## Disability & Health Services

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This document is to help you **Complain** or give us **Feedback**.



It is okay to complain if you are not happy. Tell us when you are upset about:

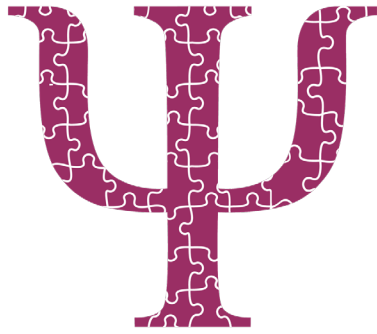
- Your supports
- Workers
- Us (AJH Disability & Health Services)



You can talk to **Amanda Hendren** (Director and Service Delivery Manager) on **0419 688 450**

or

**Lauren Pennisi** (HR & Operations Lead) on **0460 298 046**



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You can ask someone **you trust** to help you complain.



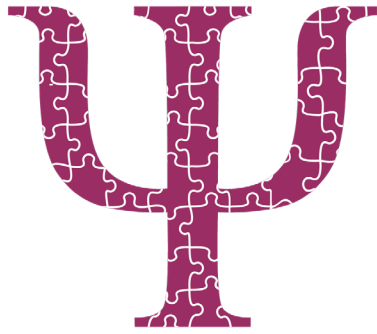
You can ask an **Advocate** to help you.

An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.

Talk to the **Administration team** who will help you find someone at **info@ajh.org.au**



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We will try to **fix** your problem.

We will **talk** to you about your problem.



Shh!!

We will keep anything you say **private**.



**Not Happy?**

You can tell:

**NDIS Commission**

1800 03 55 44 (This is a free call from  
landlines)

Or online [here](#)