

Customer Notice

From Jo Pearce, Owner

As per our previous notice, our Ellenbrook salon will be permanently closing on **30 November 2025**.

Jo and Alisha will continue to be available via a small home-based salon on Fairoaks Way, Aveley, operating under the brand Scruff Club Grooming **from 1 December** on the following days and times:

Day	Alisha	Jo
Monday	9.30am – 2.30pm	
Tuesday	9.30am – 2.30pm	
Wednesday	9.30am – 2.30pm	
Thursday	9.30am – 2.30pm	
Friday	9.30am – 12.30pm	9.00am – 4.00pm
Saturday		9.00am – 4.00pm



If you have an existing salon booking after 30 November, your appointment will automatically transfer to our new home-based salon. You will receive a message in the coming week with appointment and salon details. If you'd prefer not to continue your services, please don't hesitate to get in touch.

Our new website is now live —online booking should be available in the next couple of weeks www.scruffclubgrooming.com.au.

Please note that our pricing structure has been updated following a review of our size guide. You can view the new details on our website. You will be notified at your first appointment if prior prices will be changing.

The Fur the Love loyalty discounts will conclude on 1 December. We're excited to introduce the Scruff Squad Loyalty Program under Scruff Club Grooming — while discounts will no longer apply, any existing loyalty stickers will be transferred to the new program.

Our home salon booking system will have a different phone number. If you have an existing booking post 1 December you will receive messages from that new number. Otherwise you can continue to reach Jo and Alisha on my direct number 0417 273 959.

Chiaki will also be setting up a home salon based in Lockridge from December. If you wish for Chiaki to continue as your groomer please reach out and I will pass on her contact details.

Our Fur the Love mobile service will continue to operate with our new groomer Sue while Lois is on extended sick leave.

We thank everyone for the kindness and support you have shown our small business since we opened a couple of years ago. We hope that you can continue to support us at our new locations and that we can continue to look after as many of our fur babies as possible.