



111, 5411 Discovery Way
Leduc, AB T9E 8N4
Tel: 780.980.3886
Fax: 780.980.3781

May 15, 2020

COVID-19 PROTOCOL FOR CLIENTS

To minimize any risks that can affect the health of our clients and employees as a result of the corona virus outbreak, Studio5 has implemented the following procedures to be followed by all our clients :-

- a. Only clients with appointments will automatically be accepted*
- b. Walk-in clients will only be accepted if there are no conflicts with bookings*
- c. Clients should attend appointments unaccompanied, unless accompaniment is necessary (e.g a parent or guardian)*
- d. On arrival at the salon all clients will be required to call the reception desk (780 980-3886) for confirmation that they can enter the salon*
- e. Clients cannot visit if they are experiencing symptoms including cough, fever, shortness of breath, runny nose or sore throat.*
- f. Clients who have been in contact with any individual with symptoms in the previous 14 days, or with anyone who currently has Covid -19 should not visit.*
- g. On arrival at the Reception Desk, clients will be required to immediately sanitize their hands thoroughly at the sanitization station*
- h. Clients will be provided with surgical masks to put on (except if they have their own) for the whole duration of their stay in the salon.*

i. Clients will be requested to disinfect with a wipe any cellular or electronic device they wish to bring into the salon

J. Clients will be requested to sign a form to confirm compliance with (e) and (f) above.

We will appreciate your support for these steps we have taken to navigate our way through the current situation.

Thank you.