

Name: Ndlovumzi Nature Reserve
Registration: R24/08 NNR
PO Box: 775, Hoedspruit, 1380
Address: Ndlovumzi Camp 57, Hoedspruit,
Province: Limpopo, South Africa
Website: www.ndlovumzinaturereserve.com
e-Mail: ndlovumzicommittee@gmail.com
Phone: 078 4884397



NDLOVUMZI NATURE RESERVE

REFUSE REMOVAL POLICY

AIM

In order to preserve and protect the Reserve and its flora and fauna from the possible adverse effects of uncontrolled waste and to keep the Reserve free from unsightly litter, the members of the NGA agree that the prompt removal of refuse is essential. To this end the Reserve has provided the opportunity to its members to have their refuse removed from the Reserve on their behalf on a regular basis.

APPLICABILITY

Although not compulsory, the reserve encourages all of its members collectively to support and participate in the refuse removal scheme.

CONDUCT

Participants in the refuse removal scheme shall have due respect for those persons designated to collect refuse from their property as follows:

- Refuse bags are to be intact i.e., not torn with contents falling through. Torn or broken bags must be re-packed by members' own staff prior to collection.
- Please be advised that it is not the Reserve Manager's responsibility to carry with him extra refuse bags while he is collecting the bags, in the case of owner's bags having been torn open during the 2 weeks period of their accumulation in your refuse storage area.
- Refuse bags must be clean (washed down if necessary) and be securely tied
- Loose materials such as cardboard should be bundled together and tied if possible
- Refuse should preferably be sorted by type e.g., plastic, glass, tin, electric globes etc.
- All broken glass should be individually wrapped in paper or cardboard for safety reasons and to protect the hands of those handling and loading the bags
- Low energy globes contain mercury and therefore should be re-stored in their original boxes when being disposed of. Mercury leeching into the soil from breakages is lethal to the environment.
- Refuse bags must be placed in such a position as to afford easy access to collection vehicle and staff and, where possible, adjacent to the camp entrance gate
- Refuse bags should be placed in a bin or other suitable container to prevent access by monkeys, baboons or other potential scavengers. Collection staff shall not be responsible for the collection of refuse that may become strewn about in this manner
- Staff of participating camps shall assist with the loading of refuse bags and other loose materials
- Where the refuse area has been left in an unacceptable mess, and with no attempt by your staff to assist in loading the bags as well as clean up afterwards, the refuse bags will NOT be collected, and a cell-phone photo of the area will be sent to the owner explaining why the bags were not collected that week.
- Where, as often happens, refuse / rubbish such as empty pool chlorine bottles and pool acid bottles have been found to have been thrown over your fence, along the river, this also will be sent to you, explaining why you are about to be fined for the offence.

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The responsibility for the removal of scrap material and/or other items not considered to be household refuse shall lie with the member concerned whether or not a participant in the scheme.

HOUSEHOLD REFUSE - DEFINITION

Household refuse shall mean discarded materials normally associated with day-to-day in-door living e.g., food scraps and packaging (cardboard, tin, plastic, polystyrene/kaylite etc.), glass/plastic bottles, electric light bulbs, cloth, clothing, spray canisters and so on. Under no circumstances will items not classified as "household refuse" be collected. Examples of such items would include paint tins, scrap metal, broken household appliances (fans, toasters, stoves etc.) broken windowpanes, machinery (lawnmowers, pumps, power tools etc.) geysers, scrap plumbing materials (tiles, hand basins, toilets etc.)

Participants in the scheme should take a "common sense" approach in this regard or refer to the Reserve Manager if in doubt.

ELIGIBILITY

Only those members who have paid the prescribed refuse removal fee will be eligible to participate in the scheme. Non-paying owners are not at liberty to leave their refuse at the collection point at the main Gate. The Gate Guards will report any such occurrences to the Reserve Manager who will take remedial action to have the respective owner remove the refuse and dispose of it himself.

OPERATION

The Treasurer of the NGA Committee shall act as co-ordinator and administrator of the scheme. All new participants in the scheme must make the necessary application to the Treasurer and pay the prescribed fees prior to admission. Similarly, outgoing participants should advise the Treasurer of their intention to withdraw from the scheme together with the date thereof.

Collection of household refuse will be carried out bi-monthly, the dates of which shall be determined between the Reserve Manager and contracted Service Provider. In the event of any change to the collection date schedule, the Reserve Manager shall advise participants accordingly.

FEES

Refuse collection fees shall be determined annually as agreed at the Annual General Meeting. The Treasurer shall invoice participants on 1 March each year with the once-off prescribed annual fee. Participants who join the scheme after March shall become liable for a pro-rata payment to the end of February of the next year. Similarly, participants withdrawing from the scheme during the year shall be entitled to a pro-rata refund to the end of February of the next year.

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**APPLICATION for MEMBERSHIP of the
REFUSE REMOVAL SERVICE provided by the RESERVE**

Our Refuse Removal service provider will collect from the Reserve every alternate Thursday, usually being twice a month. The collection vehicle may need to collect your refuse on the Wednesday afternoon before so please have your bags ready from then.

I, OWNER / TENANT _____
of CAMP _____

Request the removal of my refuse with effect from _____

I understand that the monthly fee will cover the collection of my refuse every second week, at present on a Wednesday afternoon or Thursday morning. My refuse will be bagged in my refuse bags and left at my entrance gate before 14h00 for Wednesday collections or 07h00 for Thursday collections, for easy access by the collection vehicle, and, if requested to do so, my staff will assist the driver in loading the bags on to the collection vehicle.

I commit to paying the refuse removal fee per year for NGA members as determined at the AGM every year (in 2022 the amount is R1,500). This annual fee will be paid by me as a once-off payment on 1st March every year, or as a once-off pro-rata payment from the date of commencement of the collections to the end of February the following year.

Please ensure you record your camp number as reference on your deposit. Our banking details are:

Name: Ndlovumzi Nature Reserve
Bank: FNB Hoedspruit
Branch code: 270652
Account number: 62146204805

Cancellation of this service will be in writing, by me, giving 1 calendar month notice.

Signed by me _____
OWNER / TENANT

on _____
DATE