

Cryptocurrency Withdrawal Troubleshooting Checklist

A Professional Guide by Garrett Investigations LLC

If your cryptocurrency withdrawal is delayed, restricted, or not processing, use this checklist to identify potential causes and take immediate action. This guide is designed for victims, attorneys, and professionals handling cryptocurrency-related issues.

Account & Security Checks

- 1 Confirm email authentication and 2FA approvals
- 2 Check for pending identity (KYC) verification requests
- 3 Review account notifications or alerts from the exchange

Transaction Status Verification

- 1 Confirm whether a transaction ID (TXID) has been generated
- 2 Check blockchain explorer for transaction status
- 3 Allow 30–60 minutes for normal processing delays

Wallet & Network Accuracy

- 1 Verify wallet address is correct
- 2 Confirm correct blockchain network (Ethereum, TRON, etc.)
- 3 Ensure asset compatibility with receiving wallet

Exchange Restrictions

- 1 Check if account is restricted or frozen
- 2 Review communications from exchange compliance team
- 3 Prepare documentation for source of funds if requested

Fraud Risk Indicators

- 1 Are you being asked to deposit more funds to unlock withdrawals?
- 2 Does the platform display profits but block access?
- 3 Is the exchange name or domain unfamiliar or unverifiable?

Platform Legitimacy Check

- 1 Verify exchange domain and official website
- 2 Search for company registration and licensing
- 3 Compare against known legitimate exchanges

Technical & Liquidity Issues

- 1 Determine if delays are temporary or ongoing
- 2 Watch for repeated 'technical issue' excuses
- 3 Consider risk of insolvency or platform failure

Immediate Action Steps

- 1 Stop sending additional funds immediately
- 2 Save all communications, emails, and screenshots
- 3 Document wallet addresses and transaction IDs
- 4 Seek professional blockchain investigation support

Need Professional Assistance? Garrett Investigations LLC provides blockchain tracing, cryptocurrency investigations, and litigation-ready forensic reporting.