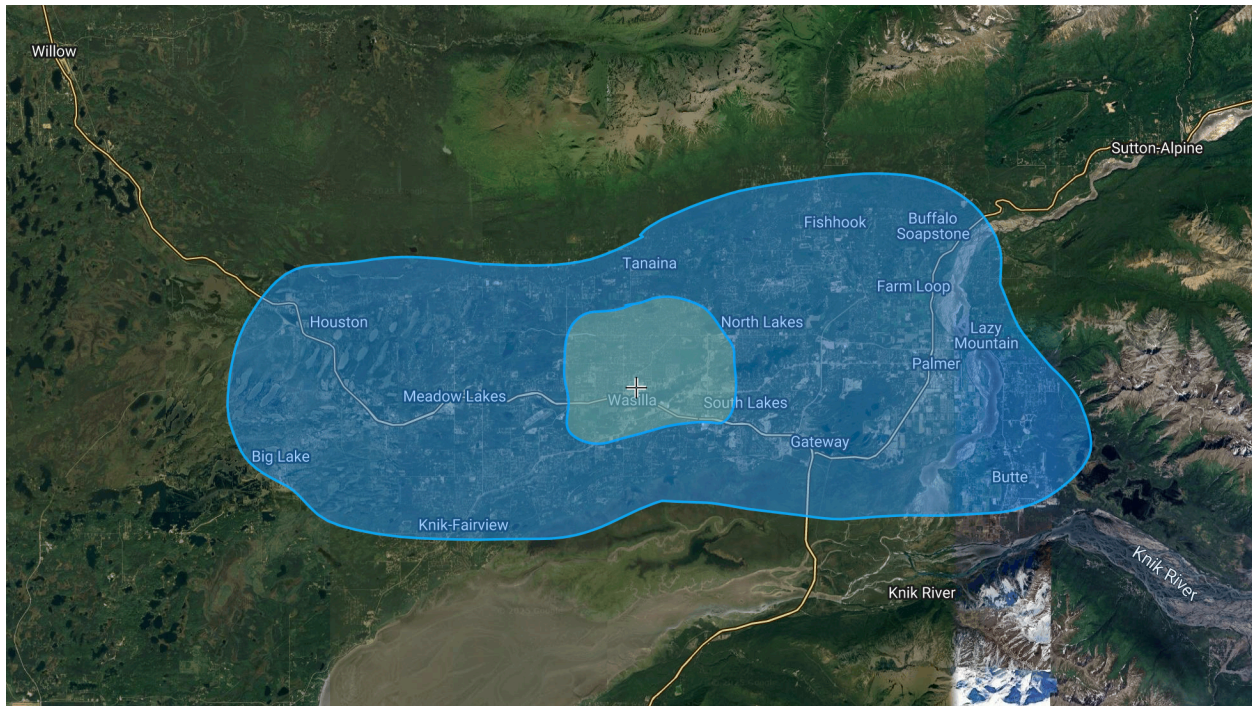




Granny's Reliable Rides DBA Reliable Care Rides – Pricing Transparency Statement Effective November 1, 2025

Purpose

Reliable Care Rides is committed to providing clear and accessible pricing information in compliance with federal Medicaid regulations (42 CFR § 447.15, § 440.170), the Alaska Medicaid Provider Agreement, and applicable privacy protections under HIPAA (45 CFR Parts 160 & 164). This statement outlines our rates for both Medicaid-covered and non-Medicaid transportation services.

Medicaid-Covered Services

For eligible Medicaid beneficiaries, Reliable Care Rides accepts Alaska Medicaid's established reimbursement rate as payment in full for covered services. Medicaid clients are not billed for covered trips, in accordance with 42 CFR § 447.15. Current Medicaid reimbursement rates for services can be found on the Alaska Department of Health website.

<https://extranet-sp.dhss.alaska.gov/hcs/medicaidalaska/Provider/Sites/FeeSchedule.html>

Non-Emergency Medical Transportation (NEMT) is a higher-priority service on our schedule for clients traveling to medically necessary appointments, such as doctor visits, dialysis, or physical

therapy. Medicaid-covered transportation is billed at the state-approved rates. Non-Medical Transportation (NMT) provides transportation to health-related programs or services. Medicaid-covered NMT is billed at the state-approved rate and is scheduled as a non-priority service.

Private-Pay Services (Not billed to Medicaid)

Non-Emergency Medical Transportation (NEMT) is \$65 one-way for the Orange Zone and \$79 one-way for the Blue Zone. This is a priority service scheduled first to ensure clients reach medical appointments on time.

Effective Date & Policy Review

This pricing schedule is effective November 1, 2025, and will be reviewed annually or as required by changes in Medicaid reimbursement rates or operating costs. Updates will be posted on reliablecarerides.com and will be available upon request.