

MEMBERSHIP TERMS & CONDITIONS

THESE TERMS AND CONDITIONS APPLY TO ALL MEMBERSHIPS AND MEMBERS

PURPOSE

These Terms and Conditions (T&Cs) are for the good order and good management of Atomic Jiu Jitsu Brisbane (Atomic) and to provide transparency as to obligations of membership at Atomic.

MEMBERSHIP FEES

1. Membership fees are paid in advance, either weekly, or annually.
2. Payment is made with direct debit from either a credit card or debit card.
3. All members are required to keep an active credit/debit card on file to be used for membership payments to be deducted from.
4. It is a requirement of your membership with Atomic that you remain financial at all times.
5. If your scheduled payment fails, you will be charged an administrative fee for the failed transaction. That fee is \$5.00, and that fee is payable on every occasion that your membership falls out of order.
6. **You can update your card details at any time by using the Martialytics Student App (by going to “Profile”, “Stored Card Payments” & then “Edit Payment Details”).**

CANCELLATION OF MEMBERSHIP

1. To cancel your membership with Atomic you must give notice of your cancellation in writing (cancellation notice), by sending an email to info@atomicjiujitsubrisbane.com.au.
2. Your cancellation notice must nominate the effective date of the cancellation of your membership, which date shall not be less than three (3) days from the date of your cancellation notice. To be clear if for example you send an email on 15 June, your membership cancellation date must be 18 June or later.

3. There is a cancellation fee payable on all memberships, other than annual memberships. That fee is equal to four (4) weeks' membership fees. That is to say: \$160.00 for limited memberships (@ \$40 per week), \$220.00 for unlimited memberships (@ \$55 per week), \$396.00 for a family membership of 2 (@ \$99.00 per week). The cancellation fee will be charged at the prevailing rate being paid by the member at the time of cancellation, and the figures and sums expressed herein are for illustrative purposes only and are not binding.
4. Atomic will deduct the cancellation fee by charging your nominated credit/debit card immediately upon receiving your cancellation notice.
5. There is no cancellation fee for any annual, or other paid-in-advance membership.

REFUNDS

1. No refund will be given for any fee that has already been processed, unless the payment of the fee is as a result of a mistake by Atomic.
2. **NO** refunds are available for any membership paid in advance on an annual basis.

TRANSFERIBILITY

1. No membership is transferable.

MEMBERSHIP HOLDS

1. Memberships cannot be placed on hold.

MAKE-UP CLASSES

1. Make-up classes are **NOT** a thing at Atomic. A student (or parent) should consider closely their circumstances before committing to any membership. Among other matters, a student (or parent) should bear in mind their other commitments before deciding to sign up for a limited or unlimited membership and contemplate whether paying on a casual basis works best for their circumstances.

FOUNDATION MEMBERSHIPS

1. Students who signed up to a Foundation Membership with a weekly rate of \$45.00 have that fee locked in for life.
2. This means that when student membership rates increase, foundation memberships will remain at \$45.00 per week and will not increase.
3. **The rate being grandfathered is subject to the following conditions continuing to be complied with by the member:**
 1. otherwise complying with all terms and conditions of their membership and Academy Rules throughout their membership.
 2. remaining financial - that is to say that if the member cancels their membership or misses a payment then their grandfathered rate will default, and their membership will revert to the prevailing rate.
 3. if a grandfathered member cancels their membership and then re-joins Atomic at a later date, the grandfathered rate will NOT be available, and they will pay the prevailing rate at the applicable time.

FEE INCREASES

1. All membership fees (except Foundation Memberships) are subject to change from time to time. If fees increase, existing students will not be subject to the increased fee for a **minimum of one (1) month** from the fee increase.

BOOKING CLASSES

1. All classes must be booked in advance by all students.
2. Class bookings must be made **at least 24 hours** from the scheduled start time of the relevant class
3. If a class remains unbooked at a time 24 hours out from the scheduled start time, that class will be automatically **vacated and will not be able to be booked and will not proceed.**
4. If you forget to book a particular class at least 24 hours before its scheduled start time, and it is still available to be booked at the time when you remember to book, it means that other students have booked the class, and in those limited circumstances you may book and attend that class
5. In circumstances where you have booked a class and subsequently are unable, for whatever reason, to not attend the class, students must cancel their attendance for that class.

6. Classes are to be cancelled in the Martialytics App (**by clicking “See Upcoming bookings” on the Home screen, swiping left on the relevant class booking you wish to cancel, and then pressing the red “Cancel” tab with bin icon.**)
7. It is unacceptable to repeatedly and continually not book in advance as provided for herein

WEEKEND CLASSES

8. A minimum of 2 students must be booked for and attend each and every weekend class. This applies to competition class, open mat, and Hour of Power equally.
9. If only 1 student is booked for any particular class at 8:00pm the night immediately preceding the relevant weekend class, then in those circumstances the class will be cancelled and will not proceed.
10. If a class is cancelled in this manner then the single student who had booked will be advised by message through the Martialytics Student App of the cancellation.

ALTERATION AND CHANGES TO T&CS

1. These Terms and Conditions are subject to change from time-to-time for the good order and good management of Atomic.
2. When the T&Cs are changed they will be posted to the Atomic website.
3. Any and all changes to the T&Cs will bind each student to them without the necessity of students having to sign a fresh digital copy of them.