

MEMBERSHIP

TERMS & CONDITIONS

THESE TERMS AND CONDITIONS APPLY TO ALL MEMBERSHIPS

1. Payment is made with direct debit from either a credit card or debit card. All members are required to keep an active credit/debit card on file to be used for membership payments to be deducted from. If your scheduled payment fails, you will be charged an administrative fee for the failed transaction. That fee is not a fee generated by Atomic Jiu Jitsu and Atomic Jiu Jitsu will not refund any fee charged because you have not updated your card details with us. **You can update your card details at any time by using the Martialytics Student App (by going to “Profile”, “Stored Card Payments” & then “Edit Payment Details”).**

2. **CANCELLATION OF MEMBERSHIP** - ALL memberships require **7 days' notice for effective cancellation**. Notice is to be given by you, the student, to Atomic Jiu Jitsu in writing by sending an email to info@atomicjiujitsubrisbane.com.au advising that you are cancelling your membership and giving the effective date of that cancellation. There is a **cancellation fee** which fee is equivalent to four (4) week's membership fee for the limited, unlimited and memberships. There is no cancellation fee on Pay As You Go memberships.

TO BE CLEAR – cancellation of a membership attracts both one (1) week's fee by way of notice, and cancellation fee of 4 week's membership fee.

3. **Refunds** - no refund will be given for any fee that has already been processed, unless the payment of the fee is as a result of a mistake by Atomic Jiu Jitsu. **NO** refunds are available for any membership paid in advance on an annual basis.

4. **Transferability** - no membership is transferable.

5. **Memberships Holds** – memberships cannot be placed on hold.

6. **Make-up classes** – make-up classes are **NOT** a thing at Atomic Jiu Jitsu. A student (or parent) should consider closely their circumstances before committing to any membership. Among other matters, a student (or parent) should bear in mind their other commitments before deciding to sign up for a limited or unlimited membership and contemplate whether paying on a casual basis works best for their circumstances.

7. **Foundation Membership (Grandfathered)** - students who signed up to a Foundation Membership with a weekly rate of \$45.00 have that fee locked in for life. This means that when student membership rates increase, foundation memberships

will remain at \$45.00 per week and will not increase. **The rate being grandfathered is subject to the following conditions continuing to be complied with by the member:**

- otherwise complying with all terms and conditions of their membership and Academy Rules throughout their membership.
- remaining financial - that is to say that if the member cancels their membership or misses a payment then their grandfathered rate will default, and their membership will revert to the prevailing rate.
- if a grandfathered member cancels their membership and then re-joins Atomic Jiu Jitsu at a later date, the grandfathered rate will NOT be available, and they will pay the prevailing rate at the applicable time.

8. Fee Increases - all membership fees (except Foundation Memberships) are subject to change from time to time. If fees increase, existing students will not be subject to the increased fee for a minimum of one (1) month from the fee increase.