

## **THESE TERMS AND CONDITIONS APPLY TO ALL MEMBERSHIPS**

1. Payment is made with direct debit from either a credit card or debit card. All members are required to keep an active credit/debit card on file to be used for membership payments to be deducted from. If your scheduled payment fails, you will be charged an administrative fee for the failed transaction. That fee is not a fee generated by Atomic Jiu Jitsu and Atomic Jiu Jitsu will not refund any fee charged because you have not updated your card details with us.

2. **CANCELLATION OF MEMBERSHIP** - ALL memberships require **7 days' notice for effective cancellation**. Notice is to be given by you, the student, to Atomic Jiu Jitsu in writing by sending an email to [info@atomicjiujitsubrisbane.com.au](mailto:info@atomicjiujitsubrisbane.com.au) advising that you are cancelling your membership and giving the effective date of that cancellation. There is a **cancellation fee** which fee is equivalent to one month's membership for the 6- and 12-month memberships. There is no cancellation fee on Pay As You Go memberships.

TO BE CLEAR – cancellation of a membership before the expiration of its term attracts both one (1) week's fee by way of notice, and the equivalent of one (1) month's membership fee (\$fee x 52/12)

The cancellation fee must be paid within the 7 pay notice period, otherwise, regular membership fees are due, payable, and will continue to be deducted.

3. **Refunds** - no refund will be given for any fee that has already been processed, unless the payment of the fee is as a result of a mistake by Atomic Jiu Jitsu. **NO** refunds are available for any membership (6 & 12 months) paid in advance.

4. **Transferability** - no membership is transferable.

5. **Memberships Holds** - the following "holds" are permissible on 6 and 12 months memberships:

- **6-month membership** - 1 hold of 2 weeks for the contract term.
- **12-month membership** - 1 hold of up to 4 weeks for the contract term.
- to request a hold, please email [info@atomicjiujitsubrisbane.com.au](mailto:info@atomicjiujitsubrisbane.com.au) providing the date range you require the hold (7 days' notice must be given, otherwise the hold will not be approved). Once the hold request is approved the member will not be charged during the hold period, and their contract term will extend by the hold term.
- **Pre-paid (paid in advance) 6- & 12-months membership** - membership holds do not apply as rate is discounted and paid in advance.

6. **Foundation Membership (Grandfathered)** - the first 25 students who sign up and opt for a 12-month membership shall have the weekly rate of \$45.00 locked in for life. This means that when student membership rates increase, foundation memberships will remain at \$45.00 per week and will not increase. **The rate being grandfathered is subject to the following conditions continuing to be complied with by the member:**

- otherwise complying with all terms and conditions of their membership and Academy Rules throughout their membership.
- remaining financial - that is to say that if the member cancels their membership or misses a payment then their grandfathered rate will default, and their membership will revert to the prevailing rate.
- if a grandfathered member cancels their membership and then re-joins Atomic Jiu Jitsu at a later date, the grandfathered rate will NOT be available, and they will pay the prevailing rate at the applicable time.