Terms and Conditions – Oaths.co.za

Operated by Beantech (Pty) Ltd Effective Date: 01 March 2025 Last Updated: 2025-07-22

These Terms and Conditions govern your access to and use of the Oaths.co.za platform and services, which are developed and operated by Beantech (Pty) Ltd. By accessing, registering for, or using any part of the Oaths.co.za digital platform, you agree to be bound by these Terms. If you do not agree, please do not use the service.

1. Nature of the Service

Oaths.co.za is a LegalTech SaaS platform that facilitates secure, compliant access to certified copies of South African Smart ID Cards, Driver's Licences, Passports, and Proof of Address documents. All certifications are performed by duly appointed Commissioners of Oaths, in accordance with Regulation 6 of GN R1258 of 1972. Beantech provides the digital infrastructure, identity verification, audit trails, and secure cloud storage; it does not perform the act of certification itself.

2. Eligibility

To use the platform, you must be:

- At least 18 years old
- A South African citizen
- In possession of a valid South African Smart ID Card
- Acting on your own behalf, and not using another person's documents

3. Subscriptions and Payment

- Subscription fees apply for access to the platform.
- Certification itself is free, as required by law.
- All prices are inclusive of VAT and payable annually in advance.
- <u>Refunds</u>: If your account is disqualified for legal or verification reasons, no refund will be applicable due to processing costs. This protects the platform from abuse and keeps it safe for everyone.

4. Certification Disclaimer

Document certification is carried out solely by appointed Commissioners of Oaths. They operate independently and are not paid for certification services. Oaths.co.za supports this process with technology but we ensure legal compliance and document integrity, but institutional policies may vary.

5. User Responsibilities

You agree to:

- Provide truthful and accurate information
- Keep your account credentials secure
- Only upload your own, valid documents
- Use the platform only for lawful and legitimate purposes

6. Prohibited Use Policy

Strictly prohibited conduct includes:

- Uploading falsified or altered documents
- Certifying foreign-issued or third-party documents
- Using the platform for fraud, misrepresentation, political abuse, or impersonation
- Circumventing identity checks, AI tools, or security features

Violations may result in account termination, document invalidation, and referral to SAPS, DHA, NPA, or the FIC.

7. Suspension or Termination

We reserve the right to suspend or terminate any user who:

- Breaches these Terms
- Violates South African law
- Uploads falsified or fraudulent content
- Abuses the certification process or misuses platform features

8. Privacy and POPIA Compliance

Oaths.co.za complies with the Protection of Personal Information Act (POPIA), 4 of 2013. For details about data collection, storage, use, and your rights, please consult our Privacy Policy. All data is encrypted and stored on Microsoft Azure infrastructure. Compliance screening includes PEP, FIC, and sanctions databases. Your continued use of the platform confirms your lawful intent and informed consent.

9. Limitation of Liability

Beantech (Pty) Ltd is not liable for any third-party rejection of digitally certified documents, service interruptions beyond its control, or damages arising from user error or misuse.

10. Governing Law

These Terms are governed by the laws of the Republic of South Africa. Any disputes will be resolved in the jurisdiction where the user resides or where Beantech (Pty) Ltd is registered.

11. Amendments

These Terms may be updated occasionally. You will be notified of material changes. Continued use of the platform implies acceptance of revised terms.

12. Contact Information

For questions or concerns regarding these Terms:

Email: compliance@oaths.co.za

Address: Regus Cradlestone Mall, Entrance 5, L2, 17 Hendrik Potgieter Road, Krugersdorp,

Gauteng, 1739, South Africa