



KERN BRIDGES YOUTH HOME

Performance and Quality Improvement Quarterly Report

April 1, 2020 to June 30, 2020

Final

5 Year Plan Goals Progress 2014/2019

a. BoD members and senior staff to recruit members in the following professions: Medical employee of CHW, Law Enforcement, College Professor of Cal State Bakersfield, Insurance industry executive, and Oil Industry Executive, Bakersfield City Government employee and Kern High School District employee. *The above positions still to be filled are College Professor of Cal State Bakersfield, and an Oil Field Executive.*

b. *BoD members to more actively fund raise and market the agency. Progress continues.*

c. *Fully implement COA standards and gain COA Accreditation. Initially Accredited 9/30/2014. Reaccredited in July 2018.*

d. *Build monetary fund reserves to \$300,000.00. Current value of CDs is \$31,086.62. There is an additional \$14,003.67 in the Casa de Niño's building fund.*

Short Term Plans Progress in Implementing 5 Year Plan Goals

1) BoD members and senior staff to recruit members in the following professions: Medical employee of CHW, Law Enforcement, College Professor of Cal State Bakersfield, Insurance industry executive, and Oil Industry Executive, Bakersfield City Government employee and Kern High School District employee. Four new members joined the BoD this quarter. *The above positions still to be filled are Professor of Cal State Bakersfield, and an oil industry executive.*

a) BoD will engage community members of the differing careers listed above as opportunity allows. At each BoD meeting utilization of this task will be discussed. During annual open house members from the above professions will be encouraged to consider joining our Board. After the open house each senior staff and BoD member will be asked if they made any progress towards encouraging a member of the above professions to consider joining our BoD. *Open house completed. BoD recruitment continues.*

b) A BoD recruiting post will be put on our web site and Facebook pages. *Done.*

2) BoD members to more actively fund raise and market the agency. *Progress made.*

a) BoD members will solicit Wishmas Tree donations during the Christmas Holiday

season. *This was accomplished in each year. Christmas donations via the Wishmas tress totaled over \$15,000.00 in 2019.*

c) BoD members will be asked for commitments at the October BoD meeting. This was accomplished. *BoD attendance 78% in January, 55% in February, 78% in March. The By-Laws state four members constitute a quorum.*

d) BoD members will spearhead at least one fundraiser in addition to those listed above. *This has been accomplished. 100% participation in the "Give Big Kern Day"*

3) *Fully implement COA standards and gain COA Accreditation. This was complete on September 30, 2014 and we were reaccredited in July, 2018. The annual data submissions are sent to COA every year. With the new law AB 403 COA will require KBYH to be accredited as a Short Term Residential Therapeutic Program and as a Mental Health Provider. KBYH has been licensed as STRTP and had SMH program approved but not certified yet by any County to provide SMH services. This remains a work in progress throughout the State by many STRTPs.*

a) *All personnel will be involved in training for accreditation standards and will have an opportunity over the five-year plan to participate on differing committees. All personnel old and new have been trained and this is ongoing.*

b) *Management team will discuss accreditation progress at weekly management meetings. This is discussed at weekly management meeting and is ongoing*

4) *Build monetary fund reserves to \$300,000.00. Current reserve is \$45,090.29.*

a) *Each quarter, as cash flow allows, a CD may be bought and set aside as part of fund reserves. This amount will be discussed as part of regular BoD meetings and progressed assessed. This is progressing well.*

2018/2019 Budget Year Goals

KBYH has one "budget-year" goal, and that is to make no new expenditures unless necessitated by a Title 22 issue or safety & health issue or exigent circumstances because of the following reasons:

a) With our STRTP license the reimbursement rate by the State of California increased by more than \$3,000 per month to cover the costs of the additional staff required for licensure.

b) The Adoption payment methodology for finalized adoptions, through PAARP, has remained unchanged but will change in July of next year. The current contract with the

Kern County Department of Human Services pays \$2,000 per completed assessment (\$3,000 for Spanish speaking families) and is reimbursed to KCDHS when or if the family finalizes an adoption.

c) The new Foster Parent, now known as Resource Parent, pay rate has once again been set.

STRTP DATA: Planned/Unplanned Discharges

	CASA		Almklov	
	Planned	Unplanned	Planned	Unplanned
Apr-Jun 2019	0	0	1	1
Jul-Sep 2019	1	0	1	1
Oct-Dec 2019	1	2	0	3
Jan-March 2020	3	2	1	0
April-June 2020	2	0	1	2

The planned discharges during this period were for a resident who transitioned to lower levels of care. Neither STRTP had an unplanned discharge for the quarter.

AWOLS

	CASA	Almklov
Apr-Jun 2019	12	14
Jul-Sep 2019	6	31
Oct-Dec 2019	13	47
Jan-March 2020	8	15
April-June 2020	25	15

AWOLs fluctuate at both homes based on the barrier behaviors of the current residents.

In cooperation with Law Enforcement; Youth who leave the STRTP without permission, and yet we know where they are, are not considered AWOL. Instead, they are considered UA (unauthorized absence) and no police report is filed, unless they are gone past midnight.

When youth leave, and we do not know where they are after three hours, a police report is made.

Medication Errors (Staff errors)

	CASA	Almklov
Apr-Jun 2019	0	0
Jul-Sep 2019	1	0
Oct-Dec 2019	0	0
Jan-March 2020	0	0
April-June 2020	0	0

There were zero staff medication errors this quarter.

Medication Incidents (these are not Staff errors)

	CASA	Almklov
Apr-Jun 2019	1	51
Jul-Sep 2019	7	66
Oct-Dec 2019	0	6
Jan-March 2020	4	73
April-June 2020	15	4

These numbers fluctuate based on the number of residents with AWOLing behavior, and who do not desire to be on psychotropic medication and refuse to take the prescribed medications. An “incident vs error” is logged, when through no direct fault of KBYH staff, medications were not taken.

These incidents are caused primarily for two reasons: (1.) The court medication order or scripts were not provided by county and/or mental health staff, or (2.) Clients go AWOL without their medications, or Clients simply refuse to take the medication.

STRTP Residents Requiring First Aid

	CASA	Almklov
Apr-Jun 2019	6	0
Jul-Sep 2019	4	0
Oct-Dec 2019	4	0
Jan-March 2020	1	0
April-June 2020	5	1

Casa had five injuries requiring first aid treatment during the April-June 2020 quarter

- PO cut his right hand while trying to do an art project in his room
- JP had a scratch on his back from when JE and JP was fighting, and JP tried to bite JE and JE bite him. JP was given Neosporin plus ice pack for the
- JP was fighting over game JP gabbbed controller from JE hands and they began to fight JE punch JP in the eye. JP was given ice pack for his eye.
- JP was fight with JF and was hit in the face busting his lip. JF received an ice pack for his lip.
- JE was riding motor scooter and fell was turning at the beach. JE was given an ice pack for his knee.

Almklov had one injury requiring first aid treatment during the April-June 2020 quarter

- MC was horseplay with a peer and got hit accidentally under his rt eye. MC refused all first aid treatment.

Injuries

STRTP Residents Requiring Professional Medical Care

	CASA	Almklov
April-June 2019	6	3
Jul-Sep 2019	1	6
Oct-Dec 2019	2	7
Jan-March 2020	3	2
April-June 2020	5	3

Casa had five incidents requiring professional medical care during April-June 2020 quarter

- AG had a swollen elbow, wrist, and a bruised lung, after being struck by a vehicle as he was riding his skateboard in the middle of the road while trying to AWOL from facility. AG was taken to the hospital and given pain medication for his injuries.
- JP Complaining about pain in his ear was taken to Urgent Care. Diagnosis: Hematoma of ear and prescribed Tylenol and to see ENT or plastic surgery Asap.
- AG was horse-playing with JP and hurt his ankle, ask to see the doctor. Doctor prescribed meds to alleviate the pain.
- TC was horse playing JE and JE kick TC knee. TC Transported to DRH given a brace and sent to KMC Ortho diagnosis dislocation of right patella and requires therapy for 8 weeks.
- JE was riding motor scooter and fell was turning at the beach. JE Was taken to DRH diagnosed with back injury/bruise hip. Given pain meds to alleviate the pain.

Almklov had two incidents requiring professional medical care during April-June 2020 quarter

- MR went to Urgent Care for his eye being swollen shut. He was diagnosed with a Sty and prescribed Keflex on 4/6
- MC was transported to Urgent Care for a red swollen nostril. He was diagnosed with Impetigo and prescribed topical ointment on 4/3

School Days Missed/Total Days Scheduled

School Days Missed V Scheduled	CASA	Almklov
April 2019	44/204	26/72
May 2019	51/264	18/100
June 2019	0	3/3
July 2019	18/33	N/A
August 2019	18/216	23/78
September 2019	52/240	34/120
October 2019	44/276	34/120
November 2019	40/195	27/64
December 2019	29/135	42/90
January 2020	50/216	57/108
February 2020	64/216	51/106
March 2020	23/120	37/69
April 2020	NA	NA
May 2020	NA	NA
June 2020	NA	NA

The clients at CASA/Almklov generally come to us with major school issues. However, as one can see, missed school days continues to be a major problem with youth in STRTP. With the seriousness of this issue KBYH has instituted a comprehensive policy that includes sending a letter to the placing worker indicating that the resident may need to be moved to another facility if they believe there is a facility that can motivate the youth to attend school. This comprehensive policy has been shared with all pertinent

stakeholders and the clients. County Social Workers are as frustrated with the residents who constantly refuse school as anyone else is. Although the data shows a downward (positive) trend for KBYH residents, albeit modest, truancy remains a major issue at KBYH and STRTPs throughout the United States. In addition, the “subjects” being measured change, so the data is not a “pure” grasp of our program’s influence.

In reviewing the data and reviewing the literature we find, . . . *“In its review of promising truancy reduction programs, the Colorado Foundation for Families and Children noted several critical elements that were necessary for effective programming: (1) parent/guardian involvement, (2) a continuum of services, to include meaningful incentives, consequences and support, (3) collaboration with community resources—including law enforcement, mental health services, mentoring and social services, (4) school administrative support and commitment to keeping youth in the educational mainstream, and (5) ongoing evaluation”*. . .

The one area we, at KBYH, have most control over is meaningful incentives. In a non-scientific survey boys desire for money ranks in the top ten after girls, sports, video games and a few others. But three boys said it well;

“Money
This Should Be The 1St.
Because No Money No Girl
No Money No Games
No Money No Cheese
No Money No Sex - Got it? - StylesX

Money is definitely the one to vote for. These guys at school are totally into the money. I am a girl and a tomboy. I think I should know.

This should be one of the first, no money, no nothing”

KBYH has redesigned our allowance policy whereby the residents will receive \$5 per day for school attendance. This coupled with other allowance incentives provides for a total of \$70.00 or more per week. This will take place once we are certified as STRTP.

Individual Counseling via Community Resources

Another issue that residents in STRTP often have is the refusal to attend therapy that is provided by professionals outside of the STRTP. KBYH make effort to motivate residents to attend therapy with rewards for attending.

No consequences are given for refusing to attend as they have a right to refuse treatment under the Foster Youth Bill of Rights.

Appointments Missed	CASA	KBYH Staff Fault	Child Guidance Cancelled	Resident Refused or AWOL
July 2019	2	0	0	2
August 2019	0	0	0	0
September 2019	0	0	0	0
October 2019	7	0	0	7
November 2019	4	0	0	4
December 2019	1	0	0	1
January 2020	5	0	1	4
February 2020	4	0	3- (Covid)	1
March 2020	6	0	3- (Covid)	3
April 2020	7	0	1	6
May 2020	0	0	0	0
June 2020	3	0	3	0

Appointments Missed	Almklov	KBYH Staff Fault	Child Guidance Cancelled	Resident Refused or AWOL
July 2019	5	0	1	4
August 2019	7	0	1	6
September 2019	12	0	5	7
October 2019	4	0	2	2
November 2019	4	1	0	3
December 2019	0	0	0	0
January 2020	2	1	0	1
February 2020	8	0	4	4
March 2020	13	1	2	10
April 2020	5	0	0	5
May 2020	5	0	1	4
June 2020	3	0	0	3

CASA LAW ENFORCEMENT CONTACTS

Month	Total Number of Law Enforcement Contacts	Initiated by KBYH as Required by Title 22	Initiated by KBYH at Staff Discretion	Initiated by Resident	Initiated by Stake Holder
July 2019	4	1(AWOL)	0	1	2-teacher/ Magic Mt
Aug 2019	4	4(AWOLs)	0	0	0
Sep 2019	0	0	0	0	0
Oct 2019	7	6(AWOLs)	0	0	1
Nov 2019	6	4(AWOLs)	0	1	1
Dec 2019	4	4(AWOLs)	0	0	0
Jan 2020	4	3(AWOLs)	1	0	0
Feb 2020	7	3(AWOLs)	4	0	0
March 2020	2	2(AWOLs)	0	0	0
Apr 2020	6	5(AWOLs)	5	0	1
May 2020	4	4(AWOLs)	0	0	0
June 2020	10	10(AWOLs)	0	0	0

ALMKLOV LAW ENFORCEMENT CONTACTS

Month	Total Number of Law Enforcement Contacts	Initiated by KBYH as Required by Title 22	Initiated by KBYH at Staff Discretion	Initiated by Resident	Initiated by Stake Holder
July 2019	9	8(AWOLs)	0	0	1-parent
Aug 2019	9	9(AWOLs)	0	0	0
Sep 2019	7	7(AWOLs)	0	0	0
Oct 2019	23	21(AWOLs)	0	0	2-citizen
Nov 2019	23	17(AWOLs)	0	5	1-citizen
Dec 2019	6	5(AWOLs)	0	0	1-PO
Jan 2020	7	5(AWOLs)	0	0	2- school
Feb 2020	9	5(AWOLs)	1	1	2- school
March 2020	7	7(AWOLs)	0	0	0
Apr 2020	8	8(AWOLs)	0	0	0
May 2020	2	2(AWOLs)	0	0	0
June 2020	0	0	0	0	0

Congregate LAW ENFORCEMENT CONTACTS

Month	Total Number of Law Enforcement Contacts	Initiated by KBYH as Required by Title 22	Initiated by KBYH at Staff Discretion	Initiated by Resident	Initiated by Stake Holder
Apr/May/June 2019	21	18	0	1	2
Jul/Aug/Sep 2019	33	29	0	1	3
Oct/Nov/Dec 2019	69	57	0	6	6
Jan/Feb/Mar 2020	36	25	6	1	4
Apr/May/June 2020	30	29	0	0	1

Under the new law, CCL conducts a comprehensive review of the programs in the State that have the top 50% of law enforcement contacts initiated by the STRTP. We have been reviewed annually and no deficiencies were found. However, this quarter Almklov had four police calls initiated by teachers and six calls by our staff. One of the calls made to LEA by the teacher was a false child abuse complaint. One of our resident's had a bruise on his body and alleged that one of our staff did it. After thorough investigation by LEA, CPS, and CCL it was unfounded. The bruise happened from horseplay with a roommate. Moreover, the other three calls made by teachers were for physical aggression and eloping while on the school campus. Similarly, our Direct Care Staff also initiated several calls for various reasons. Three calls were made regarding the same incident. We had a resident attack his Case manager with a skateboard and the police were called out. The resident evaded the police and our staff was instructed to call the police back if the resident returned back to the facility. The staff had to make two calls to inform the police of his status before they apprehended him. Another call was initiated by staff because one of the residents got lost at the Rose Bowl during an outing. Next, we had a resident jump out at a stop light and threaten to kill himself. So, the staff had to call LEA to assist with the situation due to safety. And another call had to be made by staff because a resident took off running while at a sibling visit out of town. The staff followed the resident until he was out of their sight, so LEA was contacted for safety concerns.

	CASA	Almklov
Apr-June 2019	\$740	\$2790
Jul-Sep 2019	\$1075	\$336.20
Oct-Dec 2019	\$1282	\$435
Jan-Mar 2020	\$1983	\$390
Apr-June 2020	\$1902	\$70

STRTP Residents Property Destruction

Property Destruction generally includes holes in walls, broken TVs, and vehicle damage. This quarter property damage was very low at both STRTP locations.

We believe the new restructure of our allowance has contributed to lower property damage. Property damage is taken into consideration when determining the amount of money a resident will receive for their weekly allowance.



Clients Taking Psychotropic Medication

With the passage of AB 403 the State department of Social Services is now monitoring how many residents are on psychotropic medication. A mandatory review of all programs that are in the top 50% of agencies with percentage of clients on psychotropic medications is now done annually by CCL. We have been reviewed annually and no deficiencies were found.

Fiscal Year	Casa Total Clients Served	Casa Total Clients and % of total clients on Psychotropic Medications	Almklov Total Clients Served	Almklov Total Clients and % of total clients on Psychotropic Medications	Congregate % of clients on Psychotropic Medications
July 2019	13	4=31%	6	3=50%	37%
August 2019	12	4=33%	6	2=33%	33%
September 2019	12	4=33%	7	2=33%	32%
October 2019	13	7=54%	6	1=17%	44%
November 2019	13	7=54%	9	2= 22%	41%
December 2019	12	7=58%	7	3=43%	53%
January 2020	13	7=54%	6	3=50%	53%
February 2020	14	7=50%	7	3=43%	48%
March 2020	13	7=54%	6	2=33%	47%
April 2020	15	8=53%	8	2=25%	43%
May 2020	12	8=67%	7	2=29%	53%
June 2020	12	8=67%	6	2=33%	56%

We attribute this to AB 403 in the sense that there is a stronger push to have youth in foster care. Subsequently, only the youth with the most severe barrier behaviors are in group care and they are more likely to be under psychiatric care.

Bed Days = Total Available/Total Filled

	CASA	Almklov
July 2019	367/372= 99%	185/186=99%
August 2019	372/372= 100%	186/186=100%
September 2019	360/360=100%	184/186=99%
October 2019	367/372=99%	186/186= 100%
November 2019	360/360=100%	164/180=91%
December 2019	367/372=99%	180/186=97%
January 2020	365/372=98%	186/186=100%
February 2020	346/348=99%	174/174=100%
March 2020	357/372=96%	186/186=100%
April 2020	355/360=99%	175/180=97%
May 2020	367/372=99%	156/186=84%
June 2020	355/360=99%	179/180=99%

Occupancy Rate was 98% for Casa and 100% for Almklov for quarter.

Physical Restraints

	CASA	Almklov
Jul-Sep 2019	6	0
Oct-Dec 2019	2	0
Jan-Mar 2020	0	3
Apr-June 2020	2	3

Physical restraints remain low even though we are working with high-profile residents who are extremely behaviorally disturbed. These high-profile residents are making very good progress, and we expect an extinction of the serious aggressive behavior during the next quarter.

STRTP Residents' Complaints

A California Benchmarking Initiative satisfaction survey was given to all 18 residents in September 2019, and 14-residents chose to complete the survey. The maximum score was 5, and the minimum score was 1. The overall average was 4.1 with "3" meaning neutral, and "4" meaning agree. Line Staff will be shown the survey and the results will be discussed as well as ways to improve the program to help residents be more satisfied with the services they receive. This quarter and last quarter was pretty much status quo. Not much changed with the overall satisfaction of the program.

Almklov had only 1 complaint during the quarter. A resident was complaining about his shoes and wanted a new pair. The shoes were replaced during the same week. Nonetheless, all other needs were granted to client's satisfaction.

There were 2 complaints made by Casa de Ninos residents in this quarter. Both complaints involved clothing items. One resident didn't like the shoe he got for Xmas. So, management approved for him to get a pair of shoes to his likeness. Another resident complained because his peer got new shoes, but he didn't. The resident was reminded of his contract for shoes. All other needs were granted to client's satisfaction.

Youth directed Council meetings are held weekly to obtain input from the youth regarding the program including likes, dislikes of food, staff, and activities.



STRTP Adventure Program

Residents with substance abuse issues fluctuate in their commitment to sobriety.

Month	Total number of different residents with substance abuse problems participating in the outings	Number & % of different residents with substance abuse problems who <u>Attended All outings</u>	Number & % of different residents with substance abuse problems who <u>Refused at least one outing</u>
July 2019	9	1=11%	8=89%
Aug 2019	9	1=11%	8=89%
Sep 2019	9	1=11%	8=89%
Oct 2019	8	0=0%	8=100%
Nov 2019	8	0=0%	8=100%
Dec 2019	9	1=11%	8=89%
January 2020	9	3=33%	6=67%
February 2020	10	0=0%	7=70%
March 2020	NA	Covid-19	Covid-19
April 2020	8	0=0%	8
May 2020	8	1=13%	8
June 2020	9	2=22%	8

All residents who have a substance abuse problem are required to attend the weekend adventure outings. That number varies from week to week based on the intake and discharge of youths, or if a resident is no longer dealing with a substance abuse issue. The goal is to get 100% of the residents dealing with substance issues to participate in 100% of the outings.

Trauma Informed Care Self-Assessment

Our annual trauma informed care self-assessment shows us rating from 3 to 4 in all areas.

2 = Plan has been implemented

3 = Plan has been implemented and data has been gathered regarding implementation

4 = Plan has been implemented and revised, based on feedback/data regarding implementation

Administrative Functions

Financial Stability measured by all departments:

The Agency overall has an overall YTD net income of \$ 139,839.13
This can be attributed to an increase in rates and number of adoptions completed.

Measure staff turnover:

This quarter saw 1 staff separated, and 1 staff hired.

Workers Compensation Claims:

There were 1 new workers' compensation claim this quarter which was first aid.

Unemployment Claims:

There were 1 new unemployment claim this quarter.

Other liability insurance claims:

There were 0 new liability insurance claims.

Vehicles Accidents:

There were 0 vehicle accidents this quarter.

CCL Reviews - **FFA**

There were no citations this quarter.

A133 Financial Audit

The Audit for fiscal year 2018-2019 is completed with no deficiencies found.

Annual Risk Management

The annual risk management review was conducted, and KBYH continues to be within accepted parameters.

Annual Review of Policy Manual

Policies were updated during the year to keep in compliance with State and federal changes. All policies are in compliance with the law. With that said AB 403 continues to be implemented. KBYH's FFA Policies have been approved by the State and are in compliance with AB 403. KBYH submitted the policy and program revisions to CCL for approval and approval was achieved on March 26, 2019. KBYH has submitted an application to Kern County on become Medi-Cal Certified, however Kern County has chosen not to certify any STRTP. The State and KBYH are looking at other alternatives.

Annual "Interested Party" Review

Two BoD members have "interested party" status having received compensation for work performed for the agency during this time period. Mike Conard performs IT work for KBYH, and Bill Slocumb provided legal work for us.

Annual Insurance Coverage Review and Authorization

A review of our insurance coverage was completed again this year. Some upgrades to coverage amounts were made.

Financials

As of June 30, 2020

Total Current Assets:	\$1,390,618.01
Total Current Liabilities:	\$953,659.10

Total Current Checking/Savings: \$891,389.91

Health and Safety Committee Minutes — March 17, 2020

Implementation of the KBYH Disaster and Mass Casualty Plan – Coronavirus

Ref: (a) KBYH Disaster and Mass Casualty Plan (7/1/19)

(b) Interim Licensing Standards Chapter 8.8 Foster Family Agencies, Articles 9, and Subchapter 1,
Paragraph 88223

During the CY-2019 Kern Bridges Youth Homes maintained an excellent Safety record. No serious injuries or high value property destruction took place. This year we underwent an unprecedented threat to safety and health. The COVID-19 pandemic quickly spread throughout the entire world. We were significantly impacted especially since we were faced with the threat of a potentially fatal infection. While we were unprepared for this type of Emergency, Kern Bridges Youth Homes quickly reacted to ensure that measures were taken to ensure the health and safety of our staff, Resource Families and clients. To minimize the transmission of the infection from person to person, KBYH staff was approved to work from home. Work in the office buildings was not recommended; however, if work in the building was necessary, infection control practices were implemented. Procedures were also implemented to avoid person to person contact with clients and visits which were normally conducted in person were arranged through electronics / video means.

Staff was immediately trained on the COVID-19 through online instruction. As literature and directives were issued, these were passed to staff. Resource Families were also provided literature and latest updates to help them protect the health and safety of their homes and clients.

It should be noted that KBYH has done exceptionally well implementing procedures to avoid infection transmission. Measures involve:

1. Staying at home unless necessary to go out.
2. Wearing face masks when out or in the presence of others outside the home.
3. Social distancing (maintaining a 6' distance from others)
4. Handwashing
5. Disinfecting
6. Immediate reporting of infections

However, of major concern is the conduct of persons outside of KBYH. On one hand the Governor and government officials direct protective measures be implemented for child programs; however, these same officials appear lax in ensuring the public follows the same directives. Unacceptable activities such as mass gatherings and protests are allowed to continue. These mass gatherings coupled with poor infection control practices amplify the threat of infections to KBYH.

A Health and Safety Committee was conducted on April 14, 2020 via electronic means. No new or old business was conducted. However, earlier in the year a decision was made to cease use of agency provided vehicles. Because clients vandalized the vehicles, insurance and cost to repair the vehicles rose significantly. Also, the vehicles were deemed inoperable because they became unsafe. The next Health and Safety Committee is scheduled for 9:00 AM on July 14, 2020.

During this period, one of our Resource Families became infected by the virus. The home had no clients. The Resource Father took his son, for an ear complaint, to Accelerated Urgent Care on White Lane. After the visit the Resource Father suffered abnormal symptoms. He was tested and found positive for the virus. His wife was tested and found to be positive also. We conducted our reporting procedures with the Kern County Public Health Services Department and Community Care Licensing. Fortunately, the family was cleared by the KCPHS Department, the family shows no symptoms and is in good health.

As a result of the nationwide, statewide and local **responses to the coronavirus threat**, in accordance with references (a) and (b), the Kern Bridges Youth Homes Disaster Call Center is activated. The Call Center is a modification of the KBYH Disaster and Mass Casualty Plan outlined in reference (a) and is designed to meet the emergency requirements of this agency.

Disaster Call Center. The Disaster Call Center is a streamlined Operations Center designed to receive any emergency call from Casa de Ninos, Almklov, FFA, Social Workers and Resource Parents.

1. A message log will be maintained to record all calls received, disposition on calls and results.
2. Reports to external agencies will be submitted as deemed necessary.
3. Request for purchase of emergency supplies will be directed through this call center.
4. PRIORITY REPORTS
 - a. The call center will be notified of ANYONE contracting the coronavirus. This information will be immediately sent to the CEO and Adoptions Director by the most expeditious means and documented. The Public Health Department will also be notified.
 - b. Deaths or hospitalizations of any KBYH Staff or client will be reported to this call center.
5. The KBYH Buildings located at 1321 Stine Road, Bakersfield, CA will be used primarily for isolation and refuge.


Organization

Chief Executive Officer: John Bacon
Assistant Director: Jim VanderZwan
STRTP Director: Robert Carter
Disaster Call Center: Joe G. Ortega

Phone Numbers. The Disaster Call Center may be contacted as follows:

Primary: 661-619-5335
Secondary: 661-396-2301

FFA Data

Indicator 	Intra-Agency Youth Transfers	School age youth NOT attending school	Injuries requiring professional medical care	Injuries requiring first aid	Property Damage by youth
Month ↓					
July 2019	1	0	0	6	0
August 2019	0	0	0	9	0
September 2019	0	0	1	7	0
October 2019	4	0	0	9	0
November 2019	0	0	0	15	0
December 2019	3	0	0	8	0
January 2020	1	0	0	0	0
February 2020	0	0	0	2	0
March 2020	1	0	2	4	0
April 2020	1	0	0	2	0
May 2020	2	0	1	2	0
June 2020	0	0	0	2	0

Status of Resource Family Homes

	Approved Homes at Beginning of month	Newly Approved Homes this month	Closed Homes this month	Total Approved homes at end of month
July 2019	37	1	0	38
August 2019	38	0	2	36
September 2019	36	3	1	38
October 2019	38	0	1	37
November 2019	37	0	0	37
December 2019	37	0	0	37
January 2020	37	0	1	36
February 2020	36	0	1	35
March 2020	35	1	1	35
April 2020	35	0	1	34
May 2020	34	0	1	33
June 2020	33	0	0	33

ISFC INTAKE/DISCHARGE

MONTH	# INTAKE	# DISCHARGE	# TOTAL IN PROGRESS
January 2020	0	0	9
February 2020	1	0	8
March 2020	1	1	8
April 2020	0	1	7
May 2020	2	1	8
June 2020	2	0	10

ISFC DISCHARGE/LENGTH OF STAY

QUARTER	YOUTH	DISCHARGE OUTCOME	LOS (WEEKS)	DATE OF DISCHARGE
1	JS	14 day notice	3	3/11/20
2	WO	14 day notice	61	4/27/20
	RRB	14 day notice	33	5/21/20

During the second quarter of the year 2020, KBYH ISFC program had two discharges. The discharges were due to 14 day notices, as well as foster youth and King’s County request. The notices were given due to the youths’ severe behaviors that threatened the well-being and safety of themselves and others in the home.

ADOPTIONS

The adoptions department has seen numerous changes with respect to the completion of adoption home studies, due to the new CCR regulations. As such, the tracking starting 1/1/18 has been altered, per below.

- 1) The term “Home Study” changed to “Written Report”, “Psychosocial Assessment”, and now “Family Evaluation”.
- 2) KBYH completes assessments under various regulations and with different requirements, depending on the family.
 - a) Contract Adoption Home Studies are required to be completed within 4 months
 - b) Contract RFA Psychosocial Assessments and Family Evaluations are required to be completed within 60 days
 - c) In house, KBYH Psychosocial Assessments/Family Evaluations do not have a time limit and vary in length depending on the level of the prospective resource family’s motivation.

	Contract Adoption Home Study Referrals	Contract Psychosocial Assessment/FE Referrals	KBYH Psychosocial Assessment/FE’s assigned
July 2019	0	12	2
August 2019	0	8	1
September 2019	0	8	1
October 2019	0	9	0
November 2019	0	7	0
December 2019	0	7	1
January 2020	0	11	1
February 2020	0	8	0
March 2020	0	11	1
April 2020	0	5	1
May 2020	0	4	1
June 2020	0	7	0

	Contract Psychosocial Assessment/FE Referrals Completed (average time frame in weeks)	KBYH Psychosocial Assessment/FE's Completed (average time in weeks)
July 2019	3.9	6
Aug 2019	3.8	5
Sep 2019	4.0	6
Oct 2019	3.9	N/A
Nov 2019	4.0	5
Dec 2019	3.6	N/A
January 2020	3.9	6
February 2020	4.6	N/A
March 2020	4.2	4
April 2020	3.8	N/A
May 2020	4.1	6
June 2020	3.9	N/A

Psychosocial Assessment/Family Evaluation Satisfaction Survey—all surveys were positive. Additionally, random post-assessment phone surveys are being conducted and all results have been positive.

Client records/FFA, GH

All GH files are in good order.

All FFA files in good order

Staff records

All Employee files in good order.

Survey Responses: Staff satisfaction survey data returned an aggregate score of 4.5 out of 5 with five being completely satisfied.