

Adding routes to a Lamorinda student's FirstView profile:

In the upper left-hand corner of the FirstView Parent App, you should see a menu icon. Select - Profile > "Add Student" > Enter Student ID (this is on your student's bus pass, not their school id - 24-XXXX. Make sure to add the hyphen) > Select "AM/MID/PM" and use the route list to select <u>all</u>* of your student's routes to configure notifications.

If your route has changed, you need to track multiple routes or you were instructed to track a different route for a particular day, you do NOT need to re-enter the student's information to the app. Simply click on the student's name in **Profile > Student Details...** then follow the above steps.

*Please make sure to select all routes (AM & PM) that coordinates with your student's assigned bus route. If you are unsure of your student's assigned bus route information, please contact the Lamorinda Program Mmanager.

Important Note: All Lamorinda routes will be displayed as a "300" series on the FirstView App. For example: JM 4 or RH 4 will be displayed "304"; OIS 19 or WR 19 will be displayed as "319"; BVE 25 will be displayed as "325" and so on.

Because the schools have various schedules during the week, you'll need to select every available option to track the bus all week long, Monday through Friday, for both the AM and PM schedules.

For example: 304MTTH (Mon., Tu. & Thur.) AM and PM; 319Wed (Wed.) AM and PM; and 325Fri (Fri.) AM and PM can all be added to a student's profile.

You can select as many different route schedules as needed. If the student doesn't ride on Wednesdays (for example), the 304Wed (Wed.) AM and/or PM schedule can be excluded.

If you have further questions or need assistance, please contact the Lamorinda Program Manager.

