**Terms and Conditions of Sale**

**Introduction**

These Terms of Purchase set out how you (the User) can use and make purchases from our Site. Please read them carefully. We pride ourselves in providing a high level of customer service and ensuring that you are clear in respect of all of your rights relating to your purchase. Ahead of making any purchase you will be asked to tick a box on our Site which says “I Accept the Terms and Conditions of Sale”. In ticking that box, you will be accepting the terms set out here.

We are based in the UK and our Terms of Purchase are governed by UK legislation. Our digital documents can be downloaded worldwide.

The Terms of Use for our Site and our Privacy Statement can be found on separate pages.

It is always our aim that you will be fully satisfied with your purchase. Should you have any questions about your purchase we will be happy to assist.

**Purchase Terms for Classes**

We offer a wide range of in person dance classes. Please ensure that you attend the class on time so that any modifications / injuries can be discussed and so that you can obtain key information about the class prior to starting.

Anyone attending later than five minutes after the start time will not be permitted entry to the class for their own safety and for the safety of, and to preserve the enjoyment of, other attendees. Fees for classes when there is late attendance will be forfeited.

Before taking part in any of our classes you must ensure that you or your child is wearing suitable clothing including footwear (ballet shoes, tap shoes or trainers) and you are free from injury and in good health.

If your child has any health concerns, injuries or longstanding medical conditions you must notify the instructor at the beginning of the class and follow the modifications advised throughout the class.

Classes are purchased on a monthly basis. Should you wish to cancel a class you must provide 4 weeks notice, otherwise you will still be charged. Refunds are available in accordance with your statutory rights.

**Additional Circumstances**

Should you consider that you have grounds to obtain a refund which are not set out above you should email Kathryn@rokh-dance.com to set out your refund request.

All refunds are provided in accordance with your statutory rights.

**Law and Jurisdiction**

These terms and any claim or dispute arising in relation to any purchase will be governed by English law. You and we agree that the courts of England and Wales shall have non-exclusive jurisdiction to settle any such claim or dispute.