MEET SHETH

SOFTWARE TEST ENGINEER - QA (ISTQB® - CTFL)

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SUMMARY

- Software Quality Assurance & Test Engineering graduate (Conestoga College, Waterloo) with 4+ years' hands-on experience.
- Strong in manual and automation testing (Selenium, Java, TestNG, Cucumber), API testing (Postman), and Agile methodologies.
- Proficient in conducting QA audits, preparing technical documentation, and performing data analysis to improve product quality and process efficiency.
- Skilled in tools like JIRA, Git, and basic security and performance testing with JMeter.
- Proven track record in designing effective test plans, implementing robust test cases, and contributing to high-quality software delivery in multiple Agile projects.

EDUCATION

Software Quality Assurance and Test Engineering *May 2023 - December 2023*
Conestoga College, Waterloo, Ontario, CA
Bachelor of Computer Application [BCA] *June 2016 - April 2019*
Gujarat University, Ahmedabad, Gujarat, IN

CERTIFICATIONS

ISTQB - Certified Tester Foundation Level (CTFL) *August 2024*
GASQ
Mirans Classes
Live Project Training in Automation Software *APRIL 2022*
Udemy
Complete PYTHON Programming for Beginners *Oct 2023*
Selenium in Java *Dec 2023*
Git for Beginners *Jan 2024*

SKILLS:

- Manual testing (Functional, Accessibility, Localization, API, Performance Testing)
- Automation testing (Selenium with Java, Maven, TestNG, Cucumber)
- TestRail, JIRA, Redmine, Bugzilla, GitHub, Postman, JMeter

PROFESSIONAL EXPERIENCE

Senior QA Engineer | Mint Garage Inc Canada *(Jan 2024 - Mar 2025)*
- Conducted comprehensive QA for project management and logistics tools, ensuring high-quality deliverables.
- Designed and executed detailed manual test plans and test cases; managed bug tracking workflows using **Jira**.
- Developed and maintained Traceability Matrices to ensure optimal test coverage and requirements alignment.

- Performed functional and integration testing, including **REST API validation with Postman**.
- Tested e-commerce Web and Mobile applications for usability, functionality.
- Executed cross-platform mobile application testing on both Android and iOS devices.
- Documented bugs, test results, and quality metrics using **Zephyr and Jira** for clear reporting and trend analysis.
- Actively participated in Agile ceremonies (planning, daily stand-ups, sprint reviews, and retrospectives).
- Mentored junior QA team members and conducted peer reviews of test scripts to uphold quality standards.

<u>Senior Engineer - QA | Volansys Technologies Pvt. Ltd</u> *(Feb 2023 - Apr 2023)*

As an Engineer at Volansys Technologies Pvt. Ltd., I have primarily focused on testing IoT devices and cloud-based solutions. With hands-on experience in this specialized domain, I have effectively ensured the seamless integration and reliable performance of interconnected systems. My core responsibilities were to:
- Developed an efficient web testing application **framework with Java and Selenium**.
- Maintained and executed automated test scripts using **Playwright JS** to ensure ongoing application reliability and test suite stability.
- Analyzed systems requirements, crafted comprehensive test plans and cases, and logged/tracked bugs using JIRA and Redmine, ensuring high-quality software products.
- Collaborated with business analysts and developers in an agile (Scrum) environment to review designs, test applications, and create documentation.

<u>Quality Assurance Analyst (Test Engineer) | Tech Mahindra Lodestone</u> *(Aug 2020 - Dec 2022)*

At Tech Mahindra, a leading digital transformation company, I significantly contributed to refining interactive features within major social media platforms. As a Regression and Functional Testing specialist, I ensured the quality of daily builds, showcasing exceptional analytical and organizational skills, earning recognition as a **top bug finder** consistently. I -

- Developed and implemented **Selenium** test scripts in **Java** to validate new feature functionalities.
- Maintained and optimized test script suites, proactively identifying and resolving technical issues to ensure seamless execution.
- Performed manual **API testing using Postman** to check feature functionality and integration.
- Directed and mentored a team, providing training to team members while actively contributing to project success through effective collaboration and knowledge-sharing.
- Successfully established and optimized a critical, complex 200-test case Integration suite, condensing it into a focused smoke set for regular execution, proven in significant bug detection impact.
- Conducted interoperability testing with other software applications that resulted in smooth integration.
- Successfully performed Accessibility and localization testing on iOS (VoiceOver), Android (TalkBack), Windows (JAWS), and macOS.
- Promoted to a role with significant responsibilities, leading critical features and contributing to the successful release of new features.
- Reviewed functional and design requirements, identified gaps, and collaborated across teams, resulting in the creation of comprehensive manual test scripts and procedures.
- Managed multiple concurrent objectives, including exploratory and ad-hoc testing.
- Demonstrated excellent communication skills, writing detailed bug reports, daily summaries, weekly reporting, tagging, and follow-ups.

- Successfully performed Sanity-Smoke testing hours before the release of builds, identifying launch-blocking issues.
- Provided training to interns on projects for effective knowledge transfer.

Trainee | MedusInd Solutions Pvt Ltd *(Nov 2019 – Aug 2020)*
- Inputting data accurately into the software system using American medical codes to ensure compliance with regulatory standards.
- Received Bright Spark award for Remarkable conduct and Excellent Performance during new hire training.