

Organized Chaos



**ECO TOTE RENTALS**

Simplify. Organize. Thrive.

Eco-Friendly Moving & Storage Totes

# Eco Tote Rental Care & Return Guideline

Thank you for choosing our reusable eco totes! To keep our totes, clean, safe, and ready for the next customer, we ask that you review the guidelines below.

## Tote Care Expectations

Please use totes for **personal or household items only** and return them:

- Empty
- Clean
- Free of food, liquids, debris, or odors
- On or before your scheduled return date

Normal wear from everyday use is expected and okay.

## Extra Cleaning (If needed)

If a tote requires cleaning beyond normal use (such as food residue, spills, strong odors, or heavy debris), an **extra cleaning fee** may apply.

**Extra Cleaning Fee:**  
\$ \$20 per affected tote

This helps cover the additional time and sanitation required to prepare the tote for reuse.

## Late Returns & Rental Extensions

To ensure availability for other customers, late returns may result in a daily extension fee.

### **Daily Late Fees:**

- \$ \$6 per tote, per day
- \$ \$12 per dolly, per day

Late fees apply until all equipment is returned.

## Loss or Damage

You may be responsible for replacement or repair costs if equipment is:

- Lost or stolen
- Cracked, broken, or structurally damaged

- Burned, melted, or exposed to extreme heat
- Marked with permanent ink, paint, stickers, or labels

## A Note About Our Totes

Some totes may display branding associated with Organized Chaos Solutions. All totes are **owned and rented by Organized Chaos Eco Tote Rentals, LLC** and are professionally cleaned and inspected between rentals.

## Our Promise

We aim to be fair, transparent, and eco-conscious. Fees are assessed based on **time and condition**, not intent.

If you have questions, we're always happy to help.

 912-322-0745

 [organizedchaossolutions.com](https://organizedchaossolutions.com)

Clean returns keep our system moving — thank you for helping us stay sustainable 