



Eco Tote Rental Agreement

Organized Chaos Eco Tote Rentals, LLC

1. Rental Overview

This Eco Tote Rental Agreement ("Agreement") is entered into between Organized Chaos Eco Tote Rentals, LLC ("Rental Company") and the customer ("Renter").

The Rental Company provides reusable, eco-friendly moving and organizing totes and dollies for short-term rental use only.

2. Rental Items

Renter agrees to rent the following items, as listed on the invoice or reservation:

- Reusable eco totes
- Dollies (when applicable)

All rental equipment remains the sole property of Organized Chaos Eco Tote Rentals, LLC.

Some totes may display branding associated with Organized Chaos Solutions. Such branding is used under license and does not indicate ownership, operation, or liability by Organized Chaos Solutions.

3. Rental Period

The standard rental period is two (2) weeks unless otherwise specified in writing.

The rental period begins on the scheduled delivery or pickup date and ends on the scheduled return date.

Late returns may result in additional daily rental fees.

4. Non-Refundable Reservation Deposit

A non-refundable reservation deposit is required to secure eco tote availability and rental dates.

- A **\$50** reservation deposit is required to secure your Eco Tote rental and is **non-refundable**, as it reserves inventory and scheduling.
- **Rescheduling** is permitted **up to 48 hours prior to your scheduled delivery date** at no additional charge. Reschedule requests made within 48 hours of delivery may be

subject to a **\$99** restocking and recovery fee due to scheduling and transportation commitments.

- If the rental is **canceled on the scheduled delivery day**, a **\$99** restocking and recovery fee will apply to cover scheduling, transportation, and processing costs. This fee is in addition to the reservation deposit.
- If totes or dollies have already been delivered and the rental is cancelled afterward, the **\$99** restocking and recovery fee will also apply to cover pickup, cleaning, and processing of the equipment.

Payment of the reservation deposit constitutes acknowledgment and acceptance of this Agreement.

5. Optional Damage Waiver

Renter may choose to purchase an optional Damage Waiver for an additional fee.

If purchased, the Damage Waiver:

- Covers accidental damage to totes occurring during normal use
- Does not cover loss, theft, fire, water damage, misuse, intentional damage, or unreturned items

If the Damage Waiver is not purchased, Renter is financially responsible for all damage beyond normal wear and tear.

The Damage Waiver applies to equipment owned and provided by Organized Chaos Eco Tote Rentals, LLC, regardless of any branding present on the totes.

6. Use & Care of Equipment

Renter agrees to:

- Use totes for personal or household items only
- Not overload, cut, drill, label, paint, or modify totes
- Not store totes outdoors long-term or expose them to extreme conditions
 - Keep totes free from hazardous, wet, or unsanitary materials

7. Loss, Theft, or Damage

Renter is responsible for:

- Any lost or stolen totes or dollies
- Damage beyond normal wear and tear
- Replacement costs for items not returned

Replacement or repair costs may be charged to the card on file and are not limited by the reservation deposit amount.

8. Cleaning & Sanitization

All totes are cleaned and sanitized between rentals.

Renter agrees to return totes empty and free of debris.

Excessive cleaning required due to misuse may result in an additional cleaning fee.

9. Liability

The Rental Company is not responsible for:

- Damage to items stored in totes
- Injuries caused by improper use
- Loss due to weather, theft, or misuse while in Renter's possession

10. Branding & Identification

All totes are tagged as the property of Organized Chaos Eco Tote Rentals, LLC.

Some totes may display branding associated with Organized Chaos Solutions. Such branding does not indicate ownership, operation, or liability by Organized Chaos Solutions.

Removal or tampering with tags, labels, or identification markings is strictly prohibited.

11. Payment Authorization

By signing this Agreement, Renter authorizes the Rental Company to charge the card on file for:

- Remaining rental balance due at pickup or delivery
 - Late return fees
- Damage, loss, or replacement costs not covered by a Damage Waiver

12. Governing Law

This Agreement is governed by and construed in accordance with the laws of the State of Georgia.

Renter Acknowledgment

I have read, understand, and agree to all terms of this Agreement, including the non-refundable reservation deposit policy and the optional Damage Waiver terms.

This Agreement applies to all eco tote and dolly rental packages.