



Damage & Loss Waiver

Organized Chaos Eco Tote Rentals, LLC

Agreement Overview

This Damage & Loss Waiver ("Waiver") is entered into between Organized Chaos Eco Tote Rentals, LLC ("Rental Company") and the customer ("Renter").

The Rental Company provides reusable, eco-friendly moving and organizing totes and dollies for short-term rental use only.

Rental Equipment Covered

This Waiver applies to all reusable moving totes, dollies, and related rental equipment provided by Organized Chaos Eco Tote Rentals, LLC.

Some equipment may display branding associated with Organized Chaos Solutions. Such branding is used under license and does not indicate ownership, operation, or liability by Organized Chaos Solutions.

Responsibility Acknowledgment

Renter acknowledges and agrees that they are financially responsible for all eco totes, dollies, and rental equipment for the full duration of the rental period.

Renter agrees to return all rented items:

- Empty
- Clean
- Free from damage beyond normal wear and tear
 - On or before the agreed-upon return date

Damage & Loss Policy

Renter understands that they may be charged repair, replacement, cleaning, or late fees for any equipment that is:

- Lost or stolen
 - Cracked, broken, or structurally damaged
 - Burned, melted, or exposed to excessive heat
- Marked with permanent ink, paint, stickers, or labels
 - Used improperly or for unintended purposes
- Returned excessively dirty (including food, liquids, chemicals, debris, or strong odors)

Normal wear resulting from intended use is acceptable. Damage beyond normal wear and tear is not.

Replacement & Fee Schedule

Actual charges may vary based on severity and quantity.

- Eco Tote (per unit): \$35 replacement cost
- Dolly (per unit): \$50 replacement cost

Additional Fees

Item	Fee
Excessive cleaning	\$20 per tote
Late tote return	\$6 per tote / day
Late dolly return	\$12 per dolly / day

Release of Liability

Renter releases and holds harmless Organized Chaos Eco Tote Rentals, LLC, its owners, employees, and representatives from any liability for injury, loss, or damage arising from the use, handling, or transportation of rented equipment.

Renter accepts full responsibility for the safe use, handling, and storage of all rented equipment during the rental period.

This Waiver applies regardless of any branding present on the rented equipment.

Authorization to Charge

Renter authorizes Organized Chaos Eco Tote Rentals, LLC to charge the payment method on file for any applicable repair, replacement, cleaning, or late fees resulting from damage, loss, or failure to return equipment as agreed.

Agreement & Acknowledgment

By signing or acknowledging this Waiver, Renter confirms that they have read, understand, and agree to all terms of this Damage & Loss Waiver.

Optional Damage Waiver

- ☐ I elect to purchase the OCET Damage Waiver for \$15
- ☐ I decline the OCET Damage Waiver and accept full responsibility for any damage, loss, or replacement costs.

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