

Helicopter Air Ambulance Safety Measures

Central Clearing House for Hospital Helipad Operations

On occasion, more than one person or unit may request air medical transport simultaneously. When requesting air medical transport, OACCT recommends hospitals designate a "central clearing house" or single point of contact such as a house supervisor, ED charge nurse, or security staff member be included in the notification process. Upon notification of more than one aircraft enroute simultaneously, we are asking the clearing house designee to contact the central communications center or dispatch center of all inbound air medical programs.

When requesting air medical transport, it is critical to the safety of helicopter operations for the requestor to inform air medical if:

- The request has been turned down by any other air medical program(s) due to weather, and/or
- Any other air medical program(s) are inbound to your facility/location.