Benjamin Wallace
Email: benjamin@wallace-security.com
Linkedin: [Link](#)

Professional Experience

Manager of Security Architecture and Governance - Americas

MentorMate, Minneapolis, MN | 2022 – Present

- **Strategic Leadership & Governance:** Leads security, architecture and governance functions across MentorMate's global footprint, aligning enterprise cybersecurity strategy with business and regulatory objectives, providing solidified, centralized governance, clear escalation chain and increased revenue through efficiency
- **Thought Leadership:** Develops and maintains MentorMate's AI Project Management Framework, AI Model Development Framework, and AI Risk Management Program to ensure safe, ethical, and compliant AI deployment, opening our organization to new markets and increased trust with existing clients.
- **Quantum-Readiness & Thought Leadership:** Actively researches and advises on quantum computing risks and post-quantum cryptography strategies to prepare clients for next-generation cybersecurity threats, hardening them against significant potential lost revenue
- **Practice Development:** Created and leads the Security and Compliance Excellence center, driving growth through collaboration between Engineers, Marketers, Sales and Project Managers, developing go-to-market strategy, and providing delivery excellence
- **Client Advisory & Architecture:** Provides executive-level consultation to clients on compliance frameworks including HITRUST, HIPAA, FedRAMP, and IEC 62304, supporting risk-aligned architecture design and deepening trust relationships and consultative partnerships with clients
- **Security Policy Innovation:** Authors organizational policies governing compliant delivery methodology, security best practices, AI use, data privacy, ethical AI practices, and automated decision-making, establishing a secure foundation for innovation and clear, concise scalability
- **Security Assessments & Remediation**: Leads penetration testing and architectural risk reviews, delivering actionable insights that elevate client security maturity
- **Compliance Consultation:** Works directly with clients, stakeholders and internal teams to develop operational processes for medical device software compliance under IEC 62304 and leads successful client readiness efforts for HITRUST certification, and other compliant application development requirements

Security Administrator
MOBE LLC, Minneapolis, MN | 2017 – 2022
- **Leadership:** Led MOBE's HITRUST certification, conducting internal audits, crafting policy, and maintaining continuous compliance

- **Mentorship:** Delivered security awareness training and tabletop exercises to enhance organizational incident readiness.
- **Compliance Management**: Directed deployment of advanced enterprise security management tools including Darktrace AI, VMware AirWatch, TrendMicro Cloud App Security and Sumo Logic for centralized SIEM and monitoring.
- **Compliance Configuration:** Managed network and VPN infrastructure, firewall policies, insider threat mitigation, and endpoint security.
- **Optimization:** Designed automated security reporting via ConnectWise, improving response time and operational clarity.

Systems and Security Administrator
Whizkids MSP, Minneapolis, MN | 2016 – 2017
- **Architecture**: Designed and implemented secure IT infrastructure for clients in regulated industries, ensuring HIPAA and PCI-DSS compliance.
- **Compliance Strategy**: Authored technical policies and patch management strategies.
- **Consultancy:** Guided client IT strategies, including expansion and greenfield infrastructure projects.
- **Mentorship**: Provided Tier 3 escalation support and mentored junior support teams.
- **Management**: Managed end-to-end project delivery, coordinating vendors and timelines across engagements.

Certifications and Skills
- **Certifications**: HITRUST Certified CSF Practitioner
- **Technical Proficiency**: HITRUST, HIPAA, FedRAMP Moderate, IEC 62304, AI Risk Management, Post-Quantum Cryptography, Penetration Testing
- **Tools & Platforms:** Sumo Logic, Darktrace, Cisco Umbrella, VMware AirWatch, ConnectWise, LabTech, ITGlue
- **Core Skills**: Security Architecture, Compliance Strategy, Quantum Security Preparedness, AI Governance, Cross-Functional Leadership, Client Advisory, Practice Development