Benjamin Wallace
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Professional Experience

Manager of Security Architecture and Governance

MentorMate, Minneapolis, MN | 2022 – Present

- **Strategic Leadership & Governance:** Lead security architecture and governance functions across MentorMate's global footprint, with a focus on aligning enterprise cybersecurity strategy with business and regulatory objectives.

- **AI & Emerging Technology Risk:** Developed MentorMate's **AI Project Management Framework**, **AI Model Development Framework**, and **AI Risk Management Program** to ensure safe, ethical, and compliant AI deployment.

- **Quantum-Readiness & Thought Leadership:** Actively research and advise on **quantum computing risks** and **post-quantum cryptography** strategies to prepare clients for next-generation cybersecurity threats.

- **Practice Development:** Founded the Security and Compliance Services practice, driving growth through hiring, training, go-to-market strategy, and delivery management.

- **Client Advisory & Architecture:** Provide executive-level consultation to clients on compliance frameworks (HITRUST, HIPAA, FedRAMP, IEC 62304) and risk-aligned architecture design.

- **Security Policy Innovation:** Authored organizational policies governing **AI use, data privacy, ethical AI practices, and automated decision-making**, creating a secure foundation for innovation.

- **Security Assessments & Remediation:** Lead penetration testing and architectural risk reviews, delivering actionable insights to elevate client security maturity.

- **Compliance Engineering:** Developed operational processes for medical device software compliance under IEC 62304 and led successful client readiness efforts for HITRUST certification.

Security Administrator

MOBE LLC, Minneapolis, MN | 2017 – 2022

- Directed deployment of advanced enterprise security tools including Darktrace AI and TrendMicro Cloud App Security.

- Managed network and VPN infrastructure, firewall policies, insider threat mitigation, and endpoint security.

- Led MOBE's HITRUST certification, conducting internal audits, crafting policy, and maintaining continuous compliance.

- Delivered security awareness training and tabletop exercises to enhance organizational incident readiness.

- Implemented Sumo Logic for centralized SIEM and monitoring.

- Rolled out VMware AirWatch for enterprise mobile device management.

- Designed automated security reporting via ConnectWise, improving response time and operational clarity.

Systems and Security Administrator

Whizkids MSP, Minneapolis, MN | 2016 – 2017

- Designed and implemented secure IT infrastructure for clients in regulated industries, ensuring HIPAA and PCI-DSS compliance.

- Authored technical policies and patch management strategies.

- Guided client IT strategies, including expansion and greenfield infrastructure projects.

- Provided Tier 3 escalation support and mentored junior support teams.

- Managed end-to-end project delivery, coordinating vendors and timelines across engagements.

Certifications and Skills

- **Certifications:** HITRUST Certified CSF Practitioner

- **Technical Proficiency:** HITRUST, HIPAA, FedRAMP Moderate, IEC 62304, AI Risk Management, Post-Quantum Cryptography, Penetration Testing

- **Tools & Platforms:** Sumo Logic, Darktrace, Cisco Umbrella, VMware AirWatch, ConnectWise, LabTech, ITGlue

- **Core Skills:** Security Architecture, Compliance Strategy, Quantum Security Preparedness, AI Governance, Cross-Functional Leadership, Client Advisory, Practice Development