

# BENJAMIN WALLACE

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## Security & Compliance Leader | Healthcare, Medtech & Regulated Industries

Security leader with nearly 20 years spanning network architecture, security engineering, and governance across healthcare, medical device software, financial services, and retail. Led four HITRUST readiness efforts resulting in three certifications, founded a cross-functional Security and Compliance practice that opened new regulated-industry business, and authored enterprise AI governance frameworks that have won banking, financial services, and medtech clients. Advises C-suite and director-level leadership on risk, architecture, and regulatory strategy across HITRUST, HIPAA, PCI-DSS, FedRAMP, and IEC 62304. Seeking to lead a security function end to end as Director of Security or CISO.

## PROFESSIONAL EXPERIENCE

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### Principal Architecture and Security Consultant

2022 – Present

*Tieto (formerly MentorMate), Minneapolis, MN*

- Lead a 5-person security architecture and governance team with security oversight of matrixed delivery teams across the Americas; own regional security strategy, policy, and the escalation chain, advising C-suite and director-level leadership.
- Founded and lead the Security and Compliance Excellence Center, a cross-functional practice across engineering, sales, marketing, and project management; built its go-to-market strategy, contributing to new regulated-industry business and protecting at-risk client revenue.
- Led a global, cross-continent team to develop Tieto's ESSR (Ethics, Safety, Security, and Regulatory) AI Risk Management Procedure: a mandatory, control-gated risk assessment for all internal and client AI work, aligned to the EU AI Act, ISO/IEC 42001, and the NIST AI RMF.
- Authored Tieto's AI Project Management Framework and AI Model Development Framework, establishing the governance that has directly won new clients in banking and financial services (BFSI) and medtech.
- Serve as executive advisor to client leadership on HITRUST, HIPAA, FedRAMP Moderate, and IEC 62304; led 4 HITRUST readiness efforts resulting in 3 certifications, and built operational processes for medical device software compliance.
- Direct the penetration testing and architectural risk review program, delivering ~5 assessments annually with actionable remediation roadmaps that raise client security maturity.
- Author organizational policy governing compliant delivery methodology, AI use, data privacy, and automated decision-making.
- Advise clients on post-quantum cryptography readiness, including cryptographic inventory and migration planning aligned to NIST PQC standards.

### Security Administrator

2017 – 2022

*MOBE LLC, Minneapolis, MN*

- Led MOBE's first HITRUST certification, achieved in under a year, owning internal audits, policy authorship, control implementation, and continuous compliance for a healthcare data environment; reported directly to the CISO.
- Led a 3-person security team owning enterprise security operations, including network, VPN, firewall, endpoint, and insider-threat controls, and deployed the security tooling stack (Darktrace, Sumo Logic SIEM, VMware AirWatch, Trend Micro).
- Built the security awareness and incident readiness program, delivering training and tabletop exercises company-wide.
- Automated security reporting through ConnectWise, shortening response times and giving leadership clear operational visibility.

### Systems and Security Administrator

2016 – 2017

*Whizkids MSP, Minneapolis, MN*

- Designed and implemented secure infrastructure for clients in regulated industries, ensuring HIPAA and PCI-DSS compliance across greenfield and expansion projects.
- Authored technical policy and patch management strategy, served as Tier 3 escalation, and managed vendor and timeline coordination for end-to-end project delivery.

### IT Systems Coordinator

2012 – 2016

*Seward Community Co-op, Minneapolis, MN*

- Led a 3-person IT team across two retail stores and a central office; redesigned and rebuilt the multi-location network end to end and established the organization's PCI-DSS security program when compliance became mandatory.
- Designed and built the network, technology, and security infrastructure for the new central office and the Friendship store from the ground up, and led upgrade programs across Wi-Fi, telephony, and switching.
- Authored security and incident-handling policy across store, facilities, and IT staff, and managed the vendor relationships supporting all systems.

## Network Architect

2007 – 2012

*RBC Wealth Management, Minneapolis, MN*

- Delivered multiple branch network build and upgrade projects per month for bank offices across the US, from 5-person offices to multi-floor sites with hundreds of users, in an enterprise of 5,000+ internal users.
- Owned project budgets and vendor coordination, designing networks to the PCI-DSS standards enforced in banking and delivering installs on strict timelines.

## CERTIFICATIONS AND SKILLS

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**Certifications:** HITRUST Certified CSF Practitioner (CCSFP)

**Frameworks & Regulatory:** HITRUST CSF, HIPAA, PCI-DSS, FedRAMP Moderate, IEC 62304, NIST CSF, NIST AI RMF, SOC 2, ISO 27001

**Leadership & Governance:** Security program leadership, risk management, security architecture, policy and compliance strategy, AI governance, client and executive advisory, practice development, cross-functional team leadership

**Technical:** Penetration testing, architectural risk review, Azure security architecture and governance (Defender for Cloud, Entra ID and Entra B2B, MFA with Microsoft Authenticator, secured third-party Power BI integrations), network security, SIEM and monitoring (Sumo Logic, Darktrace), endpoint and MDM (VMware AirWatch, Trend Micro), post-quantum cryptography readiness

## SPEAKING AND MENTORSHIP

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- Invited speaker on AI and security, GDS Group CIO Insight Summit, 2025.
- Guest expert, [Data Insiders podcast](#) (Tietoevry), "Balancing AI Regulation and Innovation: Insights from Both Sides of the Atlantic," February 2025, on navigating EU AI Act and US approaches to AI governance for companies operating globally.
- Author, "[Responsible Intentions, Ethical Outcomes: AI Development in Action.](#)" Tieto Insights, June 2025, on operational risk, regulatory compliance, and human oversight in AI development.
- Mentored junior security and IT staff at Tieto, MOBE, and Seward Community Co-op, developing early-career engineers into independent contributors.