

Terms and Conditions

These Terms and Conditions ("Agreement") govern the provision of photography services by **Photography By Mandy** ("Photographer") to the Client ("Client"). By booking or purchasing any photography services, the Client agrees to be bound by these terms.

1. Booking & Payment

1.1 Booking Fee/Deposit

A non-refundable booking deposit of 20% is required to secure the date and time of the service. The remaining balance is due in full on the day of the session.

1.2 Payment Method

Payments can be made via cash or bacs.

1.3 Late Payment

Overdue payments will result in image delivery being withheld until full payment has been made.

2. Cancellations & Rescheduling

2.1 Client Cancellation

Cancellations made by the Client will result in forfeiture of the booking fee.

2.2 Photographer Cancellation

If the Photographer is unable to attend due to illness, emergency, or unforeseen circumstances, all reasonable efforts will be made to reschedule. If rescheduling is not possible, a full refund of all payments made will be issued.

2.3 Rescheduling by Client

Rescheduling requests must be made at least 72 hours in advance. Rescheduling is subject to date availability.

3. Image Delivery

3.1 Delivery Time

Edited images will be delivered within 4 weeks from the date of the session or event.

3.2 Delivery Method

Images will be delivered via online gallery or USB.

3.3 Number of Images

The number of final images will vary depending on the photography package chosen.

4. Editing & Retouching

4.1 Editing Style

Images are edited in the Photographer's style.

4.2 RAW Files

RAW or unedited images are not included in any photography package and will not be released under any circumstances.

5. Copyright & Usage

5.1 Copyright

All images remain the intellectual property of **Photography By Mandy** and are protected under copyright law.

5.2 Client Usage

Clients receive a non-exclusive, non-transferable license to use the images for personal use (printing, sharing with friends/family, social media with credit). Commercial use is prohibited unless explicitly agreed in writing.

5.3 Photographer Usage

The Photographer reserves the right to use images for portfolio, website, marketing, and promotional purposes unless the Client explicitly requests otherwise in writing before the session.

6. Client Responsibilities

6.1 Punctuality

The Client must arrive on time. Late arrival may result in reduced shooting time. No arrival will result in full cancellation of the booking and forfeiture of the booking fee.

6.2 Cooperation

Clients are expected to cooperate and follow instructions during the session to ensure the best possible results.

6.3 Permissions

The Client is responsible for securing any necessary permits or permissions for shooting at a specific location. The Client is entirely responsible for the safety and welfare of pets and animals they bring to sessions.

7. Limitation of Liability

The Photographer shall not be liable for any indirect, incidental, or consequential damages arising from the use of the images or the session itself. In any case, the Photographer's total liability is limited to the total amount paid by the Client.

8. Force Majeure

The Photographer is not liable for failure to perform services due to circumstances beyond control, including but not limited to: accidents, illness, weather, equipment failure, or acts of God.

9. Dispute Resolution

Any disputes will be attempted to be resolved amicably. If not resolved, they shall be settled in accordance with the laws of the United Kingdom.

10. Agreement

By booking with **Photography By Mandy**, the Client confirms they have read, understood, and agreed to these Terms and Conditions.