COMPLYWISE TECHNOLOGIES
Electronic Monitoring Accountability Program

PROVIDER ACCESS MATERIALS

EMAP Provider Access & Registration Guide

Use this guide to determine which approved provider-access action applies to your organization and what to expect next.

Choose the correct access stage

YOUR STATUS	USE THIS ACTION	WHAT IT DOES
New provider organization	REQUEST PROVIDER ACCESS	Starts the approved provider-agency access request process.
Agency already approved and continuing setup	COMPLETE PROVIDER REGISTRATION	Continues the approved organization setup process.
Registered provider user with approved credentials	APPROVED PROVIDER LOGIN	Opens the controlled Provider Portal for authorized use.

Before requesting provider access

The request should represent the provider organization, not an attempt to create an unrestricted individual public account. Have basic organization and contact information ready so ComplyWise can route the request appropriately.

• Provider organization/agency name and primary contact information.

• State and general jurisdiction or service area.

• Role/title of the person coordinating provider setup.

• General provider-setup questions or priorities that can be discussed without submitting confidential case or protected information.

After you submit the request

Submission of a provider access request does not itself create an active Provider Portal account. ComplyWise reviews the request and provides the appropriate next step. If the agency is approved to continue setup, use the controlled Complete Provider Registration pathway. Authorized users use the Provider Portal only after approved credentials and permissions are in place.

What stays behind approved access

• Credentials, account-specific instructions, and user permissions.

• Detailed provider operational workflows and internal setup instructions.

• Court setup, enrollment activity, and other authenticated EMAP functions.

• Internal escalation logic, backend fields, confidential records, and provider-specific configuration.

• Any secure route that has not been explicitly approved for public placement.

Important route rule

Use the buttons on the current ComplyWise Provider Access Materials page rather than saving or distributing raw secure-application URLs. This keeps provider materials aligned with the approved access pathway as secure-domain routing evolves.

Frequently asked questions

Do I need an EMAP account before requesting provider access?

No. A new provider organization begins with Request Provider Access.

I already started agency setup. Should I submit another new request?

Use the Complete Provider Registration option if your organization has already been approved and directed to continue setup.

Can I use the public website to send case information or credentials?

No. Public forms are for organization, role, priority, and access-routing information only.

Where do operational provider activities occur?

After authenticated access, authorized provider activities occur through the secure Provider Portal and its approved internal workflow.

Need help choosing a stage?

Use the ComplyWise contact pathway for a provider access question. Do not include protected, confidential, emergency, or credential information in the public message.

Provider Access Materials: complywisetech.com/resources/provider-registration