

Bank of America FAQs

This is an overview of the answers to some of the most frequently asked questions. Please email any questions to boa.nwsa.cab@gmail.com

- **WHAT?** The Northwest Music Department works in food service at Bank of America stadium. Activities include running a register, working in a kitchen, serving as a runner, etc. All volunteers assist with set up and clean up.
- **WHEN?** We are committed to volunteering at all home Panther games that are on weekends. Check in time is typically 4 hours prior to kick off, however late check ins are allowed with approval from our group lead. The typical shift will total 8-9 hours.
- **WHERE DO I SIGN UP?** Sign ups are sent weekly through Charms. If you missed a sign up, please email your child's music teacher.
- **WHAT DO I DO TO PREPARE?** All volunteers should be registered as volunteers with CMS, and must complete mandatory training. This is a series of documents to sign and 2 worksheets to complete. The packet will be sent to you via email roughly a week before your first event. This packet needs to be completed **ONE TIME PER SEASON**.
- **WHAT DO I WEAR ON GAME DAY?** Black pants (no leggings or jeans), music department T shirt, black or brown close toed, rubber sole, comfortable shoes (sneakers are fine), and a red Northwest music department hat or visor. For your first event, a hat/visor will be provided, then you bring it with you for each additional game. No excessive jewelry. Hair should be pulled back.
- **WHERE DO I PARK ON GAME DAY?** Free parking is provided. The location is TBA. You are also welcome to be dropped off/picked up, or pay for parking elsewhere.
- **WHAT DO I BRING ON GAME DAY?** Picture ID: This is required to get into the stadium. Any other belongings have to be in a clear bag (a gallon size ziplock works great!). You are welcome to bring water or snacks, however you do get a meal in the stand each shift. You also have access to soda and water throughout the shift.