



REFUND POLICY

If we fail to deliver as promised, we're happy to issue a refund. If you're not happy with something, we'll always replace it. As this is fresh produce, we do not take it back. But if you have any issues with quality we are happy to offer you a replacement.

If the fruit you ordered does not taste as sweet as you expected, that's not a refundable option. We're dealing with Mother Nature, and the taste of your fruit will vary from time to time. If your produce is not 'perfect looking' that's also not a refundable or replaceable option. We will replace your produce if it is spoiled or bruised and you are unable to consume it. Notes about spoiled or bruised produce must be sent within 24 hours of receipt of order to nicole@eatrightatlanta.com

We do not offer refunds for food that we were unable to deliver due to the inability to access your front door (i.e No gate code / unable to enter gated community / incorrect delivery information i.e address / unleashed dog outside / driver needs you to grant access and cannot get it because they cannot reach you, etc..). If any of these situations occur, we will redeliver your produce the next time we're in your area.

Pre-Paid Plans

Pre-paid plans are non-refundable (unless there's an extreme situation) or if we fail to make deliveries as promised. If you qualify for a refund for the pre-paid plans, each delivery that was made will be counted at full price plus delivery fee.

The refund structure is as follows (Here are some examples)

Discounted Plan - Large Family Box - 7 Deliveries/\$140.

The first 4 deliveries are counted at full price + delivery, and the last 3 deliveries are free

Delivery #1 = \$35 Delivery #2 = \$35 Delivery #3 = \$35 Delivery #4 = \$35

Delivery #5 = Free Delivery #6 = Free Delivery #7 = Free

If you received only one delivery, you'll get a refund of \$105. If you received 4 deliveries your refund will be \$0

Discounted Plan - Pick 10 Bags - 6 Deliveries/\$99.

The first 3 deliveries are counted at full price + Delivery, and the last 3 deliveries are free

Delivery #1 = \$30.25 Delivery #2 = \$30.25 Delivery #3 = \$30.25

Delivery #4 = \$8.25 Delivery #5 = Free Delivery #6 = Free

If you received only one delivery you'll get a refund of \$68.75. If you received 4 deliveries your refund will be \$0

If you tipped your driver for the duration of the plan (\$20), they receive \$3-\$3.50 each time they deliver to you. We will refund tips not already issued.

Membership Fee

Membership Fees are Non-refundable.