



NEWSLETTER



Dear team,

We want to express our gratitude to everyone at Mail Management Services, Inc. for the fantastic contributions you have made to our organization this past year. We have achieved so much together, and your efforts have been essential to our success. Each and every one of you brings incredible value to our organization and we want to say thank you for helping us have one of our most successful years to date.

We have some exciting projects on the horizon and we are eager to continue our collaborative work, ensuring another prosperous year for the company.

We wish you and your loved ones a joyful and New Year.

Sincerely,

Jon Borgen and Dan Borgen



Mail Management Services, Inc. 2024 TRUCK DRIVING RODEO

Mail Management Services, Inc. to hold the first annual Truck Driving Rodeo!

We are beyond excited to start the New Year with a program that's all about our drivers and an opportunity for them to compete, shine and show off their skills!

The competition is composed of a written exam, driver interview, pre-trip inspection and driving (obstacle course) in six different classes: Step Van (Non-CDL Box Truck), Straight Truck, 3 Axle, 4 Axle, 5 Axle and 5 Axle Sleeper Berth. Our current competitors have already successfully completed the testing and the interview phases.

Next stop: San Antonio, Texas! On March 9, the drivers below will compete in the last two phases:

- Jerry Bixenmann, Lincoln, NE
- Luke Brown, Portland, ME
- Robin Freeman, San Antonio, TX
- Chad Michaud, Portland, ME
- Becky Padilla, Colorado Springs, CO
- Greg Romain, Colorado Springs, CO

The first-place winner of each class will move on to compete in the Nebraska Truck Driving Championships. Last year, 99 drivers proudly showed off their skills while competing at the Nebraska Truck Driving Championships. Nine class winners went on to compete in the American Trucking Association's

National Truck Driving Championships.

We can't wait to see our drivers compete at the national level! We know we have some of the best, most skilled drivers, who are proud of the job they do and who always put safety first. We believe in them!

Please wish our drivers and your co-workers the best of luck at the competition and stay tuned to read more about the rodeo and the winners in one of our future newsletter editions.

New "Driver of the Quarter" and "Driver of the Year" Programs Kick Off January 2024

As part of the newly launched recognition programs, MMS Site Managers will nominate their drivers for a chance to win. Each region will have one winner for the "Driver of the Quarter" award. All quarterly winners will qualify for a chance to win the "Driver of the Year" award. Only one winner will be selected for this category.

Driver of the Year Prizes:

- \$5,000 award
- "Driver of the Year" Jacket
- Engraved award
- Dinner w/owners or regional director plus family members
- Virtual invitation to MMS Leadership Conference to be recognized by owners and all management members

Driver of the Quarter Prizes:

- \$500 award
- Embroidered T-Shirt or Sweatshirt
- Engraved Award
- Team Pizza Party

*Winners from each category will also be nominated for the "Driver of the Month" and "Driver of the Year" programs with the Nebraska Trucking Association.

*All winners will have their names engraved on a plaque, which will be kept on display at our corporate office.

NORTHEAST DIRECTOR PROFILE BRIAN FISHER

Born and bred in Kenosha, Wisconsin, Brian went from playing varsity baseball and golf at Tremper High School to serving eight years in the U.S. Airforce - living in Texas, New Mexico and Arizona, with a deployment to Korea and two deployments to Iraq. He was also a marketing major at Wisconsin-Parkside.

Brian joined MMS as Northeast Director in May 2023. Prior to

that, his career included various positions at Stericycle, where he started as a driver and worked his way up to lead driver and, finally, transportation manager.

When he's not in the office, you'll find Brian knee-deep in his favorite interests, which include fishing, boating, hunting, sporting events and cars and Jeeps. His latest project is fully restoring a beat-up Jeep Scrambler.



KS-MO REGIONAL MANAGER PROFILE CHRIS NICHOLS

Chris is a Nebraska native, born and raised in the panhandle. He and his wife Natalya have four children, Nehemyha, 14, Robyn, 12, Remingtyn, 6, and Rayna, 4.

Chris worked as a corrections officer for the Wyoming Department of Corrections. After obtaining his CDL Class A in 2015, he spent 7 years with NTC/Cross-country in multiple management roles. A promotion to Terminal Manager in 2019 landing the family in Kansas City, where they purchased their first home.

He took the KS-MO Regional Manager position with MMS in 2022.

"I love what I do and the people we work with," he said. "MMS is a great company with wonderful people."

In his free time, Chris loves to fish, hunt, shoot and watch Philadelphia Eagles football. "FLY EAGLES, FLY!"



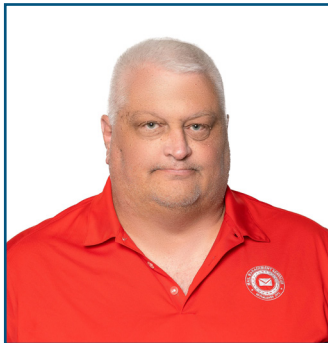
LOCATION SPOTLIGHT

SPRINGFIELD, MISSOURI

Operating since 2018

MIKE ROBNETT

Site Manager



The Springfield, Missouri, location became a part of MMS operations in 2018. The team is led by a Springfield native, Mike Robnett.

Before joining MMS, Mike worked as a Loading Supervisor and Warehouse Manager at the Springfield Underground Storage company. He started his mail contractor career in 2008 and joined the MMS team in 2018. With his wonderful managerial and leadership skills, along with the support of his hard-working team, Mike has successfully grown his team from 35 to now 43 employees.

“I have enjoyed my time and experiences with Mail Management Services since day one. Watching the company grow and knowing that we have had something to do with that is amazing. I am proud to work with everyone at Mail Management Services.

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I am also lucky to have such awesome drivers on my team to work with. They are very dedicated, organized and knowledgeable with their routes and handling of the mail. They all seem to enjoy working for MMS, and I enjoy working with them,” said Mike.

Springfield, Missouri, Driver Team

Brown, James	2018	Ussery, Othel	2018	Hoag, Jamie	2022
Burns, Clint	2018	Warren, Dan	2018	Allred, Jeffrey	2022
Cates, Melvin	2018	Scrivener, Wayne	2018	Brackin, Michael	2022
Chapman, Irvin	2018	Endicott, Gale	2018	Cross, Danny	2022
Christopher, John	2018	Stokes, William	2019	Jackson, Brent	2023
Colin, Travis	2018	Kirby, Thomas	2019	Slater, Timothy	2023
Henson, Kenneth	2018	Wiebe, John	2019	Wilson, Randall	2023
Hilderbrand, Larry	2018	Oliver, Danial	2020	Cordell, Clarence	2023
Hines, Richard	2018	Werst, Shawn	2020	Rhodes, Dusty	2023
Mcmichael, Billy	2018	Putman, Keith	2020	Riley, Michael	2023
Pyle, Corey	2018	Harris, Dwight	2021	John, Daniel	2023
Smith, Larry	2018	Pyle, Verrol	2021	Jacobs, Robert	2023
Smith, Ricky	2018	Smith, Shannon	2021	Roberts, Gregory	2023
Taylor, Jason	2018	Hanson, Robert	2022	Mclaughlin, Heather	2023

DRIVER SPOTLIGHT

REGINALD OLIVER

Commercial Truck Driver
San Antonio, Texas



Reginald was nominated by his Site Manager, Thomas Perez, who speaks very highly of him.

“He is more than a driver to me; he is dedicated to making sure we are always on time for our deliveries. He helps whenever he can by filling in and helping on a variety of routes, moves our cars and trucks around so that we can keep up with maintenance, and even when he’s feeling under the weather, he comes in and keeps

on trucking!” said Thomas. Reginald Oliver, from Detroit Michigan, is a graduate of Northern Michigan University. His hobbies are reading and bicycling.

He played in the United States Football League for the San Antonio Gunslingers and was part of the Bounty Hunter defense. Reginald also tried out for the New York Giants as a free agent. (See photo). Reginald is a proud father to his

two daughters: Chase Lynn Oliver is a Travel Registered Nurse and Dr. Cleona Oliver a periodontist. He has one son-in-law, Nicholas Bassani, who is a cancer research specialist from Italy. Nicholas represented Italy in the Boston Marathon and is currently ranked in the top 2% of UTMB Trail Runners in the world. He is also a proud uncle of Jennifer Lynn Williams, who is Chief Development Officer for USA Basketball foundation in Colorado Springs.



MANAGER SPOTLIGHT

JOSH CRAWFORD

Fuel & Asset Manager
Lincoln, Nebraska



Josh was nominated by Tonda Griess, who said: “One person managing all our vehicles and everything that goes with them is a task itself. With the past years’ new locations and loss of

locations, he handled everything with grace. Josh has always been reliable and hardworking; everyone knows we can count on Josh to get something taken care of. Not to mention the awesome attitude he brings with him to the office every day even if there are fuel card issues he’s dealing with.”

“Josh is a hard worker, great teammate and always willing to help. He has volunteered on days off to assist with odd jobs that need to be done for the company and is always willing to give something new a try, all with a great attitude”, said Joey Fynbu.

Josh was born and raised in Nebraska. He is the middle child in a family of five, with an older

brother and a little sister. He’s a proud uncle to one nephew and three golden retrievers. A journalism graduate from the University of Nebraska at Kearney, Josh took an unlikely path, spending four years recruiting at a small transportation company and then finding his way to MMS where he currently serves as an Asset Manager. Josh is grateful for the enjoyment he finds in his work and the wonderful relationships with his co-workers.

“On a personal note, I’m a devoted Nebraska Cornhusker fan even though their seasons tend to bring more sadness than joy,” said Josh, with tears in his eyes.

SPOTLIGHT NOMINATIONS

1ST QUARTER, 2024



Congratulations to all the nominees!

DRIVERS

Luke Brown
Portland, Maine

Gregory Antoine
Baton Rouge, Louisiana

Paul Dodge
Medford, Oregon

Dennis Morris
Amarillo, Texas

Dustin Siemer
Chillicothe, Missouri

Cameron Yeomans
Chillicothe, Missouri

MANAGERS

Jake Gosnell
Site Manager, North Platte, Nebraska

Ron Watkins
Site Manager, Saginaw, Michigan

Becky Padilla
Site Manager, Colorado Springs, Colorado

Yolanda Willis
Recruiter, Lincoln, Nebraska

Jason Franks
Site Manager, Memphis, Tennessee

2024 Birthdays



January

Dextrone B Baton Rouge
 Michael G Baton Rouge
 Kimberly G Baton Rouge
 ChaunceyH Baton Rouge
 Leon J Baton Rouge
 Quintus M Baton Rouge
 Keegan W Baton Rouge
 Joseph W Baton Rouge
 David H Cincinnati
 Dangelo M Cincinnati
 Thomas W Cincinnati
 Anthony B Colorado Springs
 Brian B Colorado Springs
 Kuawane H Colorado Springs
 Romeo I Colorado Springs
 Rashad R Colorado Springs
 Francis G Everett
 Dana H Everett
 Wesley K Everett
 Tomas K Everett
 Jeffrey M Everett
 Alexis N Everett
 Roy R Everett
 Michael S Everett
 Thomas S Everett
 Debbie W Everett
 Doug D Lincoln
 Cherie R Lincoln
 Ramon R McAllen
 Jacqueline B Medford
 Eric G Memphis
 Bruce J Memphis
 David M Memphis

Tawana W Memphis
 Jennifer B Midland
 Jimmy C Midland
 Terrance R Midland
 Omer B San Antonio
 Trevon G San Antonio
 Martha H San Antonio
 Abdullahi L San Antonio
 Teresa P San Antonio
 Lawrence S San Antonio
 Clint B Springfield
 Travis C Springfield
 Michael H Topeka
 John V Topeka

February

Ashley B Abilene
 Jaime H Amarillo
 Brandy P Baton Rouge
 Blake W Baton Rouge
 William W Baton Rouge
 William Y Chillicothe
 Ernie B Cincinnati
 GC C Cincinnati
 Rico C Cincinnati
 David H Cincinnati
 Galen P Cincinnati
 Steve R Cincinnati
 AlexanderP Colorado Springs
 Jen G CORP
 Gregory J Denver
 Taytan O Denver
 Dena J Everett
 Rico S Everett
 Robert S Everett

Deneena V Everett
 Jaime F Lufkin
 Carlos G McAllen
 Steven B Medford
 Jeared Y Medford
 Michael G Memphis
 Richard P Memphis
 Boyce A Midland
 Jacob G North Platte
 Jessie C Saginaw
 Alan H Saginaw
 Michael C San Antonio
 Ashton L San Antonio
 Thomas P San Antonio
 Jeffrey A Springfield
 James B Springfield
 Richard H Springfield
 Robert H Springfield
 Keith P Springfield
 Corey P Springfield
 Mike R Springfield
 Richard G Topeka

March

Joseph B Baton Rouge
 Hillery B Baton Rouge
 Roger N Baton Rouge
 Jason R Baton Rouge
 Jermaine W Baton Rouge
 Lawrence S Cincinnati
 Bill C Colorado Springs

Marcus G Colorado Springs
 Scott H Colorado Springs
 James N Colorado Springs
 Luis M CORP
 Thomas F Denver
 Paul-EmileP Denver
 Luckman D Everett
 Timothy D Everett
 Shane H Everett
 Wayne S Everett
 Christopher N Kansas City
 Jeffrey S Kansas City
 Timothy F Lufkin
 Chassity R Lufkin
 Thomas C Medford
 Donald G Medford
 Diana M Medford
 Shawn P Medford
 Gregogory R Medford
 Ericka E Midland
 James R Midland
 Kevin G Saginaw
 Tyler H Saginaw
 Zachary J Saginaw
 Al L San Antonio
 Veronica R San Antonio
 Daniel J Springfield
 Heather M Springfield
 Dusty R Springfield
 Larry S Springfield

2024 Anniversaries



January

Douglas L Cleveland
 Joey F CORP
 Conner M CORP
 Bradley P Denver
 Brandon M Everett
 Wayne S Everett
 Ernesto B Lufkin
 John B Lufkin
 Roy C Lufkin
 Timothy F Lufkin
 Jesus I Lufkin
 Chris M Lufkin
 Alvaro R Lufkin
 James W Lufkin
 Victoria D Midland
 Manuel R Midland
 Lucy A San Antonio
 Tracy B San Antonio
 Donise B San Antonio
 Timothy B San Antonio
 Omer B San Antonio
 Jason C San Antonio

Robert C San Antonio
 David C San Antonio
 Roland D San Antonio
 Nancy D San Antonio
 Mariano F San Antonio
 Denise G San Antonio
 Jessica J San Antonio
 Ashton L San Antonio
 Victor L San Antonio
 Felipe M San Antonio
 Emenike N San Antonio
 Reginald O San Antonio
 Teresa P San Antonio
 Thomas P San Antonio
 Veronica R San Antonio
 La Kiesha R San Antonio
 Ivan S San Antonio
 Sylvia S San Antonio
 Georgi S San Antonio
 Darryl S San Antonio
 John T San Antonio
 Robert H Springfield

February

Alexander P Colorado Springs
 Tonda G CORP
 Michael C Everett
 Kurt C Everett
 James C Everett
 Timothy D Everett

Jonathan D Everett
 Randy D Everett
 Toby G Everett
 Shane H Everett
 Grant L Everett
 Jason M Everett
 Patrick M Everett
 Michael M Everett
 Jeffrey M Everett
 Roy R Everett
 Francisco R Everett
 Robert S Everett
 Rico S Everett
 Greg S Everett
 Cameron V Everett
 Jerry B Lincoln
 Steven B Lincoln
 Bryant B Memphis
 Ben B Memphis
 Dontavious C Memphis
 Claude C Memphis
 Mario F Memphis
 Jason F Memphis
 Scott G Memphis
 Bruce J Memphis
 Timothy L Memphis
 David M Memphis
 Christine M Memphis
 Richard P Memphis
 Erma P Memphis
 Lachandler R Memphis

Quinton S Memphis
 Joseph S Memphis
 Candice S Memphis
 Jeremy S Memphis
 David T Memphis
 Fatimata T Memphis
 Marlon V Memphis
 Kendrick W Memphis
 James W Memphis
 Tawana W Memphis
 Richard L Saginaw
 Dwight H Springfield
 Brent J Springfield
 William S Springfield
 Stacy K Topeka

March

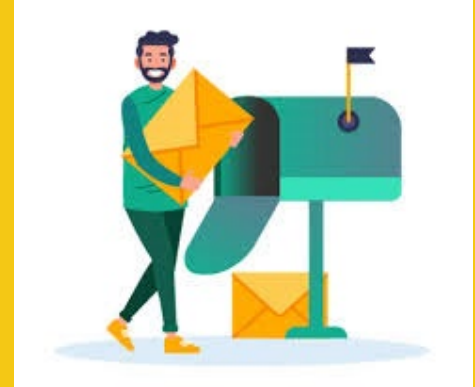
Stephen M Chillicothe
 Dominik D Colorado Springs
 John P CORP
 Luckman D Everett
 Hernani J Lufkin
 Michael G Memphis
 Eric G Memphis
 Alassane G Midland
 Nicholas H Milwaukee
 Joseph L Saginaw
 Roy M San Antonio
 Ralph T San Antonio
 Timothy S Springfield

NEW MEDICAL PLAN ID CARDS - COMING SOON!

Effective January 1, 2024

<https://mailmanagementservices.myaptahealth.com>

- Access your ID card
- Find in-network providers
- Check claims information
- Access your healthcare plan documents
- Schedule a call with a Care Coordinator
- Links to other carriers and so much more



IMPORTANT ID CARD INFORMATION

Please use this information until your new ID Card arrives:

Medical Plan

Group Plan Number: 76-416820

Member ID: Use your SSN

Claim Filing Address: UMR

PO Box 30541

Salt Lake City, UT 84130-0541

EDI Payor # 39026

Apta Health Care Coordinators: 877-610-8817

For Providers: 877-813-9240 | www.ccbyqh.com

Healthiest You: 866-703-1259 | www.healthiestyou.com

Prescription Claims

RX BIN: 015433

RX PCN: SSN

RX Group: 76416820

Pharmacy Help Desk: 800-710-9341

DOWNLOAD THE MOBILE APP

Search the Apple App Store or Google Play for "Quantum Health" to access many of the features that are available on the website. Think of this as your Care Coordinator app that is always with you wherever you go.

CALL YOUR CARE COORDINATORS

You can call your Care Coordinators anytime you have questions regarding your healthcare plan, upcoming procedures, to replace lost ID cards, help with billing information, and much more.

(877) 610-8817



Winter Driving: Take it

S L O W



Checklist

- ✓ Check the weather and your route before you go
- ✓ Allow enough time for traveling
- ✓ Warm up the car in an open air space
- ✓ If it snowed the night before, brush off your entire car before you take off
- ✓ Make sure your windshield, mirrors, sensors and back up camera are free of ice and dirt
- ✓ Become familiar with your car's safety features that will assist you in inclement weather
- ✓ Have a safety checkup done on your vehicle and make sure tires, brakes and windshield wipers are in good working order
- ✓ Keep the gas tank at least half full
- ✓ Have an emergency kit in the trunk that includes: Blankets, hats, gloves, hand warmers, socks, bottled water, nonperishable food items, phone charger, flashlight with extra batteries, scissors, string or cord, matches/lighter in a waterproof container, reflective triangles or flares, tool kit or combi tool, ice scraper, shovel, ice melt, rock salt or cat litter, windshield washer fluid, first aid kit, compass
- ✓ Check your tires to ensure proper inflation and tread depth for winter weather driving
- ✓ Let someone know where you are going and notify them when you arrive
- ✓ Slow down and Increase following distance

When you arrive at your destination:

- ✓ Choose a different parking space if you detect ice before exiting the vehicle
- ✓ Walk slowly, keeping your hands free for balance
- ✓ Stay on treated even surfaced sidewalks as much as possible.
- ✓ Avoid distracted walking

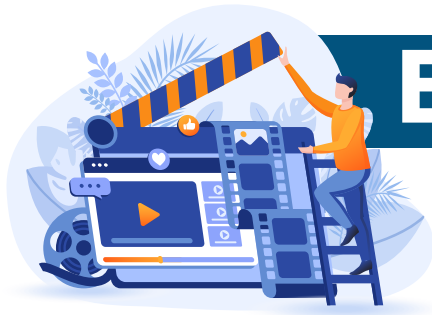
**Decide to stay home if your local weather
and road conditions seem extreme**



nsc
Member

Visit nsc.org for more resources.





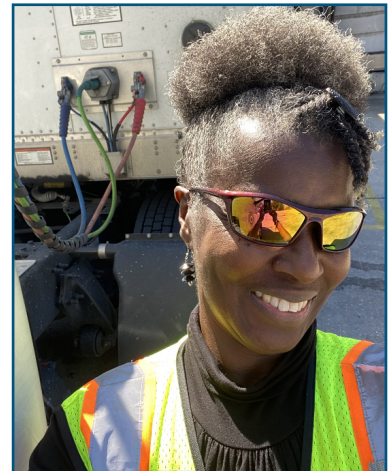
BEHIND THE SCENES



Ashley Bphonsavat and family in search of the Halloween Wizard!



Corporate employees surprised Jon Bargaen and Dan Bargaen (owners) with Boss' Day celebration party.



Bessie Dalton, Truck Driver, Baton Rouge, Louisiana.



Luis Martinez with Kylie Kelce, the wife of football player Jason Kelce, at Chief's vs Eagles game in Kansas City.



Josh Crawford made his dream trip to Pennsylvania and cheered on the Steelers!



Richard Latty (Truck Driver) and his catch of the day! - Saginaw, Michigan.



Conner McKenna, Brian Fisher and Jeus Del Real gave Mark Larock a "sweet" sendoff into his future endeavors. Best Wishes, Mark Larock! -Milwaukee, WI



Rico Sands (Truck Driver) on a very special day. Love is in the air, and you can feel it! -Everett, Washington



BEHIND THE SCENES



MMS's very own and favorite cheerleader: Site Manager, Thomas Perez out of San Antonio, Texas with his family, getting into the Halloween spirit!



"A great day with my best friend and partner for 32 years." Edward Lococo (Truck Driver) with his wife, enjoying the Toto concert -Colorado Springs



Alicia Sandifer, Truck Driver, Baton Rouge, Louisiana.



Dan Bargaen (Owner) and his brave family who DARED!



Shannon Nunn (Truck Driver), from his professional wrestling days. - Medford, Oregon



Mike Knigge with his family: Go Big Red!



Tonda Griess and Amela Bektic with their families in Kansas City, watching the Chiefs "destroy" the Bears.



It's father and son bonding time! Luis Martinez with his father, in Kansas City cheering on the Eagles.



Mail Management Services
2024 1ST QUARTER NEWSLETTER

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