

ANNOUNCING OUR FIRST-EVER DRIVER OF THE YEAR!

We are thrilled to introduce the recipient of MMS's most prestigious award: the Driver of the Year! This honor is awarded to an outstanding driver selected by a distinguished committee, which includes the owner of MMS, our COO, VP and representatives from Safety and HR. The Driver of the Year not only earns the highest level of recognition within our company but also receives a \$5,000 award, along with exclusive company merchandise and other exciting perks.

Meet Our 2024 Driver of the Year: David Taite

Hailing from Cincinnati, Ohio, David Taite attributes his strong values to the guidance of his two wonderful parents. A dedicated football fan, David enjoys spending his Sundays cheering on the Cincinnati Bengals, especially when he can attend games with his girlfriend.





David began his trucking career in 2016, gaining experience at US Foods, Rush Truck Center and Kraus Truck Lines before bringing his expertise to MMS. His passion for the open road and the opportunity to connect with people make him an exceptional driver and team member. David's approach to both work and life is rooted in positivity, and he firmly believes in putting the Heavenly Father first in all he does.

David's Site Manager, Aaron Milazzo, nominated him for the award, speaking highly of his unwavering dedication and uplifting attitude. "David is always willing to go above and beyond what is expected. His positive outlook and genuine interest in others make him a joy to work with," Aaron said. "He is extremely thorough in everything he does, from completing his paperwork ahead of schedule to being one of the first to finish the monthly safety videos. The USPS station he services is thrilled with the exceptional service he provides."

David's commitment to excellence, professionalism and safety embodies the core values of MMS. We are incredibly proud to recognize him as our 2024 Driver of the Year!



Honoring Our Runner-Ups

In addition to David's well-deserved recognition, we want to congratulate our two runners-up, who will each receive a \$1,000 award:

- · Leon Jackson Baton Rouge, LA
- Robin Resendez San Antonio, TX

Both Leon and Robin have demonstrated outstanding

dedication, safety and service, making them invaluable members of the MMS team. Their hard work and professionalism set a standard of excellence that inspires us all.

Please join us in celebrating David, Leon and Robin for their incredible achievements. Their commitment to safety, service and teamwork makes MMS stronger every day!



We Want to Hear from You!

Have a topic or story idea you'd love to see featured in our newsletter? Let us know! We welcome your input as we work to make our newsletter the best it can be. Submit your suggestions via email to:

info@mailmanagementservices.com.

We look forward to hearing from you!

Introducing the Regional Driver of the Quarter Winners: 4th Quarter 2024

To celebrate their achievements, each winner received a \$500 check, certificate of recognition, a special design MMS hat and more! Please join us in congratulating our three winners:

ROBIN RESENDEZ SAN ANTONIO, TX SOUTHWEST REGION

We are proud to recognize Robin Resendez as the Driver of the Quarter for the Southwest Region! Robin, based out of our San Antonio, TX, location has been with the company since June 2023 and has quickly made a lasting impact.

Nominated by her Site Manager, Thomas Perez, Robin is known for her willingness to help on any route – no matter how unfamiliar – her positive attitude and her ability to get along with everyone. Thomas praised her strong communication skills with both management and fellow drivers, her deep understanding of ELD equipment and her unwavering reliability.

Beyond her dedication to work, Robin is a devoted family person.

"Family is everything to me! If

I'm not at work, I'm at a sports event with my kids!" she proudly shared.

All of her children are involved in sports, and Robin enjoys cheering them on every chance she gets. When she's not at a game, you might find her traveling or out fishing – two of her favorite pastimes.

Robin also had high praise for her leadership team, saying she loves coming to work each day. She commended both Thomas and Regional Director Luis Martinez for their professionalism and for making work an enjoyable experience.

Congratulations, Robin, and thank you for your hard work and dedication!



LEON JACKSON BATON ROUGE, LA SOUTHWEST **REGION**

We are thrilled to announce Leon Jackson as the winner of the Driver of the Quarter for the Southwest Region. Born and raised in Jackson, LA, Leon has always maintained a strong work ethic and a passion for delivering excellence in his field. Outside of work, he enjoys spending quality time with family and indulging in a bit of shopping.

Leon obtained his CDL in 2006 and began his trucking career driving tankers. He later transitioned into the freight industry, where he worked as a pick-up and delivery driver, even driving inside Dow Chemical.

"Now I am with Mail Management and could not have asked for a

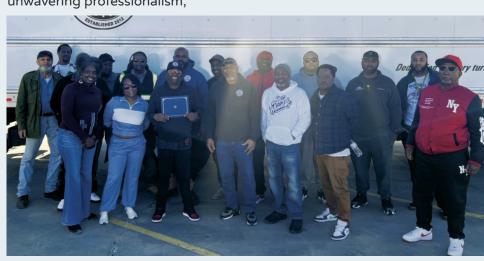
better job," Leon said.

Throughout his career, Leon has earned multiple certifications, including certified driving instructor and DOT weight master license. He is also an active member of the MMS Safety Committee, demonstrating his commitment to safety and continuous learning. Leon's Site Manager, William, nominated him for this prestigious recognition, praising his impressive and clean driving record - free of accidents, violations or incidents. William highlighted Leon's unwavering professionalism,

pleasant attitude and willingness to help wherever needed.

"He is the one you can always count on," William said, emphasizing Leon's respectful nature and dedication to doing the job right every time.

Leon believes in integrity, dedication, discipline and determination and these values have made him a standout employee at MMS. Congratulations, Leon, on this well-deserved recognition!



TODD MUEHLFELD SAGINAW, MI **NORTHEAST REGION**



We are pleased to announce Todd Muehlfeld as the Driver of the Quarter for the Northeast Region! Todd has been a valued member of MMS since October of 2022 and brings with him 12 years of experience in trucking and logistics.

Outside of work, Todd enjoys spending quality time with his wife of two years, especially during their trips up north for camping. When he's not exploring the outdoors, Todd loves a good game of poker or euchre, showcasing his competitive yet fun-loving spirit.

Todd's Site Manager, Ron, nominated him for this recognition, emphasizing how invaluable Todd has been to the team. His willingness to step up and lend a hand when needed speaks volumes about his commitment to his role. Ron also praised Todd's exceptional communication skills, noting his ability to maintain strong, positive connections between the USPS facilities and the MMS team.

Todd's positive attitude, reliability, punctuality and politeness make him a standout team member. His leadership by example has inspired others, and his presence in the team has been greatly appreciated.

Way to go, Todd! Thank you for all your hard work and for embodying the qualities we strive to recognize in our Drivers of the Quarter.

LOCATION SPOTLIGHT

COLORADO SPRINGS, CO

Operating since September 2020

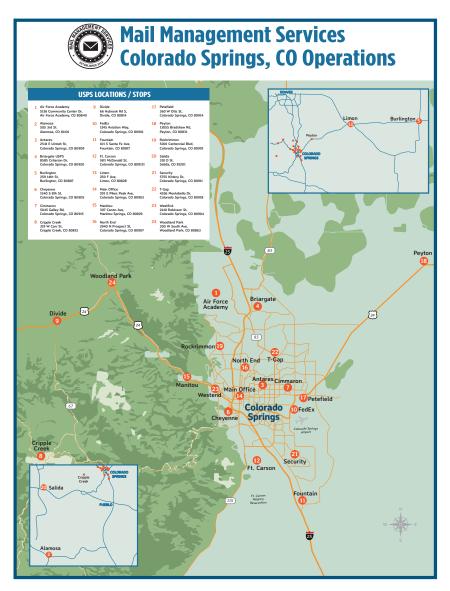
ERIC HARLOW

Supervisor



Colorado Springs, CO Driver Team

KEITH BARNETT **BECISOVIC ARNES ANTHONY BELL THOMAS BIRCHFIELD BRIAN BOESE FERNANDO BONILLA BROADWATER MARGARET BRYANT** ZACHARIAH **CAYWOOD RAUDELIO CORTON BILL CORZATT JR CHRIS DROZDICK DOMINIK** DUBBEL SHON EAGAN **JAMIE FELIU PETER** FRIT7 SCOTT **HEDGE ROMEO** IONITA **JOSHUA KAISER KIRKHAM** RANDY **MICHAEL KLENK ROBERT LARSEN EDWARD** LOCOCO ROBERT **OLIVEIRA OSVALDO** PAULETE **SEAN PAULSON RODRICK PENNY BRENT** QUINTANA **GREG** ROMAIN **ROBERT SCHIMMELPFENNEG JESUS** SILVA VICTOR **SMITH** TODD STEHL **ANGELA** STOFFEL BRIAN TONEY VALENZUELA FRIC **RANDY VALENZUELA RAMON** YZAGUIRRE



After 35 years of dedicated service, Eric Harlow has led our Colorado Springs site to become a standout location known for its breathtaking mountain views and exceptional service delivery. This site blends natural beauty with operational excellence, setting a high standard in our industry. Many of our drivers have provided outstanding USPS service for over 25 years, exemplifying loyalty, dedication and hard work.

Operating in Colorado comes with its challenges, from unpredictable weather to daily traffic congestion, yet our drivers continue to excel. They manage both semi-truck and box truck deliveries, navigating city streets with precision and tackling rugged mountain routes with skill. Our furthest route reaches Guffey, CO, demanding careful attention to steep inclines and changing conditions, especially during peak tourist seasons that increase traffic and complexity.

Not all routes offer scenic views, as some extend east toward the Kansas border, where long stretches of rural roads present their own challenges. Regardless of the direction, our drivers remain committed to delivering top-notch service and upholding the high standards of MMS.

At MMS, we deeply value our drivers' contributions. Their hard work, teamwork and dedication are the backbone of our success. We are grateful for their commitment and proud to have them as part of our team. Thank you to our Colorado Springs drivers for your exceptional service, resilience and dedication – you are truly the driving force behind our continued growth and success. As we move forward, we are confident that with such a dedicated team, we will continue to reach new heights together.

MANAGER SPOTLIGHT NICHOLAS HART

Operations Support Milwaukee, WI

Nick is an experienced travel manager with a diverse background in retail, transportation and management. Hailing from the small island of Saipan, Nick's passion for travel began early. By the time he turned 18, he had already visited all 50 states and 15 countries. After high school, Nick enlisted in the Army as a Human Intelligence Collector (Interrogator), where his travels expanded to even more destinations, including a deployment to Afghanistan in 2013.

Nick eventually relocated to Wisconsin and began his career at MMS as a part-time Sunday driver. His dedication and hard work led him to a management role, and after MMS lost the contract in Milwaukee, Nick took on a travel position to support all company sites across the country. When he's not traveling for work, Nick enjoys exploring for leisure -



hiking, fishing, flying and riding motorcycles.

Now settled in small-town Wisconsin, Nick plans to focus on work-related travel, though he's always ready for his next adventure. (Coming to a site near you... just kidding!)





CALL FOR MANAGER SPOTLIGHT NOMINATIONS!

We want to celebrate the exceptional members of our team! Do you have a favorite Site Manager, Supervisor, or corporate team member who goes above and beyond? Now's your chance to recognize their hard work and dedication!

Nominate them today! Simply submit your nomination to info@mailmanagementservices.com and tell us why they deserve the spotlight. Let's give our outstanding colleagues the appreciation they deserve!

Born and raised in Scottsbluff, NE, Chris Nichols began his transportation career in 2012, transporting inmates to and from prison for court and hospital duties. However, he quickly realized that working with inmates wasn't his calling. He obtained his CDL and transitioned to operating a variety of equipment, including flatbeds, vans, bottom dumps and tankers, hauling everything from corn and beans to heavy machinery, liquid and dry fertilizer and eventually freight of all kinds (FAK) in the LTL sector.

In 2015, Chris moved into management, collaborating with terminals across Nebraska, Colorado, Kansas and Missouri. He played a key role in efficiently moving up to 1.5 million pounds of freight each night - while most people were asleep - always prioritizing cost-cutting, ontime performance and, most importantly, safety in 2019, Chris and his family moved to Kansas City, MO, where he continued building his career in transportation as a terminal manager. His journey ultimately led him to MMS, where he now





contributes his expertise to the Safety team.

Outside of work, Chris and his

PROFILE SPOTLIGHT

CHRIS NICHOLS

Regional Safety Support San Antonio, TX

wife feel incredibly blessed (and slightly outnumbered) as proud parents of four wonderful kids, each with their own unique personalities and talents. Watching them grow into kind, hardworking and independent young adults is his greatest joy – though he suspects they're also growing into expert negotiators when it comes to convincing Dad to buy them things.

As a family, they love spending time outdoors – going on walks, riding bikes, hiking, fishing and, most importantly, swimming at the pool (seriously, do they ever get out?). Chris also enjoys shopping trips, though he's come to accept that his main role is less "shopper" and more "walking ATM," but he wouldn't change it for the world!

PROFILE SPOTLIGHT

JESUS DEL REAL

Regional Safety Support Milwaukee, WI



Jesus Del Real, originally from Zacatecas, Mexico, moved to the United States at the age of eight and has called Milwaukee, WI, home for the past 20 years. He fondly recalls his childhood memories in Mexico, especially the times spent with his grandmother, who would cook simple yet unforgettable meals that remain the best he's ever tasted.

Jesus comes from a very close-knit family, and family gatherings are a frequent tradition, with trips and holidays coordinated each year with cousins and siblings. A nature enthusiast, Jesus takes every opportunity to go on hiking trips, with one of his most memorable hikes being in Oregon, where he visited Crater Lake. His travels have taken him back to Mexico often, as well as to four countries in Europe, Puerto Rico and 15 states across the U.S.

In January 2025, Jesus and his girlfriend, Ariane, welcomed their daughter, Azalea Del Real, who has quickly become the center of their world. The couple also shares their home with two beloved dogs: Simba, a corgi, and Mitzy, a husky mix. As a new father, Jesus's primary goal is to be the best dad he can be, striving to make his daughter proud to call him her father.

Jesus began his career in transportation in 2018, initially working at a small trucking company in payroll and billing. He soon expanded his skills, learning dispatching, brokering shipments and operating sprinters, 16-ft. and 26-ft. box trucks. His diverse experience has provided him with a unique perspective on both driving and management.

In 2021, Jesus joined MMS, initially supporting the freight department. After a year, he transitioned to the role of Compliance Coordinator, working closely with site managers and drivers across the country. His efforts to launch and train teams on Samsara compliance and improve understanding of Hours of Service (HOS) became a highlight of his MMS journey, as he had the chance to meet the hardworking individuals who make the company thrive.

Currently, as part of the Northeast Safety Support team, Jesus continues to work with site managers and drivers daily, focusing on a variety of safety initiatives and other tasks that help MMS maintain its commitment to being a safer, more efficient company. His professional goal remains clear: to keep learning from his colleagues at MMS and continue to grow.



Mail Management Services- Health Plan Programs

MvQHealth.

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UMR (claims administrator) UnitedHealthcare

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Test Your Knowledge!



PREVIOUS QUESTION:

WHAT IS THE MAXIMUM NUMBER OF HOURS A TRUCK DRIVER CAN DRIVE IN A SINGLE DAY UNDER THE HOURS OF SERVICE (HOS) REGULATIONS?

ANSWER: UNDER FMCSA HOURS OF SERVICE (HOS) REGULATIONS, A TRUCK DRIVER MAY DRIVE A MAXIMUM OF 11 HOURS AFTER 10 CONSECUTIVE HOURS OFF DUTY WITHIN A 14-HOUR ON-DUTY WINDOW.

WINNER: SEAN CATHCART, PORTLAND, ME

TEST YOUR KNOWLEDGE FOR A CHANCE TO WIN!

Q: What features are available in the ADP app?

- a) Change your direct deposit account
- b) View your PTO balance
- c) Update your tax withholdings
- d) All of the above

Think you know the answer? Text your response to 402-890-2244 for a chance to win exciting prizes! Stay tuned for the correct answer and the lucky winner in our next issue. Good luck!

2025 Birthdays

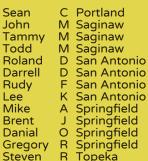
April Albert Bessie Niyoka Frederick John Christophel Thomas Kenneth Raudelio Eric Josh Robert Randy Joshua Ryan Jonathan William Grant Benito Paul Jerry Hiep Thanh John Chris Edward Shauntrel Jarae	BLOTKLYCODTLYCOBSFS	Amarillo Baton Rouge Baton Rouge Baton Rouge Baton Rouge Baton Rouge Cincinnati Cleveland Colorado Springs Correct Everett Everett Everett Everett Everett Everett Everett Everett Fort Scott Lincoln Lufkin Lufkin Memphis Memphis Memphis
Jarae	W	Memphis
Hector	Α	Midland
Lisa	L	Saginaw
Jeremy	0	Saginaw
Garth	S	Saginaw
Corev	C	San Antonio

Roy Reginald Clifford Roger Ricky Jorge	MOPHSR	San Antonio San Antonio San Antonio Springfield Springfield Topeka

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May	_	A bilana
Devon	F	Abilene
Keith	H	Baton Rouge
Detrick	L	Baton Rouge
Charles	M	Baton Rouge
Bobby	M	Baton Rouge
Dedrick	0	Baton Rouge
Dave	S	Chillicothe
Justin	В	Cincinnati
Aaron	M	Cincinnati
Ashley	T	Cincinnati
Chris	D	Colorado Springs
Mike	K	Colorado Springs
Brian	T	Colorado Springs
Eric	٧	Colorado Springs
Jesus	D	CORP
Tonda	G	CORP
Elmer	L	Everett
Odilon	D	Liberal
John	R	Lincoln
James	W	Lufkin
Craig	D	Medford
Robert	G	Medford
Julie	Z	Medford
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Steven	п	торека
June Ray John David Dennis Paula Randal John Alvin Jonathan Gerald Dale David Marinno Brian	DGVMBEJLTHBGPS	Abilene Abilene Abilene Abilene Amarillo Baton Rouge Baton Rouge Baton Rouge Baton Rouge Chillicothe Cincinnati Cincinnati Cincinnati

Arthur	В	Colorado Springs
Angela	S	Colorado Springs
Brian	F	CORP
Rick	Ġ	Denver
Bob	Ă	Kansas City
Darroll	M	Liberal
Ellis	N	Liberal
Steven	В	Lincoln
Jerry	В	Lincoln
Thomas	H	Lufkin
Jeffery	Ö	Medford
Mario	F	Memphis
Derrick	R	Memphis
Edward	W	Memphis
Marie	Н	Midland
Glenwood		Portland
Richard	L	Saginaw
Hector	Ř	Saginaw
Jason	Ċ	San Antonio
Juan	Ğ	San Antonio
Georgi	Š	San Antonio
Clarence	\tilde{c}	Springfield
Roger	S C C	Springfield
Danny	Č	Springfield
Shawn	W	Springfield
Robert	W	Springfield
William	A	Topeka
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Marinno P Cincinnati



D San Antonio

Nancy

2025 Anniversaries

James

Edward

Jennifer

Brian

AlexanderR Everett

Lufkin

W Memphis

Memphis

Midland

April Bobby	М	Baton Rouge
Elijah	В	Cleveland
Mike	K	Colorado Springs
Todd	S	Colorado Springs
Eric	V	Colorado Springs
Ramon	Υ	Colorado Springs
Benito	U	Everett
Doug	D	Lincoln
Joshua	R	Lincoln
Shauntre	IM	Memphis
Tammy	M	Saginaw
William	Α	Topeka
Richard	G	Topeka
Steven	R	Topeka
Michael	S	Topeka
John	V	Topeka

May		
Ashley	В	Abilene
Waymon	dB	Abilene
Devon	F	Abilene
Billie	W	Abilene
Ryan		Amarillo
Doug	C	Amarillo
Dennis	M	Amarillo
Steven	Ν	Amarillo
Albert	Т	Amarillo
Gregory	Α	Baton Rouge
Paula	В	Baton Rouge

Alfred B	Baton Rouge
Hillery B	
	Baton Rouge
Justin C Lamar E	Baton Rouge
Lamar E	Baton Rouge
Randal E	Baton Rouge
Shedrick F	Baton Rouge
Ronnie G	Baton Rouge
Michael G	Baton Rouge
Wilbert H	Baton Rouge
ChaunceyH	
Leon J	Baton Rouge
John J	Baton Rouge
Jonathan J	Baton Rouge
Donald L	Baton Rouge
Frederick L	Baton Rouge
Detrick L	Baton Rouge
Willie M	Baton Rouge
Roger N	
	Baton Rouge
Alicia S	Baton Rouge
Darryles S	Baton Rouge
Kenneth S Charles T	Baton Rouge
Charles T	Baton Rouge
Jonathan T	Baton Rouge
Joseph W	Baton Rouge
William W	Baton Rouge
Jermaine W	
Keegan W	Baton Rouge
Jermaine W	Baton Rouge
Steven P	Cincinnati
Thomas B	Cleveland
Kevin W	Cleveland
Arnes B	Colorado Springs
Margaret B	Colorado Springs
Brian F	CORP
0.000	Everett
Matt B	Everett

William Albert Paul Lucas Garth Lee Eliet Ivan Lacy	BBFLZSK>BH	Midland Midland Midland Saginaw Saginaw Saginaw San Antonio San Antonio Springfield Weatherford
June John Micheal Jaime	G J H	Abilene Abilene Amarillo
Clint Joseph Bessie	M B D	Amarillo Baton Rouge Baton Rouge
Kimberly Jesse Niyoka	GHJ	Baton Rouge Baton Rouge Baton Rouge
John Curtis	P W	Baton Rouge Baton Rouge
Robert James Justin	H B B	Chillicothe Cincinnati Cincinnati
Carlton Rico GC	CCCF	Cincinnati Cincinnati Cincinnati
Antuan David	FHL	Cincinnati Cincinnati
Lloyd	L	Cincinnati

M Cincinnati

Bruce

BEHIND THE SCENES



At the NSRMCA event, Mike Shermot, alongside his wife and mother, proudly showcased his company, SYBR – earning high praise and making a strong impression at the show! Las Vegas, NV



Can you guess the theme?
Corporate office employees
celebrating the holiday season –
already making us miss Christmas!
Lincoln, NE



Mail Management Services

2025 2ND QUARTER NEWSLETTER

1919 S 40th Street, Suite 222 Lincoln, NE 68506 (402) 890-2244 info@mailmanagementservices.com



The company's first-ever electric box truck has arrived! This beta unit is officially here and John Pool, Luis Martinez and Thomas Perez wasted no time putting it through its paces – pedal to the metal! San Antonio, TX



First Snowfall at the MMS Yard. Medford, OR



John Pool and Amela Bektic attended the National Star Route Mail Contractors Association event in collaboration with USPS, where they were warmly welcomed by NSRMCA Executive Director Greg Reed. Las Vegas, NV



Congratulations to Kevin Gunter (Site Manager) on purchasing his first home! Medford, OR