

MMS recently concluded its 2nd Annual Leadership Conference in August, which provided valuable insights into the latest developments in the trucking industry and USPS updates.

The two-day event began with an opening prayer by Roy Cox, Site Manager in Lufkin, Texas. John Pool, our Chief Operating Officer, extended a warm welcome and shared a glimpse of the company's direction as we look to 2024. The highlight of the morning was a heartfelt presentation by Dan Bargen, Co-Owner, expressing his deep appreciation for the contributions of our dedicated employees and for his family.

"I couldn't have done this without the support of my loving family, especially my amazing wife, who stood by me every step of the way," said Bargen.

Other presentations included a demonstration of future software by Michael Shermot, Chief Information Officer. Amela Bektic, Safety Director, delved into the significance of fostering a "Safety Culture" and Joey Fynbu, Director of Compliance, provided insights into the intricacies of "Hours of Service" regulations.

Guest speakers included:

- Peter Routsolias, Vice President of Transportation Strategy at USPS, who discussed USPS's vision for contracted companies.
- Rebecca Brewster, President and CEO at American Transportation Institute, who



# **MMS ANNUAL** Leadership Conference 2023



detailed pressing industry issues.

 Jason Petty, Investigator at Nebraska State Patrol, who shared insights on recognizing impaired individuals and regulations governing drug and alcohol testing in the transportation industry.



Jon Bargen, MMS Co-Owner, kicked off day two with a passionate recounting of the company's history and thanked his family and dedicated MMS employees who have contributed to our success.

Additional presentations included:

- Conner McKenna, VP of Operations, who explored effective communications in the workplace.
- Josh Crawford, Asset Manager, who offered insights into vehicle

maintenance costs.

- Tonda Gries and Chrisy Tyler, with HR, who discussed ADP upgrades and timesheets.
- Ashley Bphonsavat and Yolanda Willis discussed hiring requirements.
- Luis Martinez, Brian Fisher and Chris Nichols, who provided territory overviews and recognized their respective teams.

Rounding out day two, our guest speaker, John Sztykiel, Vice President of Business Development at Harbinger, introduced an exciting product for all-electric box trucks and we gave the "Leadership Award" to John Pool (COO), recognizing his outstanding contributions to the growth of MMS. In a poignant moment, we honored the memories of Donald Netters and Derek Coleman.

The conference culminated with a trip to Top Golf, providing employees an opportunity to showcase their skills (or lack thereof), bond with colleagues and celebrate another year of MMS success.

# VP OF OPERATIONS PROFILE CONNER MCKENNA



# <text>

Conner and his wife, Faith, have three kids and another little one on the way! Their bustling household includes 9-year-old Kenny, 4-year-old Eliyanah and 2-year-old Lucas.

A Las Vegas native, spent the majority of his career at PepsiCo managing their local sales and delivery. However, in early 2022, he and his family embarked on a new journey, relocating to Wisconsin to join MMS.

In June 2023, they bought their first home in East Troy, Wisconsin. According to Conner,



Luis was born and raised in Loredo, Texas, where he met his wife, Patty. Even though they went to the same school and had several classes together (he has proof with a picture of them in class together), Patty didn't know he attended there!

Luis earned a bachelor's degree in



"East Troy is well known for, well, nothing, but it's nice and quiet there."

In his free time, you'll likely find Conner fishing and spending as much time as he can outdoors with his kids. As an avid hunter, he's counting down the days until opening day of deer season.

Conner loves working for MMS and is honored to be in the role of VP of Operations. He wants nothing more than continued success for everyone involved. "It's truly a team effort," he said.



business management from Texas A&M-San Antonio. Thirteen hours after graduation, his son was born. They now have two kids, Kairi and Anthony. After college, he worked in operations at Xtra Lease, where the networking capabilities were endless. It's where he was first introduced to mail carriers, specifically John Pool, because Xtra Lease would rent trailers to Southern Mail. After Xtra, he worked for JB Hunt where he learned the field of transportation.

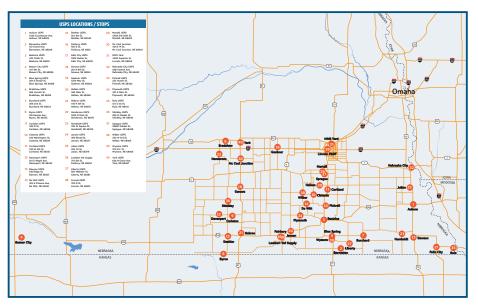
Luis joined MMS in August of last year and has been enjoying his time ever since. There are many opportunities for growth at MMS and it has been a great experience for him to work with all the members that make up this company. Not knowing what tomorrow brings is always a challenge that he looks forward to.

# LOCATION SPOTLIGHT

LINCOLN, NEBRASKA Operating since 2012

# DOUG DICKE Site Manager





Lincoln, Nebraska, in addition to being our corporate office, has the distinction of being our first multiple truck location. It's been through additions and subtractions of HCR contracts, and Doug Dicke has been there from the beginning.

Doug started with MMS in 2012. He has travelled for us, been a dock supervisor and site manager covering multiple sites. Doug likes to golf and is a huge Nebraska football fan. Currently the Lincoln location has 11 drivers. Covering over 15,000 hours of service and 450,000 annual miles. Lincoln's challenges are the same as many locations: short runs and sometimes long layovers. In addition, the winters bring extreme cold and snow to combine for difficult driving and maintenance of the trucks, but through it all Doug has been there to make sure we meet and exceed our obligations to the USPS.

# Lincoln, Nebraska Driver Team

Joshua Rose-2019 Jake Masten-2019 John Robinson-2021 Leonard Grof-2021 Michael Knigge-2021 Jo Robinson-2021 Jazmine Mendoza-2021 Jerry Bixenmann-2021 Steven Bargen-2022 Cherie Reckley-2023 Richard Juilfs-2023 Eli Hoffman-2023





We are pleased to announce our most recent location additions to MMS operations: Cincinnati, OH, Medford, OR and McAllen, TX. Welcome to the MMS team!

### **MMS NEWSLETTER** 4 .

# **2023 Birthdays**

October		
	в	Milwoulcos
Ricky	_	Milwaukee
Joseph	L	Saginaw
Frederick	Μ	Medford
Angela	R	Saginaw
Curtis	W	Baton Roug
Brian	P	Colorado Sp
Francisco	R	Everett
Jaime	G	Midland
Randolph	Ν	Medford
John	С	Springfield
Stephen	В	Everett
Eli	F	McAllen
	В	
Ryan		Amarillo
Logan	С	Portland
Stacy	ĸ	Topeka
Derrick	L	Baton Roug
Ronald	L C	Everett
Verrol	P	Springfield
	S	
Timothy		Baton Roug
Michael	Ρ	Medford
Michael	R	Abilene
Peter	F	Colorado Sp
Robert	ċ	North Platte
Curt	Č	North Platte
Carlton	č	Medford
	č	
Douglas	G	Milwaukee
Dion	А	Saginaw
Roy	С	San Antonic
Douglas	R	Amarillo
Manda	P	CORP
Thomas	ĸ	Springfield
	ĉ	
Doug		Amarillo
Jonathan	J	Baton Roug
Greg	S	Everett
Vincent	В	Kansas City
Nathaniel	R	Medford
Michael	Ë	Milwaukee
	D	
Dale		North Platte
Audra	S	Midland
Shedrick	F	Baton Roug
Tamika	S	Memphis
Donise	В	San Antonic
Bradley	P	Denver
brauley	F	Deriver

-

Robert

F North Platte

Jason

T Springfield

Zachary Joseph James Kevin Cordero ton Rouge Mark lorado Springs Gale Brandon Veronica Billy Reimundo Julie James Joseph Eric David peka ton Rouge Octavio erett ringfield ton Rouge Devin Michael Randall Robert Kurt lorado Springs rth Platte Kevin Frma rth Platte Jessica Joshua Novemb Gregory Jermaine n Antonio Robert Larry Timothy Shannon ton Rouge Manuel William Brian Michael Zachariah rth Platte Rebecca Victor ton Rouge Jonah David n Ántonio Shannon Jackie

AL AOOH&XX&HOOXCOHL&XA	Abilene Chillicothe Kansas City Cleveland Memphis Milwaukee Springfield Amarillo Colorado Springs Springfield Amarillo Lufkin Lufkin Saginaw Chillicothe Medford Milwaukee Amarillo Lincoln Springfield Chillicothe Everett Medford Medford Medford Medford Springfield Chillicothe Everett Medford Medford Memphis San Antonio Lincoln
<b>e</b> B W O J S P R S H S C P L F V S M	Portland Baton Rouge Colorado Springs Saginaw Springfield Baton Rouge Midland Medford Memphis Topeka Colorado Springs Colorado Springs Colorado Springs Colorado Springs Colorado Springs North Platte Saginaw

Lucy Tony Latosha William Dennyboy Phillip Robin Victoria Robert Daniel James Bruce Cameron Eliet Loren Kenneth Jonathan Aaron Nicholas Edward Stephen Carlos Jeffrey Adrian Dashawn Lamar Jerome Joseph Bruce	ASABLPFDCBB\$>>ISBGILIF\$ABUBR\$	San Antonio McAllen Midland Colorado Springs Springfield CORP Midland San Antonio CORP Medford Everett San Antonio Amarillo Baton Rouge CORP McAllen Milwaukee Colorado Springs Everett Medford Medford Topeka Memphis Baton Rouge Colorado Springs Colorado Springs Colorado Springs Colorado Springs
Mariano	F	San Antonio
December Ruben Steven Gregory Willie Sapati John Jeffrey Jesse		McAllen Portland Baton Rouge Baton Rouge Everett Baton Rouge Saginaw Abilene

Jose David Robert Reginald Roy Parker La Kiesha Ronnie Jason Jonathan Donald Ben Lucas Roger Thomas Carl Lacy Shawn Emenike Orlando Ramon Scott Sarah Wilford Pedro Joseph Marvin Jamie Alvaro Jason Cameron Arturo John Jonathan Marlon John Armando	Z d < P + Z < 10 P S < 20 D S A S A S A S A S A S A S A S A S A S	Medford San Antonio Milwaukee St Louis Lufkin Saginaw San Antonio Baton Rouge Everett Memphis Saginaw Everett Colorado Springs Portland Weatherford Medford San Antonio Medford Colorado Springs Memphis Saginaw Abilene McAllen Everett Medford Kansas City McAllen Everett Medford Kansas City McAllen Memphis Chillicothe Milwaukee San Antonio St Louis Memphis CORP San Antonio
Darryl	S	San Antonio

R St Louis

Alexis

# **2023** Anniversaries

		Jeanette	G North Platte	Othel	U Springfield	Kevin	G Saginaw
IXE.		John	R North Platte	Dan	W Springfield	Parker	P Saginaw
		Sheri	R North Platte	Shawn	W Springfield	Trevon	G San Antonio
		Jessie	C Saginaw	Zet	H St Louis	Roy	C San Antonio
		Zachary	J Saginaw	Allen	J St Louis	Wayne	S Springfield
		Jackie	M Saginaw			Gale	E Springfield
Octobe	er	Angela	R Saginaw	Novem	ıber	Keith	P Springfield
Corey	F Baton Rouge	Sarah	R Saginaw	John	H Abilene	Danny	C Springfield
Rebecca	P Colorado Springs	Todd	M Saginaw	Jairo	Q Amarillo	Michael	H Topeka
Jake	M Lincoln	Joseph	B Saginaw	Miguel	F Amarillo		
Michael	E Milwaukee	James	B Springfield	Alfonso	R Amarillo	Decem	ber
Richard	G Milwaukee	Clint	B Springfield	Dextrone	B Baton Rouge	Sean	P Colorado Springs
Robert	C North Platte	Irvin	C Springfield	Keith	H Baton Rouge	Ashley	B CORP
Michael	C North Platte	John	C Springfield	Jason	R Baton Rouge	Thomas	F Denver
Paul	C North Platte	Travis	C Springfield	Michael	S CORP	Paul	W Everett
Steven	C North Platte	Melvin	C Springfield	Samuel	M Denver	Ryan	C Everett
Richard	D North Platte	David	C Springfield	Gregory	J Denver	Dustin	P Midland
Jacob	G North Platte	Larry	H Springfield	Vincent	R Denver	Logan	C Portland
Danny	J North Platte	Richard	H Springfield	Stephen	H Everett	Shane	C Portland
Herbert	L North Platte	Kenneth	H Springfield	James	S Kansas City	Chad	M Portland
Jerold	M North Platte	Billy	M Springfield	Curt	C North Platte	Jessie	C Saginaw
Patrick	M North Platte	Corey	P Springfield	John	M North Platte	Zachary	J Saginaw
Kendry	R North Platte	Larry	S Springfield	Andrew	M North Platte	Lawrence	S San Antonio
Shannon	S North Platte	Ricky	S Springfield	Steven	B Portland	Shannon	S Springfield

Luke

**B** Portland

out of this driver. Victor does all of

this not to get noticed or rewarded

but because it's who he is," said

Victor and his wife have been

daughters, two sons and eight

for his family and going to the

to keep up with me!" he joked.

married 17 years. They have five

grandchildren. He enjoys cooking

"I'm 63 years old, good luck trying

Becky.

gym.



Victor, nominated by his manager Becky Padilla, has been with MMS since September of 2020. Prior to that, he worked for the post office beginning in 2016.

"I have always worked on the Western Slope," said Victor. "I enjoy going up and down the mountains, especially in the snow."

Becky praised Victor for his dedication.

"Victor is someone who goes

# DRIVER SPOTLIGHT VICTOR SMITH

Commercial Driver, Colorado Springs, Colorado

above and beyond. He is very thorough with his daily tasks; he emphasizes safety and represents MMS with the highest standards," she said.

"Victor is always positive and well respected among his co-workers. He delivers excellent customer service to the post offices he serves. Victor is just one of those guys who takes a lot of pride in his work; his truck is spotless. He shows class, and I respect the heck

**MANAGER SPOTLIGHT ROBIN FREEMAN** Operations Support Manager, San Antonio, Texas

Robin has been with MMS since June of 2022. He was nominated by MMS co-owner Jon Bargen, who said: "I have worked with Robin during several new location startups and Robin has always done a fantastic job!"

Other colleagues were quick to praise Robin's work. "Robin is a great resource for all departments with his knowledge and willingness to jump in and help wherever he can. And a great sidekick to Batman!" -Tonda Griess, HR Director

"Robin is GREAT! He's always there whenever you need him, whether it's to help with orientation, or let me pick his brain on a project I'm working on or simply to listen." -Amanda Patton, Safety Assistant

"I have witnessed Robin go above and beyond on many occasions to help whenever and wherever necessary, all with a positive attitude and always in a timely manner. No task is ever too big for him! I am beyond grateful to have Robin as part of our team and always look forward to working with him." -Amela Bektic, Safety Director

Robin is a San Antonio area native. He and his wife Kelly have been together for 12 years and married seven years ago. They love spending time with their family. The couple has five boys between

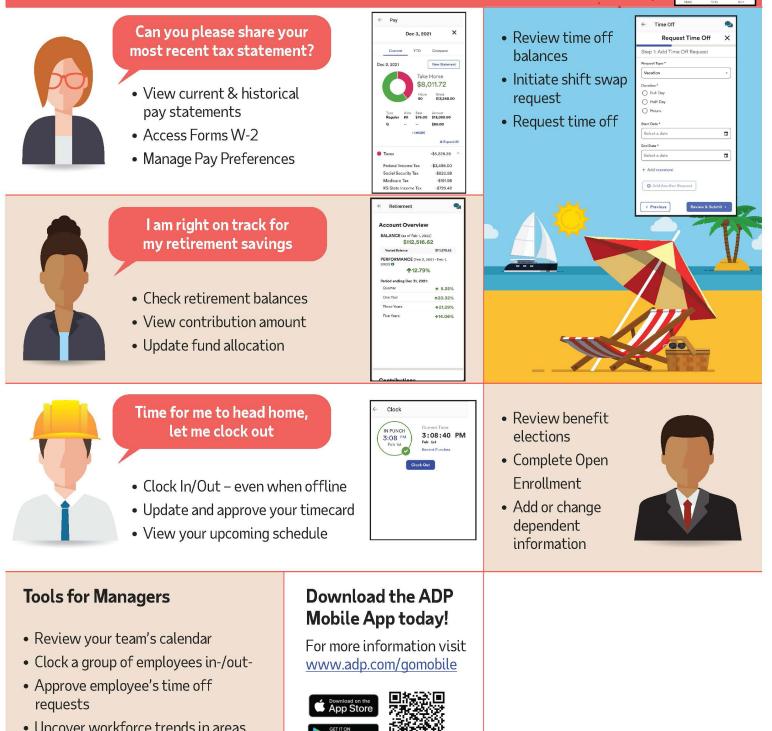


them and nine grandchildren. They love to travel and have been to Hawaii and the Virgin Islands on big trips, but also like to explore taking long driving trips either on the motorcycle or driving and stopping in different towns to see what makes them special.

Robin has close to 40 years experience in management. He joined MMS one year and three months ago. MMS has allowed him to travel, by starting up new contracts, teaching and training. MMS allows him to be involved with all aspects of the business and it has also taught him how the Postal Service works. He says, "I am learning something new and exciting every day. Proud and excited to be here."

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- Compare your workforce with ADP's unmatched data set of more than 30M US workers



\*Feature availability may vary based on your employer and accessibility may vary for on ADP portal and Mobile

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Missed Punches 3 Pending, 3 Overda Recommended

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Things to Know What do

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100 Good Afternoon, Patricia

# EASY WAYS TO SAVE YOUR SHOULDERS GIVE YOURSELF A [micro]BREAK

Pick a movement. After completing a job task, add that movement into your routine. Continue to switch it up throughout the day!

### **Trap Stretch**

A classic for a reason. Overactive muscles in the area can cause issues for the shoulder.

One arm pulls head away from opposite shoulder.

Tuck your chin, and point your nose toward your armpit.

Hold for 10s. Switch!

### Wipers

This movement targets the rotator cuff. Small movements here make a big impact on your shoulder health.

Squeeze shoulder blades together with elbows "pinned" to your waist. Palms together.

Keeping elbows "pinned" to your waist rotate hands out. Hold that squeeze!

Repeat to fatigue.

### W Squeeze

Another targeted rotator cuff movement. This focuses on the lower muscles that bring stability to the shoulder.

Squeeze shoulder blades together, focusing on bringing them DOWN and BACK.

Pull arms into W position with elbows at mid-torso and core tight. Hold that squeeze!

Repeat to fatigue.

### Proud Chest Look Ups

This is a multi-targeted move to focus on both the neck and chest. The goal is to combat the effects of forward slouching posture.

Clasp hands behind your back and lift hands away from body.

Push chest out and look up to ceiling.

Hold for 10s. Repeat as needed.



Hint: Focus on squeezing your shoulder blades DOWN and BACK to have the best results.

Hint: The height of your elbows in the "W" shape changes where you will feel the squeeze. Notice the differences if you raise or lower your elbows while in the "W".



# Scratch Your Back

Getting that itch you can't scratch is great for shoulder mobility and health.

Bend elbow up by the ear and reach hand as far as possible towards mid-spine.

Use opposite hand and reach behind back to try and meet hands half way.

Hold for 10s. Switch!

## Karate Chops

This movement is deceivingly tough. It's working those shoulder stabilizers through their full range of motion!

With your shoulders rolled back into neutral position, bring forearms up holding them parallel to eachother.

Keeping arms parallel slowly raise arms. Remember to squeeze shoulder blades once your hands are above your head!

Slowly raise and lower to fatigue.

### Y Squeeze

This is a multi-targeted move to focus on both the neck and chest. The goal is to combat the effects of forward slouching posture.

With good standing posture raise arms up into "Y" position. Keep head in neutral position.

Squeeze shoulder blades together. Hold that squeeze!

Repeat to fatigue.

Hint: Dont overthink it. The angle of your arms in the air can create a new challenge. This is due to your shoulder blade movement.



You may notice one side has more mobility than the other. This can be due to old injury, hand dominance, or a variety of other things.

Hint: Watch your forearms! They will natrually want to break parallel. This often is due to weakness in the rotator cuff.





# **WORK**fit

This information is for health improvement and injury prevention only. Discontinue any exercise that causes increased pain.

www.work-fit.com

# BEHIND THE SCENES



Corporate Team-MMS Annual Leadership Conference: Kevin Petow, Dan Bargen, Tonda Griess, Chrisy Tyler, Amela Bektic, Ashley Bphonsavat, Amber Ramirez, Jon Bargen, Yolanda Willis, Amanda Patton, Joey Fynbu, Josh Crawford, Michael Shermot



Robin Freeman, Amela Bektic and Luis Martinez representing MMS in Medford, Oregon.



Mail Management Services 2023 4TH QUARTER NEWSLETTER

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NE Region Team: Ron Watkins, Mike Robnett, Conner McKenna, Steve McKinney, Dan Bargen, Chris Nichols, John Pool, Zac Schultz, Brian Fisher, Mark Larock, Chad Michaud, Richard Garcia, Jesus Del Real, Jon Ardon, Steve Reynolds



NW Region Team: Doug Dicke, Grant Lander, Jon Bargen, Jake Gosnell, Mike Knigge



McAllen, Texas drivers excited to join the MMS team and proudly wear their safety vests! Welcome to the team, gentlemen!



SW Region Team: Marc Phaneuf, Jimmy Corralez, Roy Cox, Robin Freeman, Doug Collins, William Weston, Jamie King, Becky Padilla, Thomas Perez, Luis Martinez

At the Leadership Conference employees from around the country took pictures with miniature bobble heads of Dan and Jon. "Traveling with Dan and Jon" was a fun way for them to showcase the conference journey!



Bobblehead Dan Bargen helping Chrisy Tyler and Tonda Griess make sure everyone gets paid on time!



World's Best Bosses: Jon Bargen and Dan Bargen