

WE ARE HIRING

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Arrivals



For more information, visit our web at

**GROUND HANDLING
MANAGER**

ABOUT THE OPPORTUNITY

Position: Ground Handling Manager

Location: South Africa

Position Type: Senior Management, Full-time

Department: Airport Operations

Reporting To: Director of Aviation Services

Closing Date: 29 August 2025

- Elevate Ground Operations at South Africa's Next Premier Aviation Hub
- As the Airport undergoes its R650 million transformation to Category 5 status, we seek an exceptional Ground Handling Manager to lead and optimize all ground service operations for our expanded international terminal.
- This critical leadership role will ensure world-class service delivery as we prepare to handle narrow-body aircraft and triple our annual passenger capacity.

Send your CV and portfolio to:

✉ careers@africaskyairportsgroup.com

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🌐 www.africaskyairportsgroup.com

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GROUND HANDLING MANAGER

KEY RESPONSIBILITIES

- 1. Operational Leadership
- Oversee 300+ ground staff across key functions:
- Aircraft loading/unloading
- Passenger boarding/bridging
- Baggage handling (2,000+ bags daily)
- Aircraft refueling and servicing
- Implement ICAO Category 5 handling standards
- Maintain <35-minute turnaround time for narrow-body aircraft
- 2. Safety & Compliance
- Ensure 100% compliance with:
- SACAA Part 139 regulations
- IATA Ground Operations Manual (IGOM)
- Occupational Health & Safety Act
- Conduct monthly safety audits
- Lead SMS (Safety Management System) implementation

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KEY RESPONSIBILITIES

- 3. Stakeholder Management
- Serve as primary liaison for:
 - Airlines (including international carriers)
 - Fuel providers and catering services
 - Immigration and customs authorities
 - Labor unions (5+ recognized unions)
- 4. Performance Optimization
- Implement digital turnaround management systems
- Reduce baggage mishandling rate to <0.5%
- Achieve 95%+ on-time departure performance
- Drive R20M+ annual cost efficiencies
- 5. Upgrade Project Integration
- Lead ground handling aspects of terminal expansion:
 - New boarding gate commissioning
 - Baggage system upgrades (5km+ conveyors)
 - Aircraft stand optimization (20+ new stands)
 - Develop training programs for Category 5 operations

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GROUND HANDLING MANAGER

QUALIFICATIONS & EXPERIENCE

- Education & Certification:
- Bachelor's degree in Aviation Management/Logistics
- IATA AHM certification (essential)
- SACAA Ground Handling competency
- Experience:
- 10+ years in ground operations
- 5+ years in managerial role at Category 3+ airport
- Proven experience with:
- A380/B747 operations
- ERP and GSE management systems
- High-volume baggage handling

DESIRED SKILLS

- Expertise in:
- Strategic thinker with commercial acumen
- Exceptional crisis management skills
- Strong labor relations experience
- Data-driven performance optimization

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GROUND HANDLING MANAGER

WHY JOIN US?

- Shape ground operations for a world-class airport
- R50M annual equipment budget
- Career path to Head of Airport Operations
- Exposure to global aviation best practices

HOW TO APPLY

- Interested candidates should submit their CV, cover letter, and relevant certifications to (careers@africaskyairportsgroup.com) with the subject line ('**Ground Handling Manager Application**')
- Application Deadline: **29 August 2025**
- Join us in redefining excellence in aviation!
- Africa Sky Airports Group is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

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