

# WE ARE HIRING

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Departures



Arrivals



For more information, visit our website at

**OPERATIONS MANAGER**

**ABOUT THE OPPERTUNITY**

**Position: Operations Manager**

**Location: South Africa**

**Position Type: Full-time, Senior Management**

**Department: Airport Operations**

**Reporting To: Chief Operations Officer**

**Closing Date: 29 August 2025**

- Lead Operational Excellence at South Africa's Next Premier Aviation Hub
- As the Airport undergoes its transformative R650 million upgrade from Category 2 to Category 5 status, we seek a dynamic Operations Manager to orchestrate seamless airport operations during this expansion and beyond.
- This pivotal role will ensure our facilities meet international standards while serving 200+ thousand annual passengers.

**Send your CV and portfolio to:**

✉ [careers@africaskyairportsgroup.com](mailto:careers@africaskyairportsgroup.com)

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## OPERATIONS MANAGER

## KEY RESPONSIBILITIES

- 1. Operational Leadership
- Oversee 24/7 operations across all airport functions:
- Terminal operations
- Airside management
- Baggage handling
- Facilities management
- Implement ICAO Category 5 operational procedures
- Maintain 99% on-time performance for key processes
- 2. Upgrade Project Integration
- Serve as operational liaison for expansion projects
- Test and commission new systems and facilities
- Develop transition plans for phased operational changes

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## OPERATIONS MANAGER

## KEY RESPONSIBILITIES

- 3. Safety & Compliance
- Ensure 100% compliance with:
- SACAA regulations
- ICAO Annex 14 standards
- Occupational Health & Safety Act
- Conduct monthly safety audits
- Maintain SMS (Safety Management System)
- 4. Team Management
- Lead 150+ operations staff across multiple shifts
- Implement continuous training programs
- Achieve 90%+ staff retention rate
- 5. Performance Optimization
- Analyze operational data to identify efficiency gains
- Reduce passenger processing times by 15%
- Implement smart airport technologies

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## OPERATIONS MANAGER

## QUALIFICATIONS & EXPERIENCE

- Education & Certification:
- Bachelor's degree in Aviation Management/Operations (essential)
- ICAO/SACAA Airport Operations certification (preferred)
- SMS training certification
- Experience:
- 8+ years in airport operations
- 3+ years in management role at Category 3+ airport
- Proven experience with:
- Irregular Operations (IROPS) management
- Terminal flow optimization
- Airside coordination

## DESIRED SKILLS

- Expert knowledge of:
- AODB systems
- Resource management tools
- Operational analytics
- Strong crisis management abilities

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## OPERATIONS MANAGER

## WHY JOIN US?

- Direct impact on South Africa's aviation competitiveness
- R50M annual operations budget
- Career pathway to Head of Operations
- International best practice exposure

## HOW TO APPLY

- Interested candidates should submit their CV, cover letter, and relevant certifications to ([careers@africaskyairportsgroup.com](mailto:careers@africaskyairportsgroup.com)) with the subject line ("Operations Manager Application")
- Application Deadline: **29 August 2025**
- Join us in redefining excellence in aviation!
- Africa Sky Airports Group is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

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