



October 5, 2016

To: Authorized Applicators

Re: Carlisle Warranties

Effective January 1, 2017, Carlisle Syntec Systems will have two warranty options available;

- 1) Total System Warranty
- 2) Membrane Warranty

Carlisle Syntec Systems will no longer offer the Membrane Systems Warranty. Any projects with the Membrane Systems Warranty with a submitted NOA prior to January 1, 2017 will be honoured.

I have attached a copy of our current Warranty Matrix for your reference. It details our warranty offering and additional coverage options available.

Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "JA", is written over a light blue horizontal line.

John Austin
Canadian Commercial Roofing Sales Manager